



# Enterprise Integration & Business Process Management

G-Cloud Service Definition Document

## Overview

**Enterprise Integration and Digital Process Orchestration** is one of Cognizant's foremost technology practices, and also world's leading hybrid cloud integration and digital process automation group. For more than a decade, Cognizant's has been delivering large-scale, complex, cutting-edge, customized technology and business solutions to leading global corporations for their complex integration and process automation needs.

We use the most appropriate tools and techniques, covering end-to-end capabilities in **Enterprise Platform Integration** (Partner Integration, Hybrid Integration, Cloud Native Integrations and API Management, Microservices, Integration Platform as a Service - iPaaS), **Digital Process Management** (Low-code Process Automation, Agile Applications) – to ensure positive business outcomes for our customers across geographies.

We valued alliances with all major Integration Middleware & Business Process Management Industry Leaders. Due to this, Cognizant has the advantage of:

- Global and Major Systems Integrator & SOA Specialty Partner
- Partner world Industry Networks Member
- Access to Virtual Learning Programs, Virtual Innovation Center, Online Training and Support

Cognizant's IPM Practice has Strategic Alliances with “Best of Breed” Platform Providers including the Top Market Leaders in Gartner Magic Quadrant for "On-Premise & Cloud Application Integration and Intelligent Business Process Management" Suites. Our Key Alliance Partners are shown below



## Awards & Recognitions

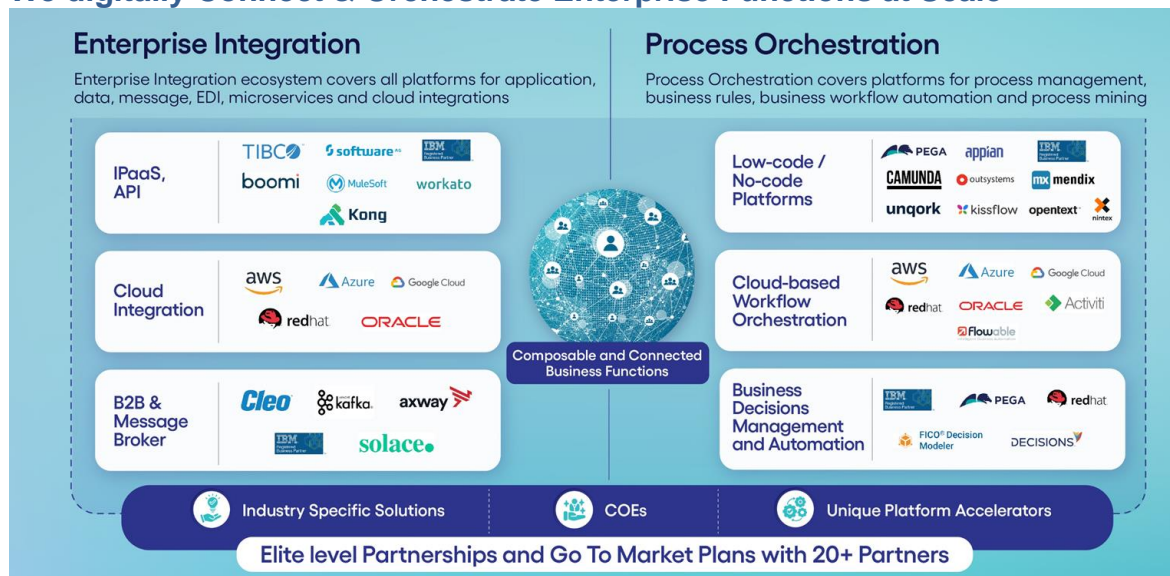
**We have** been recognized by its partners and leaders across several industry forums, and has won multiple Industry awards which validate the rich experience and high quality of its Integration Middleware & Process Management services and solutions. As well as **multiple awards** from **Pega** and **MuleSoft** over many years other recent awards include:

- Winner of Camunda **Global Partner of the Year Award 2023**
- Winner of TIBCO **Innovation Partner of the Year Award 2022 & Enterprise Partner of the Year Award 2021**

