

Digital Architecture as a Service G-Cloud 14

November 2024





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1 Service Overview

Capgemini has created a cross-discipline unit that can provide a full menu of services, to support the Government's commitment to deliver world class digital public services that place the citizen's needs at the centre.

Capgemini has been working in cloud services transformation and delivery in the public and private sector for over twenty years, helping to transform hosted platform services into managed services and enabling the integration of standardised cloud platforms into an existing organisation.

With over 250 UK-based architects across all architectural domains and access to a further pool of specialist resources through our technology partners, this Capgemini service provides a breadth and depth of Digital Architecture as a Service capabilities that supports your digital transformation end to end, and at any point in between.

We can also take on responsibility projects as well as working collaboratively in rainbow teams - working alongside client staff and in multi-supplier engagements.

This service provides a management and resourcing wrapper to a portfolio of Capgemini's G-Cloud 14 digital and cloud service offers, allowing those services to be provided flexibly and reliably, as a service, in response to changing or emerging business needs.

2 Business Need

Capgemini believes that Architecture plays a key role in translating an organisation's business vision and strategy into IT strategy, implementation plans and solutions implementations which can deliver improvements that are maintainable, reliable, secure, and scalable moving forward.

As an enterprise moves towards the opportunities offered by cloud, Capgemini architecture services helps ensure that Capgemini clients' strategic business objectives are achieved through a cloud technology framework. Capgemini offers a portfolio of architecture services to clients operating in the cloud or on the journey to the cloud. This offer provides a structure to support flexible and scalable delivery of these services.

The Digital Architecture Services in the portfolio include:

1. Business Architecture.
2. Digital Challenge.
3. Enterprise Architecture.
4. Digital Solution Design and Delivery Architecture.
5. Application & Technology Rationalisation Service.
6. Architecture Health Check.

Each of these Architecture Services is outlined in more detail later.

The above services makes use of Capgemini's unique **Analysis Tools** that provide unique insight and accelerate and de-risk delivery.

The Digital Architecture as a Service offer supports the seven individual services by providing **Dedicated Resourcing** to support the flexible provision of services using skilled, quality staff.

Dedicated Account Management ensures a single point of contact across the engagement and is responsible for the resourcing capability and continuity of service delivery across all resources.



3 Our Approach

As leaders in the Systems Integration marketplace, the specific and unique value that Capgemini brings to G-Cloud engagements is a deep-seated experience in the detail associated with complex and large-scale environments which are often overlooked when considering a capability at a macro business level. The value Capgemini offers is recognising the need to handle such aspects effectively.

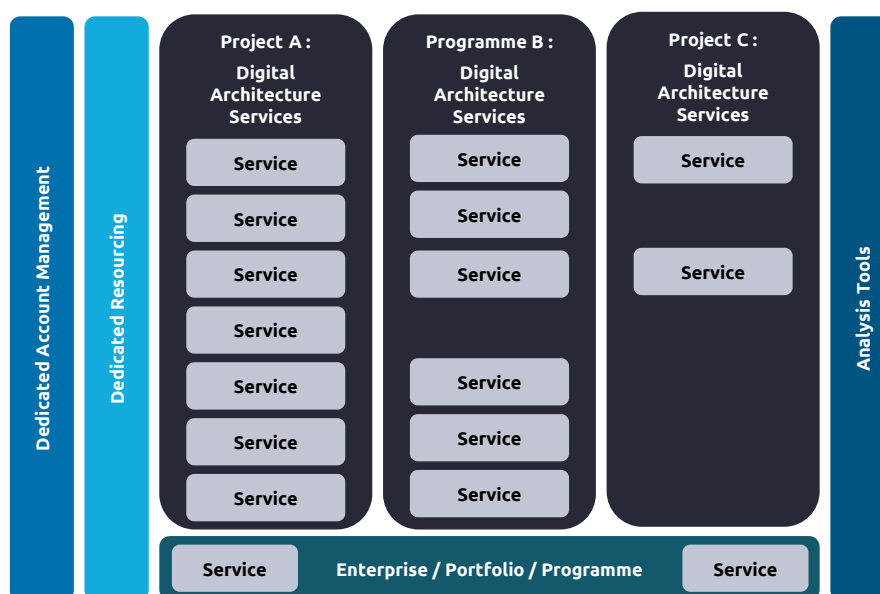
Capgemini offerings in this area are not, however, limited to large scale requirements. Using the experience built up over years of assisting clients transform their business at all levels, Capgemini provides capabilities for a range of needs.

