The Advanced Technical Account Management

The Check Point Advanced Technical Account Management (ATAM) Service introduces a new team member to your IT security department, a highly skilled Professional Services consultant, who will work side by side with your team, acting as the ultimate enabler for your Check Point estate. The ATAM Service provides a flexible suite of services to assist end-users with the design, implementation, optimization, administration, and management of Check Point products.

Challenge

IT Security Administrators need the type of technical support that goes beyond a break-fix solution. An ATAM with a deep level of technical expertise, product knowledge and industry experience will be assigned. The ATAM will ensure all your products are configured for optimal performance, and provide consistent guidance about the best use of your Check Point products.

The Service

- Proactive Health Checks, Optimization, Fine Tuning and Best Practices
- Design and Architecture consulting
- Support during upgrades/migration/maintenance windows, either on-site or remote assistance
- Enablement and configuration of software blades
- Review of high severity/critical service requests to ensure proper handling and attention
- Cybersecurity Resilience Test (CRT): Vulnerability Assessment/Penetration Test
- Knowledge Transfer Workshops: Customize training to the technology deployed in your environment

AVAILABLE PACKAGES			
Packages	**ATAM1 PLUS**	**ATAM1**	**ATAM2**	**ATAM3**
SKUs	CPTS-PRO-ATAM1-PLUS-1Y	CPTS-PRO-ATAM1-1Y	CPTS-PRO-ATAM2-1Y	CPTS-PRO-ATAM3-1Y
Description	60 Days Bundle	45 Days Bundle	24 Days Bundle	12 Days Bundle
Engagement interval	Weekly	Weekly	Bimonthly	Monthly

This Service is an add-on to any support contract (Standard, Premium or Diamond) and provides the end-user with a subscription-based service contract valid for the duration of one year from the date of purchase. The Service is available for a fixed duration of 12 months, and is invoiced in advance.

Learn More at https://www.checkpoint.com/professional-services/account-management/atam/
Or email us at atam@checkpoint.com