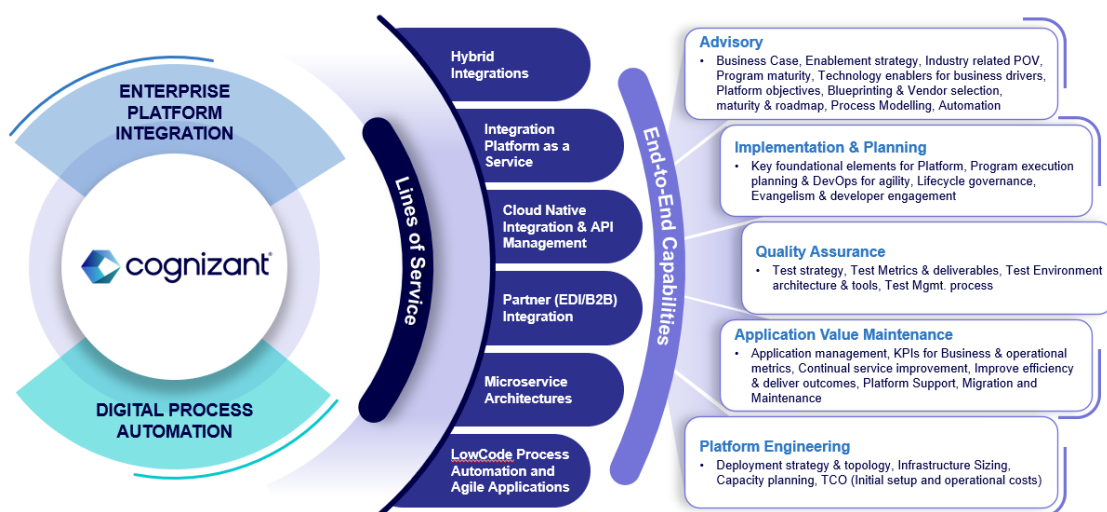
- Winner of Solace **Event Driven Leadership Award** (North America) 2022
- Winner of Cleo **Global System Integrator of the Year Award** 2022
- Winner of **Boomi Worldwide Spotlight Partner Award** 2021
- Winner of the **Appian Value Partner Award** in 2020
- Winner of the **IBM Beacon Award** in 2019
- Winner of the **Apigee “Delivery Partner of the Year Award”** 2017-18
- Winner of the **Software AG “Partner Award”** in 2018, 2016, 2015 & 2014

## Our Service Offerings

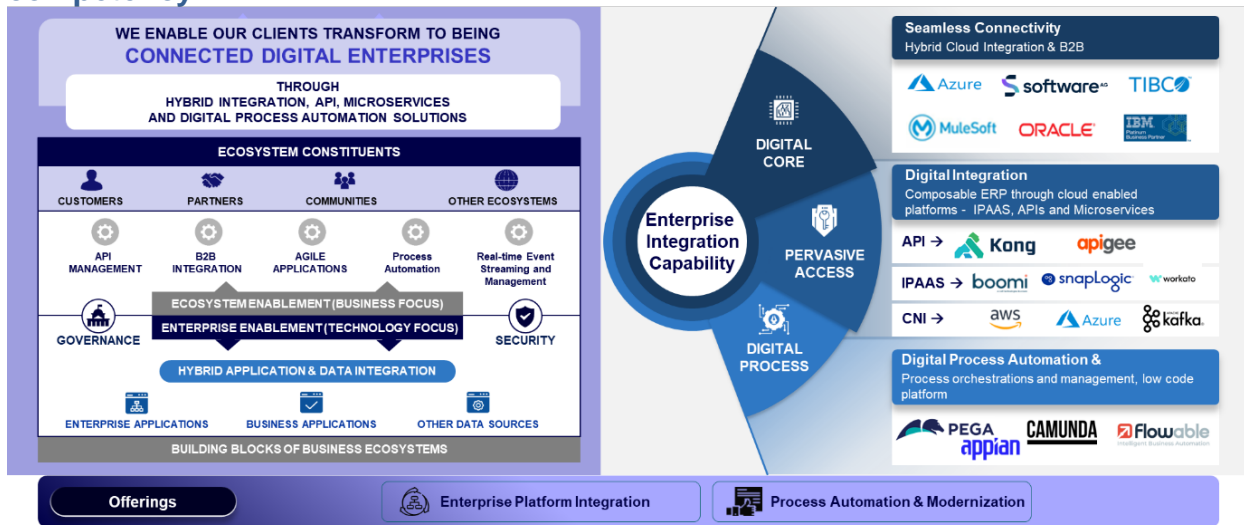
### We digitally Connect & Orchestrate Enterprise Functions at Scale



