Oracle Government Cloud Security Assessment

G-Cloud 14

November 2024

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1   Service Overview

Capgemini's cloud security assessment and support service can help organisations verify and develop roadmaps to migrate and transform into secure cloud platforms for Software as a Service (SaaS), Platform as a Service (PaaS) or Infrastructure as a Service (IaaS). The service focuses specifically on the migration of secure applications and operations to Oracle Cloud services.

Aligned to the National Cyber Security Centre's 14 HMG Cloud Security Principles, covering secure data and user management, Capgemini can assess the broader identity, connectivity and integration requirements for the new secure service and, if required, help the Buyer consider new technology solutions available on the Cloud typically mobility, automation and microservices.

The Capgemini Oracle Cloud security assessment is designed to help increase levels of confidence in the cloud service and the way an organisation's data is securely managed and accessed.

2   Business Need

Transitioning to cloud can help move an organisation's I.T. operations towards the service oriented domain. Multiple services can be integrated and orchestrated to provide business functionality, with data potentially crossing boundaries of differing assurance levels and users gaining access to multiple applications.

Oracle provides public and government cloud services. The Oracle UK Government cloud provides an ISO 27001 and Cyber Essentials Plus certified, common platform for public sector services.

With a need to align to the HMG Cloud Security Principles, organisations may be required to assess complex and diverse solutions that deliver a single, common user experience for multiple Oracle cloud services. The need for robust identity and authentication processes supported by audit capabilities is a key element of secure cloud computing.

As the number of connected systems increases with the growing prevalence of microservices, a move to an integrated, secure operating platform benefits greatly from a strong governance framework.

3   Our Approach

Capgemini can provide its buyers with an experienced and established architectural service that can help develop a strategy for transitioning secure operations to the Oracle cloud.

Capgemini can initially analyse the current and future service requirements from the perspective of the HMG Cloud Security Principles, considering the key topics of secure user management, identity and authentication, secure service administration and auditing.

Capgemini's consultants can then map the Buyer's service requirements, leveraging Capgemini's secure Cloud architecture models along with our status as an Oracle Partner Network service provider, to help develop an adapted target Cloud model and a migration plan to implement the new Cloud solution.

This target Cloud model can be refined iteratively with the Buyer to test the secure Cloud model with key stakeholders and validate the Cloud implementation plan and dependencies.

4   Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The Buyer responsibilities as part of this service are as follows:

- Provide resources, stakeholders, information and materials in accordance with the agreed plan

- Provide appropriate process and subject matter experts to understand and agree the solution design

- Procure necessary software licenses and subscriptions including SaaS, PaaS and IaaS as appropriate

- Provide access to existing systems or the data from the existing systems to enable data migration

- Provide Test instances of any 3rd party system that will be required to test inbound or outbound interfaces

- Plan, resource and execute user acceptance testing

- Provide trainers and conduct end-user training

- Ensure the Buyers project team is empowered to make decisions in a quick and timely manner

Review and sign-off deliverables in a timely manner based on agreed acceptance criteriaIf these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management

Not applicable.

6 Protection of Data

This service is based on a security classification of 'Official'. Should you have a requirement for a different security classification, please contact Capgemini to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards

Capgemini has been an Oracle Partner since 1997, and has held the highest partnership statuses for many years. We participate in the Sell, Service, and License & Hardware tracks of the Oracle Partner Network Program. Capgemini's global Oracle SaaS, PaaS and IaaS teams comprise of over 11,500 Oracle professionals and enable Capgemini to service clients across geographies and Oracle solution sets. Capgemini's UK SaaS, PaaS and IaaS teams have been developing and delivering Oracle solutions for over 20 years with deep experience in Public Sector. Capgemini UK Oracle experts collaborate with our colleagues across the world to develop and share best practice in the relentless pursuit of excellence for our customers. Our approach has been recognised globally in the last few years with numerous awards and analyst recognition, including:

- 2023: Oracle EMEA Business Impact Partner of the year for Cloud Technology
- 2022: Real IT Award for Cloud ERP
- 2020: OCI Partner of the Year Award
- 2019: UKOUG Industry Partner of the Year Award – Bronze
- 2019: UKOUG Middleware Partner of the Year Award – Bronze
- 2019: Oracle PaaS Forum; Best PaaS Contribution

Capgemini holds four published OPN Expertise in Western Europe region demonstrating our expertise in delivering Oracle Cloud Infrastructure solutions -

- Oracle Cloud Platform Integration
- Oracle Cloud Platform Business Analytics
- Oracle Cloud Platform Application Development
- Oracle Cloud Platform Security

For the 12th year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

IDC has positioned Capgemini as a "Leader" in their IDC MarketScape: Worldwide Supply Chain Oracle Ecosystem Services 2023 Vendor Assessment

Everest Group has positioned Capgemini as a "Major Contender" in its report Oracle Cloud Applications Services PEAK Matrix® Assessment 2023, and "Leader and Star Performer" in its report Application Automation Services PEAK Matrix® Assessment 2023

Capgemini is a Leader in Avasant's Oracle Cloud ERP Services 2023–2024 RadarView™.

ISG has positioned Capgemini as "Leaders" in all the regions and categories in its report Next-Gen ADM Services - 2023

10 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

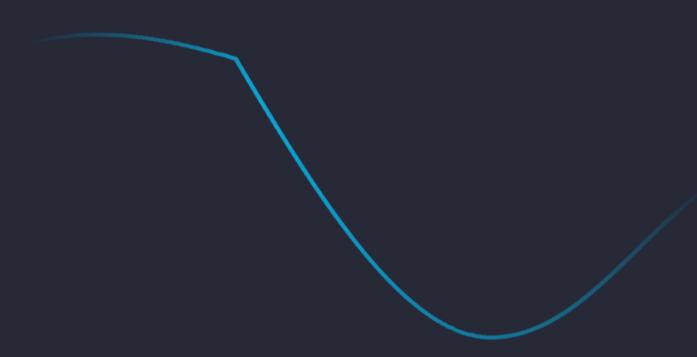Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2023 global revenues of €22.5 billion.

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