



# G-Cloud 14

### Terms and Conditions Document

Lot 3 / Cloud Support



## **Terms and Conditions**

When you engage TPXimpact via this framework, we'll agree the detailed commercial terms using the standard G-Cloud 14 Call-off Contract available from the Digital Marketplace website.

For all our professional services offered under the Cloud Support lot, we don't impose any additional Terms and Conditions beyond those contained within the default Call-off Contract.

For completeness, our standard pricing assumptions (also contained in the Pricing Document) are repeated here.

#### Standard pricing assumptions

- Consultant's working day: 8 hours, excluding travel and lunch
- Working week: Monday to Friday, excluding national holidays
- Default office hours: 0900 to 1700 Monday to Friday
- Travel, mileage, subsistence: Included in day rate within M25.
  Payable at the organisation's standard T&S rate outside M25
- Professional indemnity insurance included in day rate

#### **Travel and Subsistence**

For on-site requirements, wherever possible, we'll provide people who are local to the area where the work will be carried out so that expenses will not be incurred. Where this isn't possible, we reserve the right to charge travel and subsistence expenses in accordance with the standard pricing assumptions. No travel expenses will be incurred for work undertaken in any of TPXimpact's offices.

#### **Payment Terms**

Our pricing rate card assumes that all work undertaken will be on a Time-and-Materials basis with billing monthly in arrears based on actual utilisation. Our payment terms are 30 days from presentation of a valid invoice.



### **CONTACT US**

Any questions? Please contact:

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