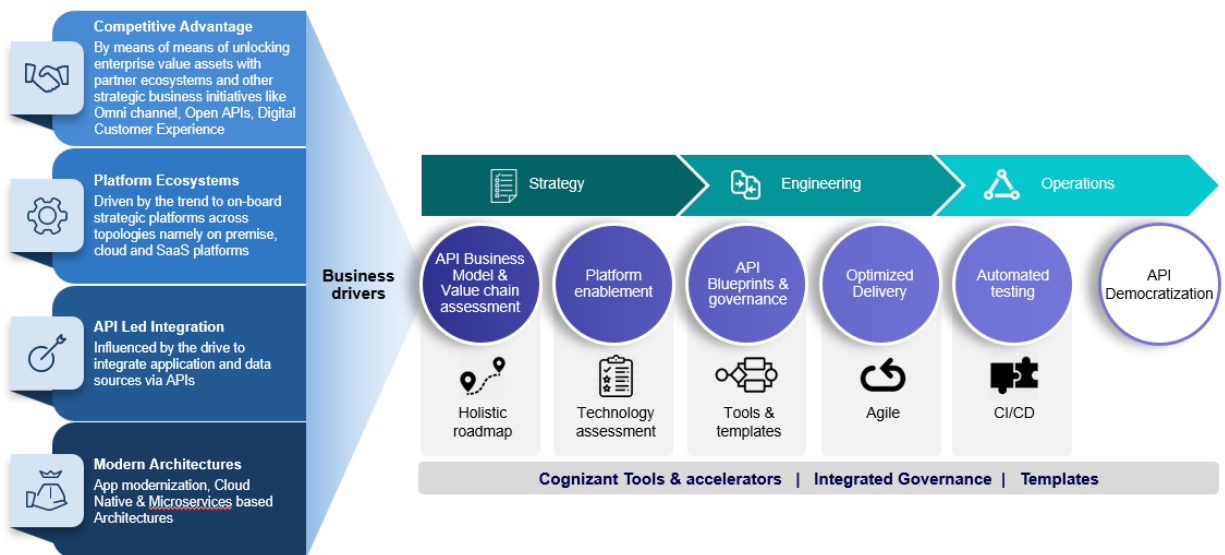
We offer end-to-end services including advisory, implementation, platform engineering, assurance and managed services.