Our Digital Architecture as a Service provides a structure for delivery of Architecture Services across a portfolio of projects, or a single project in an agile manner that can flex as projects progress and as more is understood about the challenges that are being addressed.

We do this by providing an account level set of services to support the delivery of digital architectural services.

Capgemini puts in place a supporting structure to enable the successful and flexible delivery of digital architecture services. The approach scales from a single project to an enterprise-wide portfolio of programmes.

The following diagram illustrates the approach.

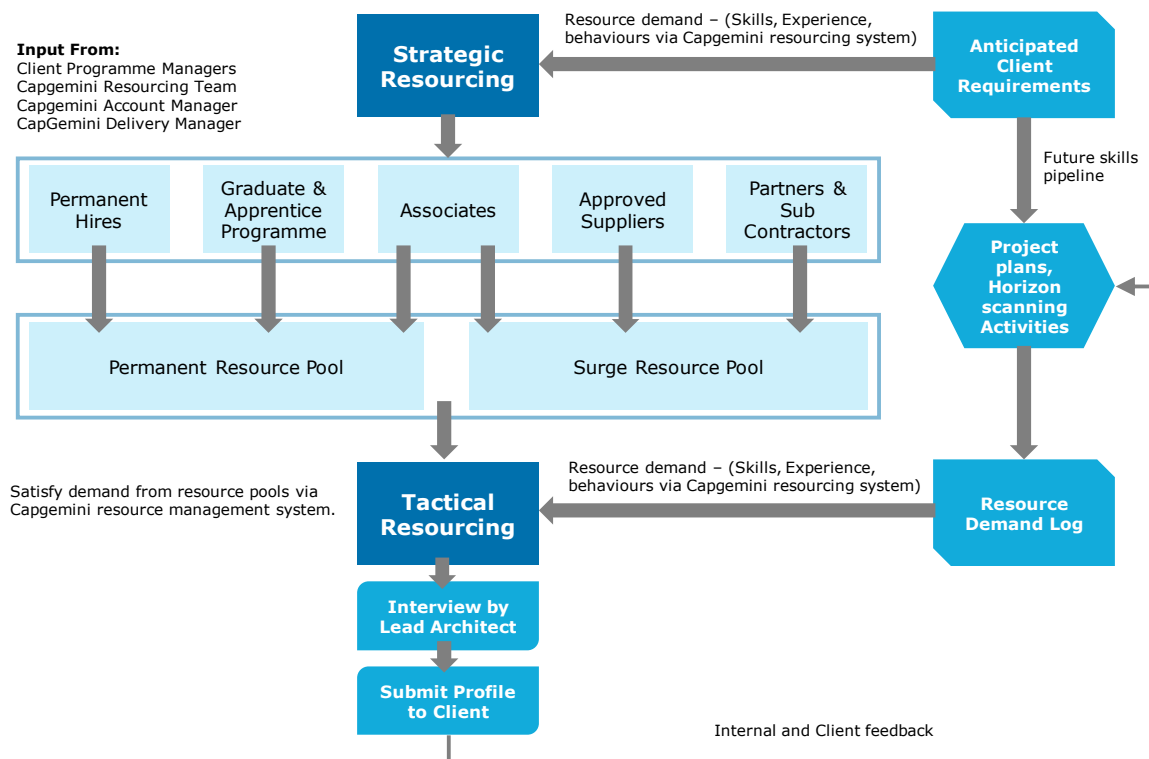


Key elements of Digital Architecture as a Service are described below and includes:

- **Flexible provision of Digital Architecture Services** - Digital Architecture Services are provided to support client initiatives at a project level, a programme level or across multiple projects and programmes at the Enterprise or Portfolio level. The appropriate set of services can be selected to support the requirements of the project/programme at the time. Over time, as the problem is better understood and the initiative goes through its life cycle, then Capgemini and the client can agree a modified set of services.
- **Analysis Tools** - many of our services make use of Capgemini developed capabilities. For example, Capgemini's economic Application Portfolio Management (eAPM) that helps clients see a smarter path forward and get the visual insights they need to radically improve IT performance and accelerate transformation.



