

# Pricing Definition

Identity Connect (formerly “Virtual SmartCard”)

G-Cloud 14



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# 1. Pricing for Identity Connect (formerly “Virtual SmartCard”)

## 1.1 Pricing Table

Description	Band	Frequency	Price per User	One Time Set Up
<b>Identity Connect</b> <i>(VSC-HMN)</i>	Up to 250 Users	Annual	£18.79	£3,299
	Up to 500 Users	Annual	£18.51	£4,799
	Up to 750 Users	Annual	£18.20	£4,799
	Up to 1,000 Users	Annual	£17.88	£4,799
	Up to 1,500 Users	Annual	£17.57	£5,999
	Up to 2,000 Users	Annual	£17.26	£5,999
	Up to 2,500 Users	Annual	£16.95	£5,999
	Up to 5,000 Users	Annual	£16.33	£5,999
	Up to 7,500 Users	Annual	£15.09	£7,199
	Up to 10,000 Users	Annual	£12.91	£7,199
<b>Biometric Facial Recognition</b>	Up to 175 Authentications	Annual	£37.44	£7,199
	1 additional Authentication (Overage)	Annual	£0.10	Included in above
	100,000 additional Authentications	Annual	£7,200	Included in above
	150,000 additional Authentications	Annual	£9,000	Included in above
	200,000 additional Authentications	Annual	£10,800	Included in above
	250,000 additional Authentications	Annual	£12,000	Included in above

When purchasing Identity Connect, usage (i.e. number of authentications) is unlimited. When purchasing Biometric Facial Recognition, the 175 Authentications per user are pooled. i.e. purchasing 10 users gives 1,750 authentications to use amongst all users at part of the stated price. Any overage above this pooled volume is then charged at the overage rate. Any additional Authentications bundles purchased must be used before the anniversary date of the contract. Unused authentications do not roll over into the following 12-month period.

Purchasing Biometric Facial Recognition also provides access to unlimited use of the Identity Connect for that User.

Standard Installation, configuration and Onboarding training is in addition to the fees above and chargeable at the SFIA rate card and is typically performed by team members of Grade 3-5. Bespoke consultancy services typically by grades 5-7. The scope of any bespoke installation and training will be agreed ahead of finalising the order.

All prices are exclusive of VAT

## 1.2 Minimum Contract Period

The minimum contract period is 36 months.

## 1.3 Trial Periods

Trial periods are not typically offered but can be agreed on a case by case basis. Proofs of concept are more typically offered, subject to detailed plans, agreed objectives, and post period reviews to determine ongoing service status. This is not typically offered on a free of charge basis.

## 1.4 Exit Costs

As long as a contract is terminated in line with the terms and conditions, there are no specific costs for exiting the software. However, where an organisation wishes to have some form of on-going access for historic purposes, after termination, an additional cost may be levied to provide such.

If a request for return of Customer data is logged, OneAdvanced will make the Customer data available in a machine-readable format nominated by OneAdvanced within a reasonable timeframe. If a different machine-readable format (other than the machine-readable format nominated by OneAdvanced) or human readable format is requested by the Customer, OneAdvanced will use its reasonable endeavours to assist with such request but will normally require ninety (90) calendar days' written notice of such preference. Delivery will be subject to availability of relevant resource or skillset and will be charged on a time and materials basis, at OneAdvanced's then-current rates.

On exit, all Customer data will be retained for a minimum period appropriate to the equipment and application requirements, unless specific requests are made otherwise, after which it will be destroyed. If requested, OneAdvanced will provide confirmation that we have purged and destroyed Customer data from any computers, storage devices and storage media that are to be retained by OneAdvanced after the end of the subscription period and the subsequent extraction of Customer data (if requested by the Customer).

## 1.5 Education or Research Establishment Pricing

OneAdvanced does not offer specific sector pricing for Education or Research establishments. The Pricing defined represents a common model for all participating bodies.

## 1.6 Payment Options

The payment options available are:

- Purchase Order, Subsequent Invoice and BACS Payment; and
- Automated payment methods

Typically, orders are invoiced annually in advance with 30 day payment terms

## 1.7 Volume Discounts

If applicable, Volume discounts are described in the pricing table above.




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