## Hyper Connectivity, Composability & Process Excellence underpins our core competency

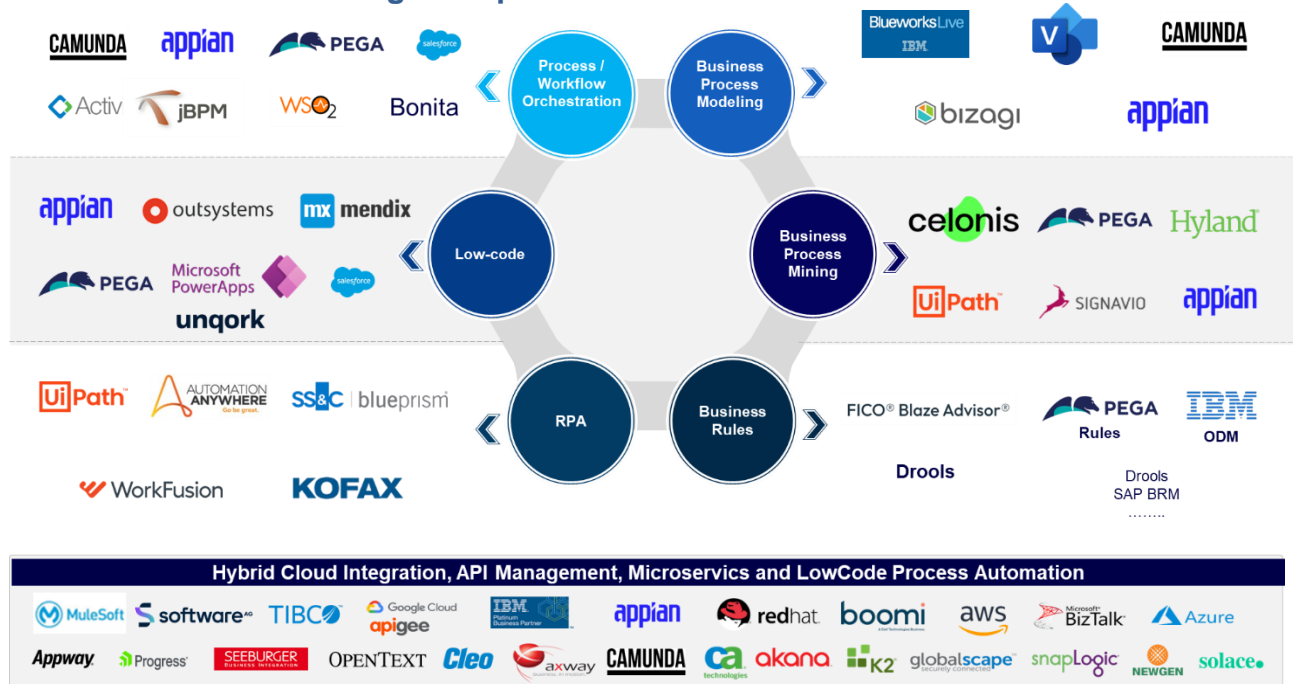


## We adopt API-first approach with microservices architecture

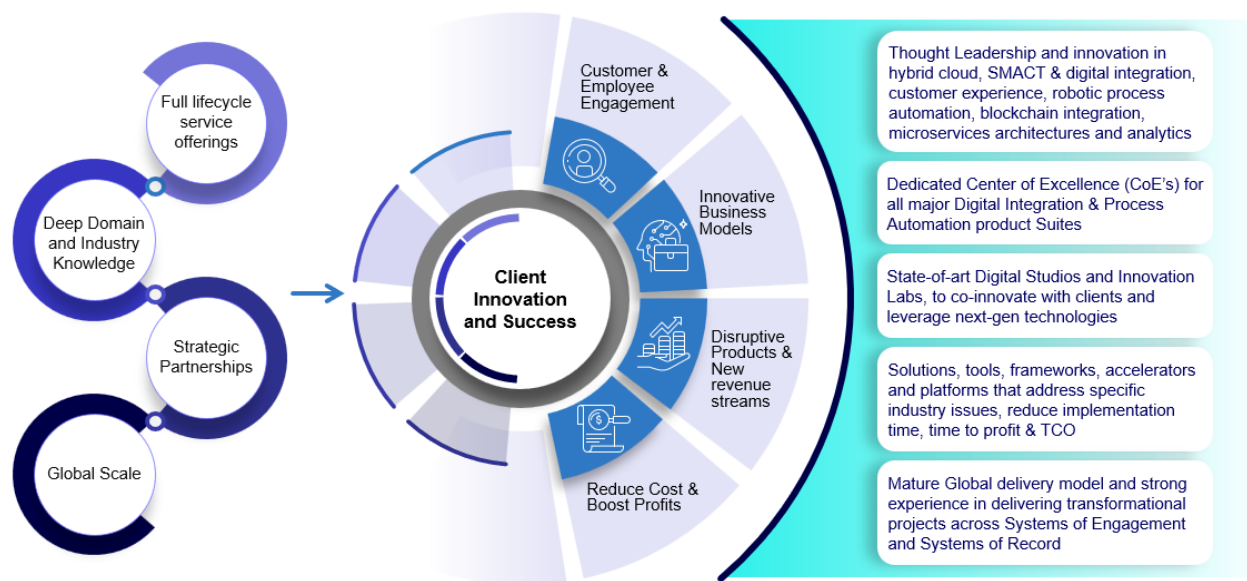




We cover all market recognized platforms:



