Business Analysis

Service Definition Document

Business Analysis

1 WHAT THE SERVICE IS

Our business analyst service ensures cloud solutions meet user needs and business goals by leading stakeholder workshops, refining requirements, and driving decision-making. We specialise in aligning outcomes with government standards like GDS and DSSS, utilising flexible methodologies from Agile to Waterfall to optimise performance and ensure compliance.

FEATURES

- Work with and lead teams from business and technical areas.
- Facilitate workshops with various stakeholders towards clear outcomes.
- Capture, validate and refine requirements.
- Stakeholder engagement to clarify problems, define and evaluate viable solutions.
- User-centred, as-is-to-be analysis for new and/or improved services.
- GDS and DSSS compliance understanding, aligning solutions to Government standards.
- Coordinating teams involved in outcome-driven work.
- Flexible methodologies from Agile to SAFe to Waterfall.
- Management consultancy across core capabilities.

BENEFITS

- Solutions align closely with user needs.
- Demystify technical jargon and drive an outcome-based workflow.
- Constructive challenge ensuring outcomes reflect requirements.
- Constructive advice, support, and knowledge transfer.
- Early delivery enhances business impact and engagement.
- Cross-functional collaboration boosts team productivity.
- Consistent approach to embed assurance and build good working relationships.
- Working with stakeholders on viable solutions to enable informed decision making.
- Facilitates positive outcomes in a multi-disciplinary team environment.
- Best-fit technology stack selection, including AWS, Azure, GCP.

OVERVIEW

Leidos has been providing Business Analysis and Management Consultancy to our customers for decades. Our services emphasise cost-effectiveness, optimal performance, and user-centric design, ensuring that our solutions meet the evolving demands of modern businesses.

Business Analysts will assess the As-Is state and define the To-Be state with all relevant stakeholders to ensure all activities are outcome-based and drive decision-making to reach that objective.

Our Business Analysts work with and lead teams across business and technical areas, bringing together many different perspectives, use cases and inputs in order to capture, validate and refine requirements, from solutions for a new cloud-based service, to migrating an existing service located in a datecentre.

Business Analysts will work with stakeholders to clarify any existing or anticipated problems and define and evaluate viable solutions to enable informed decision-making. Business Analysts will document all workshop outputs, managing a documentation library to enable self-service access post contract end.

Leidos employs a mix of Agile, SAFe, and even Waterfall methodologies, adapting our approach to best fit the project and client requirements. This flexibility enhances our ability to deliver projects that precisely meet user needs while adhering to various compliance standards, such as GDS and DSSS. Our use of tools like Atlassian and technologies from the MEAN stack further supports our agile and user-focused design processes.

Through all these facets, Leidos not only promises but delivers efficient and outcome-drive Business Analysis services that empower businesses to grow and innovate in the digital age.

1 ANY ONBOARDING AND OFFBOARDING SUPPORT YOU PROVIDE

Where relevant, Leidos will adopt a consultative approach with customers to define and validate their requirements in order to determine how best to engage with the services. The onboarding and offboarding process is dependent on the specific requirements of the solution, and the delivery methodology agreed upon.

2 PRICING

Please refer to the associated Pricing Document relevant to this Service.

3 TERMS AND CONDITIONS

Please refer to the associated Terms and Conditions Document relevant for our Service Offerings.

4 FURTHER INFORMATION

Please send your requirement to publicsector@uk.leidos.com. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

1. Your organisation name.
2. The name of this service.

3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

ABOUT LEIDOS

Leidos is a leading partner to the UK government and the Scottish government as well as having key client partners in transportation and energy. Leidos employs 1300 people across the UK supporting technology and business process transformation programmes for clients such as the Home Office, the Ministry of Defence, the Metropolitan Police Service and NATS.

The success of this work in the UK and beyond shows that we are a trusted partner in the region and that our people can deliver innovative solutions to solve the most challenging problems.

LEVERAGING OUR CORE CAPABILITIES

Our technical core capabilities define the areas in which technical excellence is critical, not only for our business, but in the work we do daily to help customers achieve the important missions on the frontlines of their industry. Explore our core capabilities here.

INCLUSION AND DIVERSITY IN LEIDOS UNITED KINGDOM

Leidos is committed to creating a diverse and inclusive workplace, where every colleague has the opportunity to contribute, share their unique ideas and talents, and be supported in their career. Explore Inclusion and Diversity in the UK here.

SOCIAL VALUE

We're committed to supporting sustainability initiatives, tackling workforce inequality and STEM education by enriching the communities to our operations. Learn more about Social Value in the UK here.