- **Dedicated Resourcing** – A dedicated resourcing contact can agree a resourcing plan with you to deliver high quality and skilled architect services flexibly and within agreed lead times. Capgemini has 250+ UK-based architects across all architectural domains available. Our resourcing team will locate suitable candidates and present CVs for review and selection, using our flexible and smart ‘strategic resourcing’ approach, tailored to the client’s situation. A typical resourcing plan which this service provides is shown below for an enterprise-wide service, a simpler resourcing plan would be used for smaller engagements:



- **Dedicated Account Management** – A dedicated Account Manager from Capgemini is responsible for the resourcing process to meet clients’ ongoing need for architecture services and for retention of key staff on assignment. Where staff changes are unavoidable, account management is responsible for replacements and smooth transition. A Capgemini Delivery Director can also review performance and quality to enable continuity of service delivery across all resources.

Capgemini’s Architecture Services offer has been designed to support the provision of cloud services. Elements that fall within the Digital Architecture as a Service wrapper are outlined below. Much more detail can be found in the documentation of the individual offers on the G-Cloud catalogue. [Q: Replace previous sentence with the following sentence?] → Capgemini offers other G-Cloud services complementary to this Digital Architecture as a Service, which are described in our other G-Cloud services documents.

3.1 Business Architecture

The Business Architecture service supports business transformation initiatives by delivering a business architecture that reflects decision making and budgeting and supports cloud services. Capgemini’s approach utilises techniques such as Target Operating Model (TOM) design and Business Service modelling to enable alignment of business strategy with IT, with a focus on management of service design.



3.2 Digital Challenge

Digital Challenge provides a rapid review of an organisation's current technology direction, taking account of cloud technologies, industry innovation and market dynamics but tuned to the motivation and intentions of the client organisation's executive.

Digital Challenge leverages TechnoVision, Capgemini's provocative, insightful, and compelling tool that allows any organisation to take advantage of decades of experience in technology-enabled change and experience in making digital technology work and in supporting the design and implementation of cloud-based services.

3.3 Enterprise Architecture

The Enterprise Architecture service plays a key role in translating an organisation's business vision and strategy into IT strategy and implementation plans which delivers improvements that are maintainable, reliable, secure, and scalable moving forward. As an enterprise moves towards cost effective technological solutions like cloud, Capgemini Enterprise Architecture services helps ensure that Capgemini clients' strategic business objectives are achieved through a cloud technology framework. Capgemini architects look across the client's enterprise to understand their business vision, short-term and long-term strategy. Capgemini analyses business and information requirements and helps align solutions to the business and IT strategy.

3.4 Digital Solution Design and Delivery Architecture

The Digital Solution Design and Delivery Architecture service provides solution architecture capabilities in both bespoke and packaged environments that deliver cloud services. Agile techniques can be followed to meet Government Digital Service standards in the delivery of new business solutions and services.

3.5 Application & Technology Rationalisation Service

Capgemini's Application & Technology Rationalisation service enables transformational change such as the adoption of cloud computing through IT cost savings resulting from simplification, modernisation, and decommissioning opportunities identified in the Buyer's IT landscape. Capgemini's service addresses the need to create a more sustainable IT environment, whilst managing business demand and IT budget constraints.

3.6 Architecture Health Check

Capgemini's Architecture Health Check offering is a consulting service, which provides both assurance and diagnostic of an organisation's IT architecture, capability to support cloud services and its practice and delivery. Capgemini's approach is focused on business objectives and is independent. It consists of time-boxed phases that identify and diagnose issues.



3.7 Benefits

Capgemini's Digital Architecture as a Service solutions:

- Supports clients who do not know at the outset the type and volume of cloud architectural services needed over the lifetime of an engagement.
- Provides the agility to react to changing business priorities by adjusting the service mix throughout an engagement.
- Provides the dedicated account and resource management necessary to ensure the smooth operation of the service with minimal client overhead.
- Scales from a single project to an enterprise portfolio.

3.8 Summary of Proposition

Capgemini provides a portfolio of digital architecture services. The portfolio includes Business Architecture, Digital Challenge, Enterprise Architecture, Digital Solution Architecture, Application & Technology Rationalisation Service, and Architecture Health Check. This service provides a management and resourcing wrapper to the portfolio of services to allow them to be provided flexibly and reliably, as a service, in response to changing or emerging business needs.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

5 Service Management

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time-&Materials or Fixed Price basis.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.



Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances

10 Vendor Accreditations/Awards



For the 11th time in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Architecture Accreditation

- TOGAF 10.0
- SAFe Architect
- AWS Practitioner and Architect
- Azure Fundamentals
- Azure Solution Architect

Cloud Technology & Services Awards

SAP

- **SAP® EMEA North Award for Partner Excellence 2022** – for SAP Business Technology Adoption
- **SAP® Pinnacle Award 2021** – Capgemini received the 2021 SAP® Annual Pinnacle Award in the Partner Learning Excellence Category, presented to the top partners across 28 categories excelled in developing and growing their partnership with SAP and helping customers run better.
- **SAP Innovation Awards 2021 (finalist)** – Capgemini (Fieldglass), Excelerate Energy Projects



- **SAP Innovation Awards 2020 (finalist)** – Truechain, Safety Workers

Microsoft

- **Capgemini won six Microsoft Partner of the Year awards in 2023.**
- Capgemini won **Microsoft Business Applications 2022/2023 Inner Circle award** for the fourth consecutive year.

AWS

- Capgemini received **seven AWS 2023 Partner of the Year Awards**

Google Cloud

- Capgemini won several **2023 Google Cloud Partner of the Year Awards**

Adobe

- 2021 Adobe Digital Experience Partner of the Year Award – EMEA
- 2021 Best Overall Cloud Native CXM Champion – Adobe Go for Gold Challenge
- 2021 Adobe Digital experience Partner of the Year Award – EMEA
- 2020 Gartner Magic Quadrant Leader in CRM and Customer Experience Implementation
- 2020 Adobe Platinum Status

Analyst Awards

- Capgemini positioned as a **Leader** in Gartner's 2021 Magic Quadrant for SAP S/4HANA Application Services, Worldwide
- Capgemini named a **Leader** by NelsonHall in its 2021 NEAT evaluation for SAP ERP Cloud Migration Services

Sustainability, Diversity, and Inclusion Awards

- CDP A List recognition - Global environmental impact non-profit CDP again positioned us in its leadership tier for our approach to climate change in 2022.
- 2023 Ecovadis Platinum Rating - We maintained a platinum rating, recognising us as a responsible and sustainable business in the top 1% of companies assessed.
- Bloomberg Gender-Equality Index - We were recognised for our commitment to supporting gender diversity with a position in the 2023 Bloomberg Gender-Equality Index.
- Ranked 2nd in the inclusive top 50 UK employers 2022/23 list.
- Great Place to Work - We were certified as a Great Place to Work® in 2023, reflecting our employees' experience of working at Capgemini in the UK.
- UK Best Workplaces for Women – In 2023, we were listed as a Best Workplace for Women by Great Place to Work®. This listing is based on responses from our team to an anonymous survey about their employee experience.
- UK Best Workplaces for Wellbeing – In 2023, we are also listed by Great Place to Work® as a Best Workplace for Wellbeing.
- Defence Employer Recognition Scheme – In 2023, we were recognised by the Armed Forces Covenant with Gold in their Defence Employer Recognition Scheme, for our commitment to supporting veterans and reservists.



- edie Awards 2023 - We won edie's Social Sustainability, Diversity & Inclusion Award in 2023, for our work with CodeYourFuture to offer socially excluded individuals' access to tech careers.
- Better Society Awards - Our collaboration with CodeYourFuture to offer digital skills training won a Better Society Award in 2022. The awards celebrate efforts by commercial organisations to create a better society.
- Stonewall Silver Global Employer – In 2022, we were rated with Silver Global Employer status by Stonewall, reflecting Capgemini UK's acceptance without exception for everyone who identifies as LGBT+.
- Social Mobility Top 75 Employer Index - Capgemini UK was listed in Social Mobility Foundation's 2022 ranking of the top 75 UK employers that have taken the most action to improve social mobility in the workplace.
- Supporting Returners - Capgemini UK was shortlisted in WM People's 2022 Top Employer Awards as an employer that has demonstrated stand-out initiatives to support individuals returning to the workplace after a career break.
- Disability Confident certified - We hold a Disability Confident Employer Badge, which recognises our commitment to supporting team members with disabilities.
- For the 11th time in a row, in 2023 Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time-&Materials or Fixed Price basis.

All prices are in GBP and exclude VAT.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service. .



16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team:

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. Quote the name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.



About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2023 global revenues of €22.5 billion.

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