



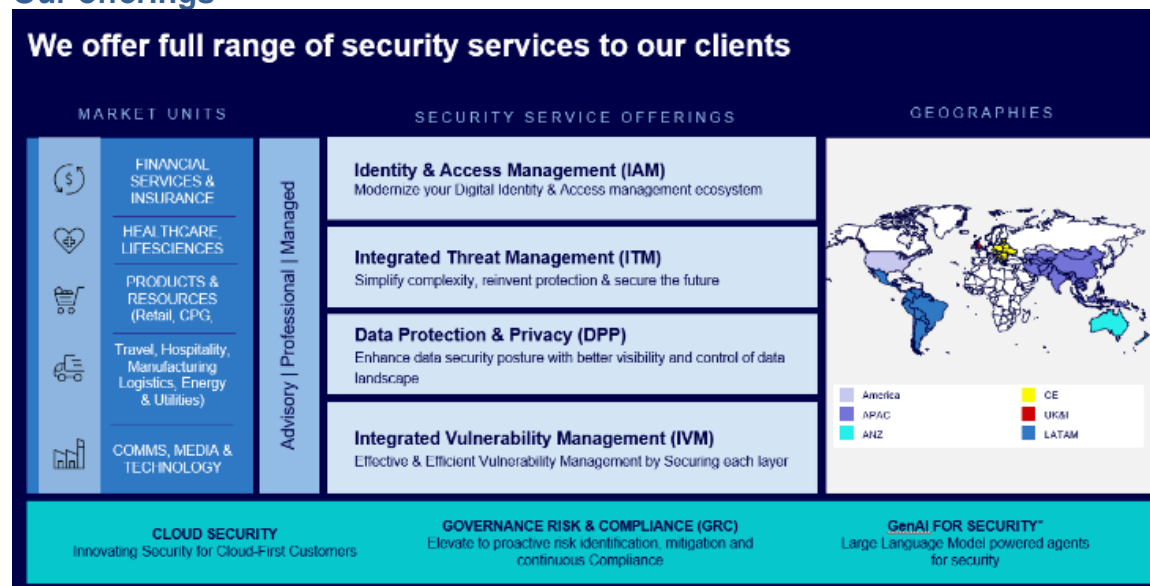
# Business Integrity Services (Security)

G-Cloud Service Definition Document

## Cognizant Business Integrity Services

In today's fast-paced digital landscape, protecting your organization's assets is imperative. Cognizant's Enterprise Security Offerings is tailored to offer its customers Business Integrity Services with an Edge to Cloud. Leveraging our long-standing strategic alliances with leading technology providers we deliver best-in-class solutions that promises operational intricacies, ensures robust protection and optimized IT investment. From Security Consulting to Managed Security Services, our comprehensive suite integrates Threat Monitoring and system integration seamlessly. With a track record of industry recognition and a vast clientele, we provide unmatched expertise to meet your evolving needs.

### Our offerings



- **Cognizant Identity Access Management Services:** This service helps organizations manage user identities and access to resources, ensuring that only authorized users have access to sensitive information and systems.
- **Cognizant Data Protection, Privacy & Encryption Services:** This service helps organizations protect their sensitive data, ensuring that it is stored, transmitted, and processed securely. It also helps organizations comply with data protection and privacy regulations.
- **Cognizant Cloud Security Services:** This service helps organizations secure their cloud infrastructure and applications, ensuring that their data and systems are protected from threats and vulnerabilities.
- **Cognizant Vulnerability and Risk Management Services:** This service helps organizations identify, assess, and mitigate risks and vulnerabilities in their IT infrastructure and operations.
- **Cognizant Threat Management Services:** This service helps organizations detect, prevent, and respond to threats to their IT infrastructure and operations.
- **Cognizant Security GenAI Services:** This service leverages artificial intelligence and machine learning to enhance the security of organizations' IT infrastructure and operations.
- **Cognizant Governance Risk and Compliance Services:** This service helps organizations ensure that their IT infrastructure and operations are compliant with relevant regulations and standards, and that they are managing their risks effectively.