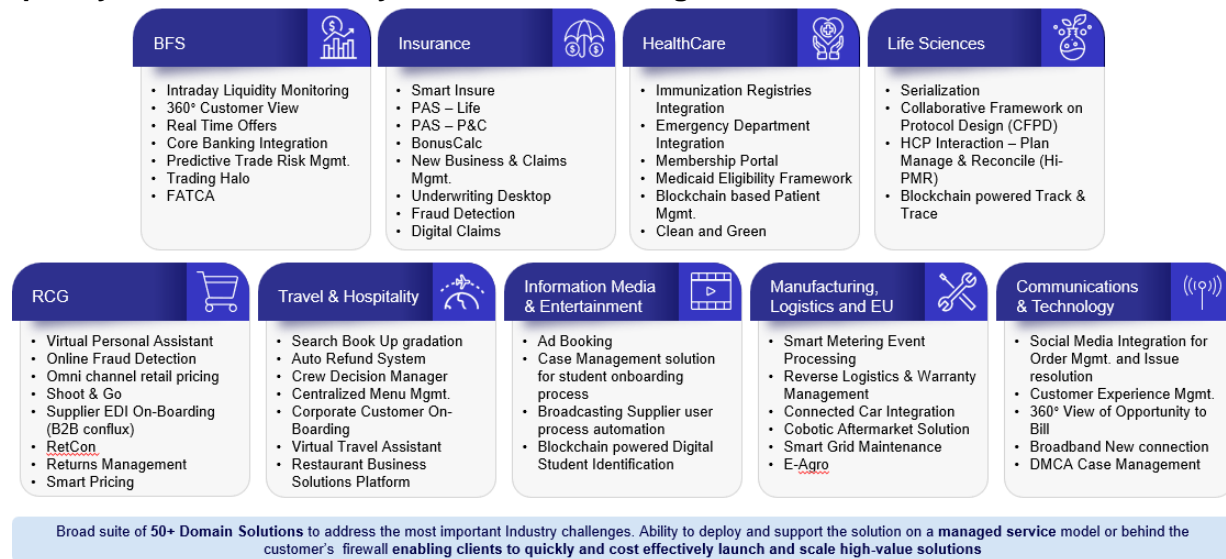
Where we make a difference through thought leadership and innovation



## ‘Digital Innovation’ through Domain Solutions

Cognizant’s IPM Practice has a Broad suite of **50+ Domain Solutions** spanning across Banking & Financial Services, HealthCare, Insurance, Retail & Consumer Goods, Life Sciences, Manufacturing & Logistics, Communication & Technology, Information, Media & Entertainment, Government (Public Sector), Travel & Hospitality and other verticals to address the most important Industry challenges. We have proven ability and expertise to deploy and support the solution on a **managed service** basis or behind the customer’s firewall **enabling clients to**

quickly and cost effectively launch and scale high-value solutions.

