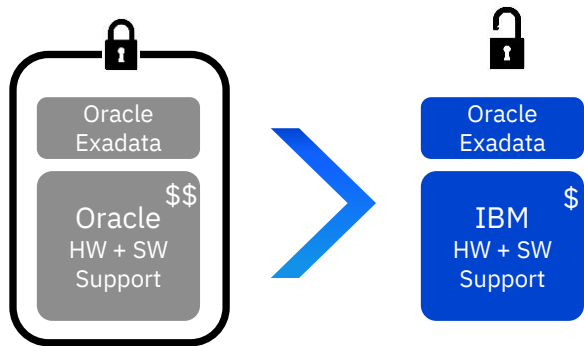


+ IBM Support for Oracle® Exadata® IBM Oracle® Software Support

IBM Technology Lifecycle Services

THE SOLUTION

IBM is providing hardware and software (full stack) support services on Oracle Exadata. This support offering is designed to reduce support costs and to help your organization to achieve timely problem resolution. You only need to call IBM for remote and on-site support, parts and logistics.

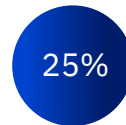


[Click here to download the solution brief for more information](#)

THE BENEFITS



Designed to reduce hardware + software support costs



Up to 25% Reduction on hardware support costs ¹



Customized and responsive software support



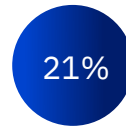
20% Reduction on time spent on hardware support ²



Mitigate rushed software upgrades and migrations



2-years of extension of equipment useful life ³



21% Reduction in mean time to resolution (MTTR) ⁴