oneAdvanced

Pricing Definition

Care Cloud

G-Cloud 14

oneAdvanced

Table of Contents

Disclaimer 2

1. Pricing for Care Cloud 3

1.1 Pricing Table 3

1.2 Minimum Contract Period 4

1.3 Trial Periods 4

1.4 Exit Costs 4

1.5 Education or Research Establishment Pricing 4

1.6 Payment Options 4

1.7 Volume Discounts 5

Disclaimer

Copyright © OneAdvanced 2024.

This document contains confidential and / or proprietary information. The content must not be disclosed to third parties without the prior written approval of Advanced Computer Software Group Limited or one of its subsidiaries as appropriate (each referred to as "OneAdvanced"). External recipients may only use the information contained in this document for the purposes of evaluation of the information and entering into discussions with OneAdvanced and for no other purpose.

Whilst OneAdvanced endeavours to ensure that the information in this document is correct and has been prepared in good faith, the information is subject to change and no representation or warranty is given as to the accuracy or completeness of the information. OneAdvanced does not accept any responsibility or liability for errors or omissions or any liability arising out of its use by external recipients or other third parties.

No information set out or referred to in this document shall form the basis of any contract with an external recipient. Any external recipient requiring the provision of software and/or services shall be required to enter into an agreement with OneAdvanced detailing the terms applicable to the supply of such software and/or services and acknowledging that it has not relied on or been induced to enter into such an agreement by any representation or warranty, save as expressly set out in such agreement.

The software (if any) described in this document is supplied under licence and may be used or copied only in accordance with the terms of such a licence. Issue of this document does not entitle an external recipient to access or use the software described or to be granted such a licence.

The development of OneAdvanced software is continuous and the published information may not reflect the current status. Any particular release of the software may not contain all of the facilities described in this document and / or may contain facilities not described in this document.

Advanced Computer Software Group Limited is a company registered in England and Wales with registration number 05965280 whose registered office is at The Mailbox Level 3, 101 Wharfside Street, Birmingham, B1 1RF.

A full list of its trading subsidiaries is available at www.oneadvanced.com/privacy-policy/

1. Pricing for Care Cloud

1.1 Pricing Table

# System Users	<1.5x Service Users	≥1.5x Service Users + <2.5x Service Users	≥2.5x Service Users + < 5x Service Users	>5x Service Users
# Service Users	*CCL-LOW-S*	*CCL-MED-S*	*CCL-HI-S*	*CCL-VHI-S*
1-100	£138.00 ~~£144.00~~	£228.00 ~~£234.00~~	£349.00 ~~£360.00~~	£515.00 ~~£528.00~~
101-300	£107.00 ~~£108.00~~	£182.00 ~~£186.00~~	£272.00 ~~£282.00~~	£394.00 ~~£402.00~~
301-1,000	£76.00 ~~£78.00~~	£122.00 ~~£126.00~~	£197.00 ~~£204.00~~	£289.00 ~~£294.00~~
1,001-2,000	£60.50 ~~£62.40~~	£107.00 ~~£108.00~~	£152.00 ~~£156.00~~	£228.00 ~~£234.00~~
2,001-999,999	£46.00 ~~£46.80~~	£102.00 ~~£104.00~~	£127.00 ~~£144.00~~	£191.00 ~~£198.00~~

+ Optional Mobile App per User (CCL-MOB-S) £5.16 purchased in blocks of 10 Users

Pricing is based on a combination of the number of Service users and the ratio to System Users. Please see service description for definitions. Prices stated are annual amounts and follow progressive pricing. For example:

2,000 Service Users and 1,000 System users has a Service/System ratio of 2 meaning that pricing follows the "≥1.5x Service Users + <2.5x Service Users" bracket. The first 100 Service Users are priced at £228, the next 200 priced at £182 and the remaining 700 priced at £122 totalling £144,600 p.a.

The minimum spend is £7,000 p.a. irrespective of the combination of Users and Mobile App Users purchased.

Standard Installation, configuration and Onboarding training is in addition to the fees above and chargeable at the SFIA rate card and is typically performed by team members of Grade 3-5. Bespoke consultancy services typically by grades 5-7. The scope of any bespoke installation and training will be agreed ahead of finalising the order.

All prices are exclusive of VAT

Discounted Prices are valid until 30 Nov 2026

1.2 Minimum Contract Period

The minimum contract period is 36 months.

1.3 Trial Periods

Trial periods are not typically offered but can be agreed on a case by case basis. Proofs of concept are more typically offered, subject to detailed plans, agreed objectives, and post period reviews to determine ongoing service status. This is not typically offered on a free of charge basis.

1.4 Exit Costs

As long as a contract is terminated in line with the terms and conditions, there are no specific costs for exiting the software. However, where an organisation wishes to have some form of on-going access for historic purposes, after termination, an additional cost may be levied to provide such.

If a request for return of Customer data is logged, OneAdvanced will make the Customer data available in a machine-readable format nominated by OneAdvanced within a reasonable timeframe. If a different machine-readable format (other than the machine-readable format nominated by OneAdvanced) or human readable format is requested by the Customer, OneAdvanced will use its reasonable endeavours to assist with such request but will normally require ninety (90) calendar days' written notice of such preference. Delivery will be subject to availability of relevant resource or skillset and will be charged on a time and materials basis, at OneAdvanced's then-current rates.

On exit, all Customer data will be retained for a minimum period appropriate to the equipment and application requirements, unless specific requests are made otherwise, after which it will be destroyed. If requested, OneAdvanced will provide confirmation that we have purged and destroyed Customer data from any computers, storage devices and storage media that are to be retained by OneAdvanced after the end of the subscription period and the subsequent extraction of Customer data (if requested by the Customer).

1.5 Education or Research Establishment Pricing

OneAdvanced does not offer specific sector pricing for Education or Research establishments. The Pricing defined represents a common model for all participating bodies.

1.6 Payment Options

The payment options available are:

- Purchase Order, Subsequent Invoice and BACS Payment; and
- Automated payment methods

Typically, orders are invoiced annually in advance with 30 day payment terms

1.7 Volume Discounts

Pricing scales with the volume of services users described in the table above.

oneAdvanced

Powering the world of work

Our business software is the trusted choice for critical sectors, including healthcare, legal services, and education. We keep the world of work moving.

Speak to our expert consultants for personalised advice & recommendations, & get support on the products you are interested in.

Contact us

+44(0) 330 343 4000 www.oneadvanced.com hello@oneadvanced.com

Advanced Computer Software Group Limited is a company registered in England and Wales under company number 05965280, whose registered office is: The Mailbox, Level 3, 101 Wharfside Street, Birmingham, B1 1RF. A full list of its trading subsidiaries is available at http://www.oneadvanced.com/legal-privacy