## Cognizant's strong Partner Ecosystem



## Recent Awards



**LEADER IN CYBERSECURITY – SOLUTIONS & SERVICES - MANAGED SERVICES MID-MARKET 2021**



**INNOVATOR IN CYBERSECURITY SERVICES RADARVIEW™, 2023, 2022**



**HFS TOP 10: CYBERSECURITY SERVICE PROVIDERS, 2022**



**MAJOR CONTENDER IN Everest Groups IAM, MDR, IT Security Services PEAK Matrix Assessment for FY'22, 21, 20**

## Target Customers and Use Cases

- **Public Sector:** Cognizant's security services can help public sector organizations in the UK to secure their IT infrastructure and operations, ensuring the protection of sensitive data and systems. Use cases may include securing citizen data, ensuring compliance with data protection regulations, and protecting against cyber threats.
- **Health Services:** Cognizant's security services can help health services organizations in the UK to secure their IT infrastructure and operations, ensuring the protection of sensitive patient data and systems. Use cases may include securing electronic health records, ensuring compliance with data protection regulations, and protecting against cyber threats.

## Service Scope

Our comprehensive service delivery approach includes a range of services to help organizations secure their IT infrastructure and operations. Our services include consulting, assessment, testing, implementation, and decommissioning. We work closely with our clients to understand their unique needs and tailor our services to meet their specific requirements. Our team of experts leverages industry best practices and cutting-edge technologies to deliver high-quality services that drive business value.

## Our Comprehensive Service Delivery Approach

- **Delivery Model:** Our services can be delivered through a variety of models, including on-premises, cloud, and hybrid, depending on the specific needs and requirements of the client.
- **Service Levels and Performance Metrics:** We work closely with our clients to define and agree on service levels and performance metrics that align with their business objectives.

We continuously monitor and report on our performance to ensure that we are meeting or exceeding expectations.

- **Support and Maintenance:** We provide comprehensive support and maintenance services to ensure the ongoing reliability, availability, and performance of our clients' IT infrastructure and operations. Our support services include technical support, service desk, knowledge base, and documentation.

## Benefits of Our Partnership

- **Expertise:** Cognizant has a wealth of experience and expertise in delivering IT services to organizations across a wide range of industries. By partnering with Cognizant, organizations can leverage this expertise to optimize their IT infrastructure and operations.
- **Innovation:** Cognizant is at the forefront of innovation in the IT services industry, leveraging cutting-edge technologies and industry best practices to deliver high-quality services that drive business value.
- **Scalability:** Cognizant's services are designed to be scalable, allowing organizations to easily scale their IT infrastructure and operations as their business grows and evolves.
- **Cost-effectiveness:** By partnering with Cognizant, organizations can reduce their IT costs and improve their return on investment through more efficient and effective IT service delivery.

## Technical Requirements

- **Software and Hardware Requirements:** Cognizant has a flexible delivery model and can work with clients on their specific software and hardware requirements which must be met to ensure optimal performance and reliability.
- **Integration and Compatibility:** Cognizant's services are designed to integrate seamlessly with existing IT systems and applications, ensuring compatibility and interoperability.
- **Data Security and Compliance:** Cognizant takes data security and compliance very seriously, and our services are designed to meet the highest standards of data protection and regulatory compliance.

## Service Management

- **Service Onboarding and Provisioning:** Cognizant works closely with clients to ensure a smooth and efficient onboarding and provisioning process. This includes defining and agreeing on the scope of services, establishing service levels and performance metrics, and setting up the necessary infrastructure and systems.
- **Service Monitoring and Reporting:** Cognizant continuously monitors and reports on service performance to ensure that we are meeting or exceeding expectations. This includes tracking key performance indicators, providing regular status updates, and conducting periodic service reviews.
- **Change Management and Incident Response:** Cognizant has established processes and procedures for managing changes to services and responding to incidents. This includes assessing the impact of changes, implementing changes in a controlled manner, and restoring services in the event of an incident.

## Pricing and Billing

Cognizant offers flexible pricing models to meet the needs of different clients. These may include subscription-based pricing, pay-as-you-go pricing, or fixed-price contracts. The pricing structure may vary depending on the specific service and delivery model and may be based on factors such as the number of users, the type of service, or the number of resources consumed. Billing and payment terms are typically defined in the contract between Cognizant and the client.

## Cognizant Overview

Cognizant engineers modern businesses. As one of the largest global professional services companies we help clients in the UK modernise technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life.

We focus on IoT, AI, software engineering and cloud—the technologies that are changing the nature of business. Our global presence enables us to serve you locally.

### What we do

- We **transform experiences** so our clients reach new levels of growth and brand loyalty
- We **reimagine processes** with automation and capabilities that instill insight, precision and speed.
- We **modernise technologies** that help our clients remain relevant and ready for the future.

