

**SOLVE  
SOMETHING  
IMPORTANT**

# Cloud IT Health Check Services

---

## Service Definition Document

*The information in this document is proprietary to Leidos.*

*It may not be used, reproduced, disclosed, or exported without the written approval of Leidos.*

# Cloud IT Health Check Services

## 1 WHAT THE SERVICE IS

Leidos offers Cloud Health Check services to provide a holistic review of IT services and applications, assessing configuration, performance, security and scalability of cloud infrastructure. Our expert engineers/consultants work with you to determine scope, pain points, concerns and expected outcomes, followed by detailed discovery exercises, reporting and action plans.

### FEATURES

- Detailed independent analysis of Cloud and hybrid infrastructures.
- Assess cloud adoption and digital transformation challenges: Cost, cybersecurity, licensing.
- Proven methodology aligned to NCSC/CIS with detailed reporting output.
- Enterprise Architecture, and gap analysis, aligning business with technology.
- Provide support for Cloud adoption and business growth.
- Highly skilled, local, referenceable, experienced engineers and consultants.
- Suitable for AWS, Azure and UKCloud based Cloud infrastructures.
- Suitable for IaaS, PaaS, SaaS and hybrid cloud deployments.
- Technology lifecycle assessment and analysis for hybrid cloud deployments.
- Ability to assess infrastructure, software, data, interfaces and overall cybersecurity.

### BENEFITS

- Custom tailored service to meet business requirements and expectations.
- Improved planning: Ability to assess infrastructure/software/data/interfaces/security.
- Prioritised remediation plans and technology roadmap development to drive improvements.
- Operational efficiency: Secure IT systems/services moulded to fit your business.
- Improved security: Guidance on best practice and NCSC standards.
- Targeted recommendations based on advanced industry knowledge and experience.
- Assess and report on cloud operating models/skillsets/capabilities/requirements.
- Increased cost efficiency through prioritised recommendations.
- Value added: Complimentary to Leidos consultancy and analysis services.
- Independent expert advice from an objective perspective.

## OVERVIEW

Leidos provides a fully tailored cloud health check to ensure your investment in cloud is delivering your businesses requirements in an effective, secure and cost effective manner. Our internally developed, well proven methodology provides deep insight into all aspects of your cloud environments, providing you with detailed recommendations on ways to enhance and develop your services and provide assurance that your data is secure. Examples of areas that can be covered during each engagement include:

- Vulnerability Assessment.
- Cloud services configuration review.
- Cloud infrastructure configuration / design review.
- Hybrid cloud infrastructure configuration / design review.
- Cloud architecture review.
- Cloud cost control and billing review.
- Identity and Access Management review.
- Cloud services security configuration review.
- Business Continuity planning and assessment.
- Disaster Recovery planning, assessment and testing.
- Remediation planning and execution.

### Our Domain Specialisms include:

- **Enterprise Architecture (EA)** - Leidos has strong capabilities, and reliable methodologies in developing cloud compatible EAs that align cloud business goals/processes, organisational models, information architecture and technical architecture. Moreover, we help our customers plan for and implement the changes that are required, including stakeholder engagement and management governance models. Our goal is to ensure our customers enjoy predictable transition to their future, cloud based state;
- **Strategy and Planning** - Leidos provides cloud focused advisory services in this area as standalone capability or as one element of the EA approach described above. We work with customers to develop, review and/or assure a cloud based architecture, ensuring business goals are delivered. Moreover, we provide solution architecture services that build upon our customer's assets as well as transitioning to future cloud platforms. Our customers see Leidos as a supplier who readily works collaboratively with other suppliers to achieve their goals. In this regard, Leidos helps customers, through professional advice and guidance, create the right supply chain with the right solution and architecture;
- **Cloud Transformation Business Case Development** - We work with our customers to develop strong business cases that will deliver IT enabled change programmes;
- **Troubleshooting** - We pride ourselves on constantly delivering independent and impartial reviews of cloud transformation problems, as well as outline the options and recommendations to resolve issues. And of course, where applicable, we help our customers deliver the resolution they require;
- **IT Governance** - Our customers appreciate our insight of governance models that ensure business need drives IT change from a decision making, cost-benefit and compliance perspective;
- **Procurement** - Leidos delivers reliable advisory services that help deliver value for money through the procurement lifecycle;

- **Cloud Audit** - Leidos provides a structured analysis of cloud related risks to deliver business benefits. The audit covers areas including controls, architecture and all elements of the cloud environment (platform, applications/software, systems, security and communication systems);
- **Feasibility Study** - Leidos provides an assessment based on a structured analysis of cloud technology and business related risks to determine whether the organisation has the expertise to successfully introduce a desired idea or change;
- **Business Process Management** - Leidos works with customers to analyse their cloud and business processes with a view to providing future state options that automate and improve processes that, in turn, enable business and policy goals to be achieved;
- **Project and Programme Management** - Please refer to the Leidos Project and Programme Management Service Definition.

Consultancy is delivered on a time and materials or fixed price basis, on-site throughout the UK, or from any of the Leidos offices. Leidos deploys staff from a wide pool of resources covering all technology and business process service lines, as required.

## 2 ANY ONBOARDING AND OFFBOARDING SUPPORT YOU PROVIDE

Where relevant, Leidos will adopt a consultative approach with customers to define and validate their requirements in order to determine how best to engage with the services. The onboarding and offboarding process is dependent on the specific requirements of the solution, and the delivery methodology agreed upon.

## 3 PRICING

Please refer to the associated Pricing Document relevant to this Service.

## 4 TERMS AND CONDITIONS

Please refer to the associated Terms and Conditions Document relevant for our Service Offerings.

## 5 FURTHER INFORMATION

Please send your requirement to [publicsector@uk.leidos.com](mailto:publicsector@uk.leidos.com). Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name.
2. The name of this service.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

## ABOUT LEIDOS

Leidos is a leading partner to the UK government and the Scottish government as well as having key client partners in transportation and energy. Leidos employs 1300 people across the UK supporting technology and business process transformation programmes for clients such as the Home Office, the Ministry of Defence, the Metropolitan Police Service and NATS.

The success of this work in the UK and beyond shows that we are a trusted partner in the region and that our people can deliver innovative solutions to solve the most challenging problems.

## LEVERAGING OUR CORE CAPABILITIES

Our technical core capabilities define the areas in which technical excellence is critical, not only for our business, but in the work we do daily to help customers achieve the important missions on the frontlines of their industry. Explore our core capabilities [here](#).



Digital Modernisation



Cyber Operations



Mission Software Systems



Integrated Systems



Mission Operations



## INCLUSION AND DIVERSITY IN LEIDOS UNITED KINGDOM

Leidos is committed to creating a diverse and inclusive workplace, where every colleague has the opportunity to contribute, share their unique ideas and talents, and be supported in their career. Explore Inclusion and Diversity in the UK [here](#).

## SOCIAL VALUE

We're committed to supporting sustainability initiatives, tackling workforce inequality and STEM education by enriching the communities to our operations. Learn more about Social Value in the UK [here](#).