

Pricing Definition

Clinical Decision Support (formerly “Odyssey”)

G-Cloud 14



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1. Pricing for Clinical Decision Support (formerly “Odyssey”)

1.1 Pricing Table

Description	Band	Frequency	Standard Price	Discounted Price
Odyssey Patient - Subscription ODY-PT-S	Per Patient	Annual	£0.13	£0.13
Odyssey GP - Subscription ODY-GP-S	Per Patient	Annual	£0.17	£0.16
Odyssey TeleAssess - Subscription ODY-TA-S	Per User	Annual	£8,065	£7,915
Odyssey FirstCall - Subscription ODY-FC-S	Per User	Annual	£8,065	£7,915

Standard Installation, configuration and Onboarding training is in addition to the fees above and chargeable at the SFIA rate card and is typically performed by team members of Grade 3-5. Bespoke consultancy services typically by grades 5-7. The scope of any bespoke installation and training will be agreed ahead of finalising the order.

All prices are exclusive of VAT

Discounted prices are valid until 30 Nov 2026

1.2 Minimum Contract Period

The minimum contract period is 36 months.

1.3 Trial Periods

Trial periods are not typically offered but can be agreed on a case by case basis. Proofs of concept are more typically offered, subject to detailed plans, agreed objectives, and post period reviews to determine ongoing service status. This is not typically offered on a free of charge basis.

1.4 Exit Costs

As long as a contract is terminated in line with the terms and conditions, there are no specific costs for exiting the software. However, where an organisation wishes to have some form of ongoing access for historic purposes, after termination, an additional cost may be levied to provide such.

If a request for return of Customer data is logged, OneAdvanced will make the Customer data available in a machine-readable format nominated by OneAdvanced within a reasonable timeframe. If a different machine-readable format (other than the machine-readable format nominated by OneAdvanced) or human readable format is requested by the Customer, OneAdvanced will use its reasonable endeavours to assist with such request but will normally require ninety (90) calendar days' written notice of such preference. Delivery will be subject to availability of relevant resource or skillset and will be charged on a time and materials basis, at OneAdvanced's then-current rates.

On exit, all Customer data will be retained for a minimum period appropriate to the equipment and application requirements, unless specific requests are made otherwise, after which it will be destroyed. If requested, OneAdvanced will provide confirmation that we have purged and destroyed Customer data from any computers, storage devices and storage media that are to be retained by OneAdvanced after the end of the subscription period and the subsequent extraction of Customer data (if requested by the Customer).

1.5 Education or Research Establishment Pricing

OneAdvanced does not offer specific sector pricing for Education or Research establishments. The Pricing defined represents a common model for all participating bodies.

1.6 Payment Options

The payment options available are:

- Purchase Order, Subsequent Invoice and BACS Payment; and
- Automated payment methods

Typically, orders are invoiced annually in advance with 30 day payment terms

1.7 Volume Discounts

Volume discounts do not apply for this product.



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