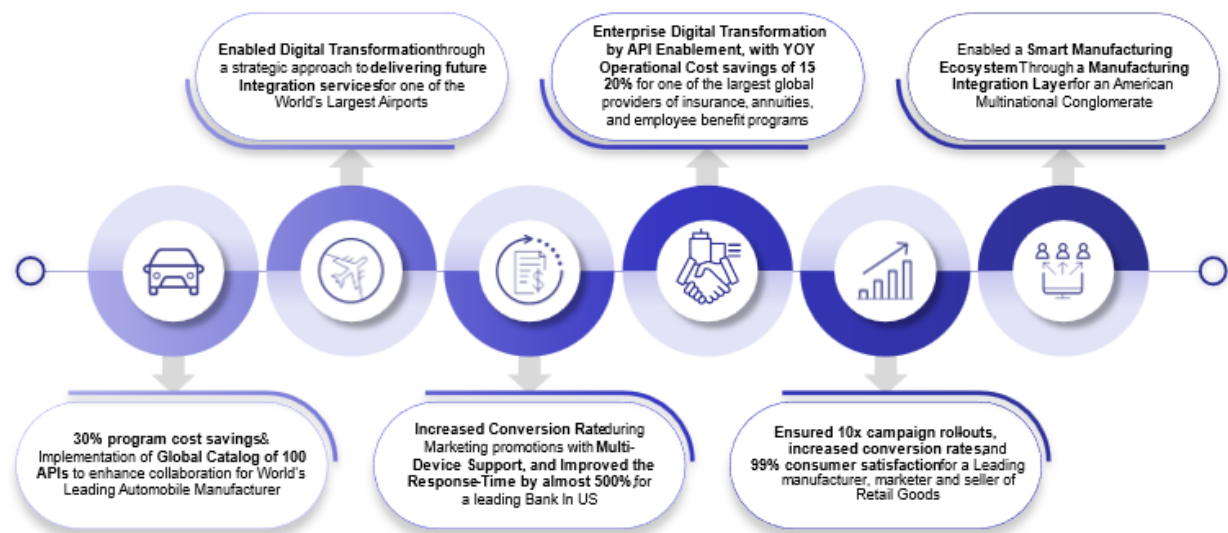


## Accelerators for faster service delivery and optimizing costs.

Cognizant's IPM Practice has a Broad suite of **100+ Project/Technology Accelerators** in On-Premise & Cloud Application Integration and Intelligent Business Process Management Suites spanning across **IBM, TIBCO, Software AG, Oracle, Microsoft Azure, Google Cloud Appian, BizTalk, RedHat, WSO2, Progress Software, Boomi, SeeBurger, PEGA, Appian, OpenText**, etc. under the umbrella "**Cognizant Delivery Excellence Framework (CDEF)**". This is an **in-house Knowledge Base** with **Document Templates, Best Practices & Accelerators** helping to achieve **Best-in-Class project execution**. These **100+ Accelerators** cover **Multiple Product Suites** and ensure **Cost Reduction, Productivity Enhancement** by reducing implementation time. Also, following are a few representative automations & accelerators with concrete savings data as observed in real projects:

- Code Review tool: Comprehensive code quality check to assess the existing state of the code, improves code quality,
- Automated Web Service Testing Tool: Testing of Web Services Components. Reduction in Testing time - saved by at least 50 %
- Business Users Data Generation Tool: BUDGT is a web-based data generator tool. It can generate exhaustive sets of complex data according to data constraints specified. 20% overall efforts saving for test data generation.

Delivering tangible benefits to our global Clients



## Cognizant Overview

Cognizant engineers modern businesses. As one of the largest global professional services companies we help clients in the UK modernise technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life.

We focus on IoT, AI, software engineering and cloud—the technologies that are changing the nature of business. Our global presence enables us to serve you locally.

### What we do

- We **transform experiences** so our clients reach new levels of growth and brand loyalty
- We **reimagine processes** with automation and capabilities that instill insight, precision and speed.
- We **modernise technologies** that help our clients remain relevant and ready for the future.

We work with our clients to:

- **Deepen User Understanding:** We research user needs, preferences, and behaviors so that we can deliver more personalised, proactive, and responsive services.
- **Meet Evolving Expectations:** We implement solutions that mirror the speed, convenience, and accessibility that citizens expect from modern digital experiences, fostering increased satisfaction and trust.
- **Improve Service Efficiency:** Cognizant helps streamline processes, automate tasks, and optimise resource allocation for improved service delivery with reduced costs.
- **Strengthen Leadership Capabilities:** We offer analytics driven insights and tailored training to empower data-driven decision-making and equip public sector leaders for the digital age.
- **Innovative Policy Solutions:** Our teams bring experience and technological expertise to help identify and implement creative, effective digital approaches to complex policy challenges.

