

Insight – M365 Tenant to Tenant Migration - GC14 L3 – Service Definition



1 Service Summary

The Microsoft Tenant to Tenant Migration Service provides Buyers with the ability to migrate their end users, devices, and their associated Office/Microsoft 365 tenant data from one tenant to another.

2 Features

The features the Buyer will receive from this service are:

- End to end in depth workshops including the discovery and assessment of both the source and target tenants amongst the plethora of migration options available to you.
- A cost benefit analysis against the variety of migration tools that are available within the marketplace.
- Access to experienced Microsoft 365 consultants who are also certified in third party migration products.
- Low level design documentation and defined runbooks of the defined migration workstreams
- Hypercare and Go-Live support migration as it continues to grow over time.

3 Benefits

The benefits the Buyer can expect to gain from this service are:

- Assurance and certainty that you are migrating your end users, devices, and their associated data in a safe and secure manner.
- A defined and repeatable migration experience that can be replicated and scaled at the customers discretion.
- Access to a continuous delivery team consisting of project managers, technology consultants and migration engineers.
- Migrate your end users, devices, and data with little to no disruption to their working day.

4 Technical Requirements

To successfully implement the service Insight will require:

- Access to your source Microsoft 365 Environment(s)
- Access to your target Microsoft 365 Environment(s)
- Access to source Active Directory Domain Services

- Access to target Active Directory Domain Services
- Access to Exchange Servers (If in scope)
- Access to any third-party Identity and Access Management solutions
- Access to any third-party Device Management solutions
- Access to any third-party threat protection solutions

5 Pricing Overview

It is noted that due to the varied scope and complex nature of tenant-to-tenant migrations we cannot provide a one-time fixed price for this kind of engagement. More accurate costs can be provided following a discovery and scoping meeting.

Insights Microsoft 365 Tenant to Tenant Migration Service comprises of a combination of technology consultants and migration engineers which are delivered and costed on a day rate basis:

- Technology Consultant - £1200
- Migration Engineer - £900