We work with our clients to:

- **Deepen User Understanding:** We research user needs, preferences, and behaviors so that we can deliver more personalised, proactive, and responsive services.
- **Meet Evolving Expectations:** We implement solutions that mirror the speed, convenience, and accessibility that citizens expect from modern digital experiences, fostering increased satisfaction and trust.
- **Improve Service Efficiency:** Cognizant helps streamline processes, automate tasks, and optimise resource allocation for improved service delivery with reduced costs.
- **Strengthen Leadership Capabilities:** We offer analytics driven insights and tailored training to empower data-driven decision-making and equip public sector leaders for the digital age.
- **Innovative Policy Solutions:** Our teams bring experience and technological expertise to help identify and implement creative, effective digital approaches to complex policy challenges.

### Our People

Our 8,000+ UK team bring both technical skills and experiences, and deep domain knowledge of the public sector landscape. We can provide staff that cover all SFIA roles and grades.

We have employees across the UK, our major hubs include a dedicated Public Sector Centre of Excellence in Leeds, our Head Office in London, including an Advanced AI Lab and an AI public sector co-innovation lab, and a large design studio in Bristol specializing in DesignOps.

We can also draw on 280,000+ nearshore and offshore professionals for reduced cost options where you can take advantage of these.

### Our Credentials

We have a rich portfolio of successful digital and cloud transformations across Central Government, Government Agencies, NHS, Local & Regional Government, Transport, and Utilities.



## Awards and Recognitions

					
Analyst Accolades					
	Cognizant Named a Leader in the MedTech Operations PEAK Matrix® Assessment 2023	Cognizant Named a Leader in the Everest Group Next-generation Quality Engineering Services PEAK Matrix® Assessment 2023	Cognizant recognized as a Leader in the Everest Group Data and Analytics Services PEAK Matrix® Assessment	Cognizant Named a Leader in the Everest Group Life Sciences Operations PEAK Matrix® Assessment 2023	Cognizant Named a Leader in the Everest Group Property & Casualty Insurance BPS PEAK Matrix® Assessment 2023
	Cognizant Recognized as a Leader in ISG Provider Lens™ Salesforce Ecosystem Partners 2024	Cognizant Recognized as a Leader in the 2023 ISG Provider Lens™ Oracle Cloud and Technology Ecosystem	Cognizant Recognized as a Leader in the 2023 ISG Provider Lens™ Finance and Accounting Outsourcing Services	Cognizant Recognized as a Leader in ISG Next-Gen ADM Services 2023	Cognizant Recognized in ISG Future of Work Provider Lens Services Study, 2023
	Cognizant Recognized by Avasant as a Leader in Tech-enabled Sustainability Services RadarView 2023-2024	Cognizant Recognized by Avasant as a Leader in Data Management and Advanced Analytics Services, 2023	Cognizant Named by Avasant as Leader for End-User Computing Services, 2023	Cognizant Recognized by Avasant as a Leader in Digital Workplace Services, 2023	Cognizant Recognized by Avasant as a Leader in Banking Process Transformation, 2023
	Cognizant Recognized as a Leader in the Inaugural HFS Horizons, 2024	Cognizant Recognized as a Leader in Generative Enterprise™ Services by HFS, 2024	Cognizant Recognized as a Leader in Services for the Platform Economy by HFS Research, 2023	Cognizant Recognized as Market Leader in Travel, Hospitality, and Logistics Service Providers by Analyst Firm HFS, 2023	Cognizant Recognized as a Market Leader in Automation Services by HFS Research, 2023

## Our Culture & Vision

Every choice we make aligns to our vision: to become the pre-eminent technology services partner to the world's top companies. Our values form the bedrock of our culture and define how we work together to serve our stakeholders.

- Start with a point of view
- Seek data, build knowledge
- Always strive, never settle
- Work as one
- Create conditions for everyone to thrive
- Do the right thing, the right way

## Next Steps and Contact Details

Please send your requirements to [inquiryPSandHealth@cognizant.com](mailto:inquiryPSandHealth@cognizant.com)

Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will contact you:

- The name of your organization.
- Your name and contact details.
- A brief description of your business situation.
- The service that you are interested in.
- Your planned timescales for the work.





### About Cognizant

Cognizant (Nasdaq-100: CTSI) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast changing world. Together, we're improving everyday life. See how at [www.cognizant.com](http://www.cognizant.com) or [@Cognizant](https://twitter.com/Cognizant).

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