### Our People

Our 8,000+ UK team bring both technical skills and experiences, and deep domain knowledge of the public sector landscape. We can provide staff that cover all SFIA roles and grades. Cognizant's Intuitive Operations and Automation's (IOA) practice have 90,000+ resources across the globe and over 5700+ in EU & UK.

We have employees across the UK, our major hubs include a dedicated Public Sector Centre of Excellence in Leeds, our Head Office in London, including an Advanced AI Lab and an AI public sector co-innovation lab, and a large design studio in Bristol specializing in DesignOps.

We can also draw on 280,000+ nearshore and offshore professionals for reduced cost options where you can take advantage of these.

### Our Credentials

We have a rich portfolio of successful digital and cloud transformations across Central Government, Government Agencies, NHS, Local & Regional Government, Transport, and Utilities.



## Awards and Recognitions

					
Analyst Accolades					
	Cognizant Named a Leader in the MedTech Operations PEAK Matrix® Assessment 2023	Cognizant Named a Leader in the Everest Group Next-generation Quality Engineering Services PEAK Matrix® Assessment 2023	Cognizant recognized as a Leader in the Everest Group Data and Analytics Services PEAK Matrix® Assessment	Cognizant Named a Leader in the Everest Group Life Sciences Operations PEAK Matrix® Assessment 2023	Cognizant Named a Leader in the Everest Group Property & Casualty Insurance BPS PEAK Matrix® Assessment 2023
	Cognizant Recognized as a Leader in ISG Provider Lens™ Salesforce Ecosystem Partners 2024	Cognizant Recognized as a Leader in the 2023 ISG Provider Lens™ Oracle Cloud and Technology Ecosystem	Cognizant Recognized as a Leader in the 2023 ISG Provider Lens™ Finance and Accounting Outsourcing Services	Cognizant Recognized as a Leader in ISG Next-Gen ADM Services 2023	Cognizant Recognized in ISG Future of Work Provider Lens Services Study, 2023
	Cognizant Recognized by Avasant as a Leader in Tech-enabled Sustainability Services RadarView 2023-2024	Cognizant Recognized by Avasant as a Leader in Data Management and Advanced Analytics Services, 2023	Cognizant Named by Avasant as Leader for End-User Computing Services, 2023	Cognizant Recognized by Avasant as a Leader in Digital Workplace Services, 2023	Cognizant Recognized by Avasant as a Leader in Banking Process Transformation, 2023
	Cognizant Recognized as a Leader in the Inaugural HFS Horizons, 2024	Cognizant Recognized as a Leader in Generative Enterprise™ Services by HFS, 2024	Cognizant Recognized as a Leader in Services for the Platform Economy by HFS Research, 2023	Cognizant Recognized as Market Leader in Travel, Hospitality, and Logistics Service Providers by Analyst Firm HFS, 2023	Cognizant Recognized as a Market Leader in Automation Services by HFS Research, 2023

## Our Culture & Vision

Every choice we make aligns to our vision: to become the pre-eminent technology services partner to the world's top companies. Our values form the bedrock of our culture and define how we work together to serve our stakeholders.

- Start with a point of view
- Seek data, build knowledge
- Always strive, never settle
- Work as one
- Create conditions for everyone to thrive
- Do the right thing, the right way

## Next Steps and Contact Details

Please send your requirements to [inquiryPSandHealth@cognizant.com](mailto:inquiryPSandHealth@cognizant.com)

Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will contact you:

- The name of your organization.
- Your name and contact details.
- A brief description of your business situation.
- The service that you are interested in.
- Your planned timescales for the work.



### About Cognizant

Cognizant (Nasdaq-100: CTSI) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast changing world. Together, we're improving everyday life. See how at [www.cognizant.com](http://www.cognizant.com) or [@Cognizant](https://twitter.com/Cognizant).

### UK Headquarters

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