



# **G-Cloud 14 Service Definition**

Accenture Cerner Millennium Code Upgrade  
Services

May 2024

 **accenture**

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# 1. Cerner Millennium Code Upgrade

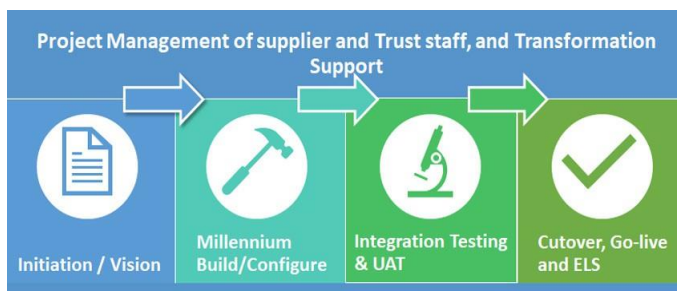
Cerner Millennium Code Upgrades are short duration technical projects which are expected to be delivered 'in the background' with minimal impact to end-users. In addition to getting the 'latest and the greatest' capability, the upgrades are also an opportunity to resolve longstanding service defects and service improvement change requests.

A short duration project requires quick onboarding of the project team who can hit the ground running, ensure effective delivery and do a safe handover to BAU.

We are a **one-stop-shop** for all activities required to deliver a safe code upgrade within time and budget.

We have significant experience and skills to support the entire project lifecycle

- **Leadership:** Managing and leading the project and workstreams end to end, co-ordinating activities and managing risks across Trust and external teams. This includes
  - Management of third parties including Cerner
  - Management of Trust staff allocated to the project
- **Operational Support:** Provide transformation support for any changes required by the new code to ensure that AS- IS processes are not compromised
- **Quality Assurance:** Support end-to-end from test preparation, test automation, regression testing, defect management, setting up and controlling quality gates and final go-live testing
- **Cutover, Go Live and ELS:** Focused support throughout the cutover and early life support period to ensure smooth transition to BAU



## Why Accenture?

- We work collaboratively with the Trust as part of one project team
- We are flexible when deploying resources and adjust based on project requirements
- We are known to Cerner and acknowledged as SMEs
- We advise you about challenges and pitfalls based on our experience from previous implementations

## Clients who have benefitted from our Cerner Implementation services include:

- Lewisham and Greenwich NHS Trust
- Milton Keynes University Hospital NHS Foundation Trust
- Bradford Teaching Hospitals NHS Foundation Trust
- Newcastle upon Tyne Hospitals NHS Foundation Trust
- Royal Berkshire NHS Foundation Trust
- Surrey and Sussex Hospitals NHS Trust
- Royal Free London NHS Foundation Trust

## 2. Pricing

Please refer to the associated Pricing Document relevant for this Service.

### 3. Contacts

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## 4. About Accenture

Accenture is a leading global professional services company that helps clients build their digital core, transform their operations, and accelerate revenue growth—creating tangible value across their enterprises at speed and scale. We are uniquely able to create these outcomes because of our broad range of services in strategy and consulting, interactive, technology and operations, with digital capabilities across all of these services. We combine unmatched industry experience and specialised capabilities across more than 40 industries and all business functions. With 743,000 people serving clients in more than 120 countries, and a net revenue of \$64.1 billion USD for the financial year ending on 2023, Accenture drives innovation to improve the way the world works and lives.

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