Cloud Consultancy

ACTICA consulting

| Planning | Set-up and Migration | Quality Assurance and Performance Testing | Security | Training | Ongoing Support |

Purpose: To ensure that you gain maximum benefit from the cloud.

Overview: Our Cloud Consultancy service is available to provide you with end-to-end support for your cloud project. Actica can provide technical and management consultancy services tailored to your specific needs. From project and programme management, business analysis or strategy development services, to enterprise architecture development, technical architecture definition and review, application development, application integration and transition guidance, we provide a full range of cloud-related services.

We can help ensure that you obtain the full benefit from key cloud concepts such as elasticity, on-demand access, resource-pooling, service measurement, multi-tenancy and thin-client architectures. Additionally, our UK Cyber Security Council Chartered Cyber Security Professionals (ChCSP), NCSC Certified Cyber Professional (CCP) and CISSP cyber security consultants can advise on security strategy, security architecture, security risk management, accreditation and compliance.

Planning:
- Provide technical and management consultancy services tailored to your needs
- Clarify your cloud vision, approach, outline costs, benefits and risks
- Provide Business analysis and strategy development services
- Develop enterprise architecture (ToGAF)
- Define and review technical architecture
- ChCSP, CCP and CISSP consultants to advise on security architecture, accreditation and compliance

Set-up and Migration:
- Provide project and programme management support
- Support Master Data Models and data transition
- Provide guidance on application development, integration and transition
- Ensure and/or maintain compliance with Digital by Default and GSDM

Ongoing Support:
- Flexible resourcing to accommodate peaks and troughs in workload
- Maximise the realisation of benefits from cloud projects
- Partnership working and skills transfer to enhance your capability

Cloud Consultancy

| Planning | Set-up and Migration | Quality Assurance and Performance Testing | Security | Training | Ongoing Support |

Information Assurance: Our cloud consultancy services can be undertaken for any classification, including OFFICIAL, SECRET and TOP SECRET. We employ security cleared personnel who operate with information at all levels of the Government Security Classification Policy (GSCP). Our systems are approved to hold classified information.

Pricing: This service is priced based on anticipated resource requirement. Resources will be charged in accordance with the agreed SFIA day rates. Two pricing options are available:
- Firm price. The firm price will be based on the anticipated resource requirements including provision for risk. Provision for travel and subsistence cost will be made. Payment will be required against achievement of agreed milestones. Details will be specified in a price quotation provided and agreed before service commencement.
- Limit of liability. The limit of liability will be agreed based on an anticipated resource requirement. Charges will then be made monthly in arrears against resource effort expended. A limit of liability will also be agreed to cover travel and subsistence. Travel and subsistence costs will be charged at cost monthly in arrears against cost incurred.

Service management details and constraints: Our service is subject to ISO9001 certified quality controls. A lead consultant shall be appointed who will have responsibility for liaising with the client and managing the Actica team providing the required services. In addition a Project Authority will be appointed who is normally a Director within the Company who will act as the point of escalation. We support our clients on-site, via email or by telephone, during standard office hours and with a 1 business day response time to acknowledge support requests.

Data backup and recovery: Where our staff use infrastructure and information provided by our clients, it is the clients' policies and procedures that prevail. Ordinarily, our consultants are supported by our own infrastructure up to, and including OFFICIAL, and we have facilities for higher classification information to be received, stored and transmitted. Our consultants' laptops and our corporate systems are backed up regularly and our corporate Disaster Recovery Strategy and Plan ensures that we are able to continue to provide services to our clients in any event.

On-boarding/off-boarding: For all of our assignments we operate our standard on-boarding/mobilisation activities. At assignment closure, we undertake a review and ensure that skills have been transferred to client staff where appropriate.

Ordering and invoicing process: Specific details of the clients requirement should be sent to cloud@actica.co.uk. Following discussions about your requirement Actica will send a fully priced proposal detailing the services to be provided. Once approved a valid purchase order should be sent to finance@actica.co.uk for processing. Once the work is completed and accepted by the client Actica will invoice the client for the work. Payment is expected within 30 days. We are able to use a range of electronic purchase and payment systems (e.g. CP&F).

Consumer responsibilities: To liaise with the Actica lead consultant and ensure access to existing information and key stakeholders.