

Procurement Process Assessment G-Cloud 14

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1 Service Overview

Capgemini's Procurement Process Assessment service provides Design, Consultation and Business Analysis in support of the design and implementation of Cloud based services.

The procurement assessment is able to deliver a review of the current procurement state and can be the first stage of a broader procurement review. The procurement assessment can be delivered across source-to-contract processes and purchase-to-pay and can comprise a process current state review across both source-to-contract processes and purchase-to-pay processes. The existing technology platforms can also be reviewed in order to understand how they can enable the current processes, as well as their usage and effectiveness. Once the current state has been assessed, the future state processes across the procurement organisation can be developed to enable the delivery of the strategic and subsequent benefits. This can incorporate the identification of Cloud solutions and services that can underpin procurement processes.

This service supports Cloud based projects and services.

2 Business Need

The future state processes can be developed to support the procurement strategy and new ways of working. The Capgemini team can focus on a number of key areas and can bring benchmark data from other organisations to enable good practice to be embedded into the future state practices and processes of the client's organisation.

3 Our Approach

Capgemini has an approach to the procurement assessment that is able to leverage our assessment toolkit. The toolkit can enable the Capgemini team to deliver the assessment efficiently. It can contain one or more of focused interview templates to expedite the interviewing of relevant resources, benchmark data to support current state process definition and future state requirements, volumetrics surrounding accounts payable and process control level indicators. Leveraging these tools can enable more time to be spent analysing the data and defining the future state rather than in recreating the initial data requests and building the tools.

The assessment can examine how Cloud solutions and services can be used to help improve procurement processes.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

5 Service Management

This service can be delivered as a defined project or on a day rate basis.



6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the

exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 12th year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

ISO 9001 Quality Management for Management Consultancy and IT Implementation and services to the Public Sector

ISO 27001:2013 - Provision (Delivery) of IT services including business applications development, maintenance and Data, Digital and Cloud technologies.

NelsonHall has identified Capgemini as a Leader in its 2022 NEAT Vendor Evaluation for Learning Services due to its ability to meet future client requirements as well as its capability to deliver immediate learning benefits to them.



Capgemini is the first amongst consultancy and technology firms to be recognized six times in a row for its thought leadership reports.





2023 Ecovadis Platinum Rating: We maintained a platinum rating, recognising us as a responsible and sustainable business in the top 1% of companies assessed.

Better Society Awards: Our collaboration with Code Your Future to offer digital skills

training won a Better Society Award in 2022. The awards celebrate efforts by

commercial organisations to create a better society.







UK Best Workplaces for Women: We were listed as a Best Workplace for Women by Great Place to Work®. This listing is based on responses from our team to an anonymous survey about their employee experience.

Inclusive Top 50 UK Employers List: We achieved second place in the Inclusive Top 50 UK

Employers List 2022/23 – a list that assesses companies for best practice on diversity,



UK Best Workplaces for Wellbeing : We are listed by Great Place to Work® as a Best Workplace for Wellbeing



Great Place to Work: We were certified as a Great Place to Work® in 2023, reflecting our employees' experience of working at Capgemini in the UK.

10 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

equality and inclusion

Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

All prices are in GBP and exclude VAT

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.



We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: <u>publicsector.opps.uk@capgemini.com</u> including the following information:

- 1. The name of this service.
- 2. The name of your organisation.
- 3. Your name and contact details.
- 4. A brief description of your business situation.
- 5. Your preferred timescales for starting the work.



About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2023 global revenues of €22.5 billion.

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