

Clinical System Transformation Programme

Description

The implementation of a new clinical system is a significant challenge for any organisation. Whilst it creates opportunities to improve and transform operational processes it can also create significant operational disruption if deployment activities are not robustly planned to ensure success.

The most successful clinical system implementations are based on the development of localised implementation plans which reflect the readiness of the organisation to take on the scale of transformation and change required across the organisation.

In our experience, organisations who overlook the readiness phase and rush into implementation phase often experience challenges and delays in implementation or in the worst cases experience a costly, failed implementation.

The ability of an organisation to optimise and deliver the benefits associated with the challenging implementation of a clinical system are also directly linked to the readiness of the organisation to implement a robust clinical system implementation programme.

The Channel 3 approach to clinical system transformation has 3 phases.

1. Prepare - for successful implementation (transformation) and benefits realisation.
2. Implement - the solution and changes to working processes
3. Optimise - measure success and outcomes and optimise to continually maximise benefits to the organisation and patients.

Features

- Independent review and assessment of legacy system(s)
- Engagement with Clinical and Administration staff
- Identification and validation of current issues from stakeholder community
- Baseline assessment of organisation readiness for implementation
- Documentation of “as is” processes
- Design of “to be” processes
- Milestone/Quick Win identification
- Resource planning and assignment
- Cost estimation and payment structuring
- Risk management & mitigation process
- Production and management of Project artefacts

Benefits

- Solutions that are aligned between business and technology
- Robust and controlled governance
- Documented and agreed processes
- A set of fully costed and achievable deliverables
- Standardised and agreed to be processes
- Tight financial controls
- A full understanding for all stakeholders of Risks & Issues
- Accurate resource profile
- Sustainable transition to BAU

Contact details

To find out more about how we can help your organisation to **make digital health and care happen** please contact tom.mills@channel3consulting.co.uk or call 020 3866 4838.

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