G-Cloud 14 Service Definition

Accenture Digital Identity Security Services

May 2024

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Contents

1. Scope of our services

As we now progress beyond corporate-controlled networks to the enterprise that spans the Internet, we now need a new type of security perimeter. The common controls we have available are all based on identity and access-- authentication and authorisation controls.

Present-day Cybersecurity is centred around Digital Identity; it is the conduit to provide the right access, to the right asset, for the right amount of time. Our Digital Identity offers leverage Microsoft-first solutions enhanced with key partners to answer modern Identity challenges.

1. Scope of our services

2. Approach

There are 3 major components to a security strategy for identity and access management: identity systems, accounts, and identity perimeter.
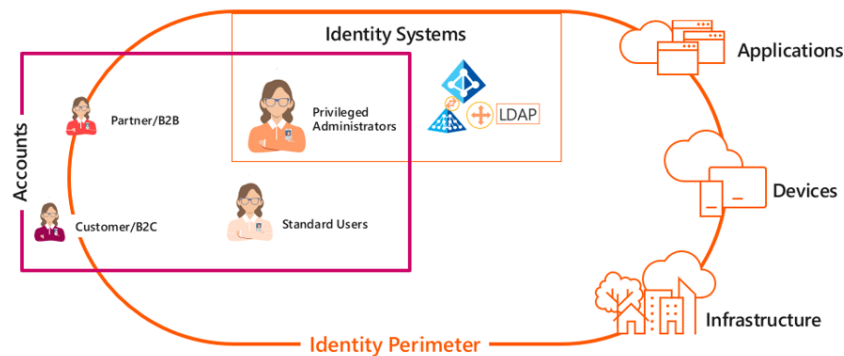

Figure 1

At the core of securing identity and access are the identity systems themselves (including directories, synchronisation, and administrative accounts). Attackers are consistently targeting these systems as a rapid path to accessing and controlling any or all enterprise IT assets

The accounts are the next component that needs to be protected. Privileged administrators have control of identity systems and should be part of that strategy. The other account categories that typically need to be protected are the standard user population, customer (B2C) accounts, and partner (B2B) accounts.

Identity is one of the only security platforms that can create business value while increasing security posture

TRANSFORMATION

- Set of processes that enable operational efficiency and consistent application of regulatory control gates.
- Reduction in complexity and moving from best of the breed to platform play is what our clients are looking for.
- Governance process with a definitive set of standards across Identity services

TIME TO VALUE

- Achieving value faster through an agile approach to produce value creation.
- User's demands increase, which requires an increased business pace of Identity value.
- To reduce implementation time, programs should focus on high value and business differentiation.

INNOVATION

- Increasing business needs for Identity require innovation in order to stay ahead.
- Technologies like RPA, Cloud and DevOps can reduce complexity in Identity solutions.
- Delivery should be designed around standardised service with flexible components and rapid scale.

PREDICTABLE OUTCOMES

- To enable Identity programs to focus on high-value work, foundational work should be made repeatable.
- Repeatable tasks should be automated for consistently predictable outcomes.

Capabilities	Offerings
Enterprise Identity Governance & Administration	A full lifecycle of IAM services for the enterprise, covering data management, processes, and technologies to securely govern identities and entitlements for workforce users of every type.
Zero Trust Access Management	Modern uplift and End-to-end access management to manage and enforce access for employees, contractors, third-party, and partners. Advanced capabilities to secure access to sensitive, privileged account credentials, password management, brokered access and session monitoring to secure the enterprise.
Cyber Incident Recovery and Remediation	A real-world tested framework designed to isolate and mitigate the current threat and restore integrity and confidence in critical business systems. transformation of security operations to achieve the resilience needed to withstand modern threats and manage the ever-changing attack surface.
Emerging Technologies	Looking ahead to ensure we bring to bear the boldest solutions to our clients to solve their modern identity challenges so they can maintain resilience and stay ahead of attackers as well as their competition.
Managed Digital Identity services	Upgrade infrastructure to extend identity and access management services into the cloud, starting with Azure Active Directory Control and manage access to your data to prevent breaches and fortify your defences.

3. Assets and tools

Proposition Name	Type	Story/ Position
Enterprise Identity Governance (EIG)	Build	Identity Lifecycle and Segregation of duties across Enterprise apps
Teams Identity & Data Governance	Wedge	Getting control of the data and access in Teams/ SharePoint
Customer & Partner Identity management (B2C/B2B/ACAM)	Build	External user access (Portals, Apps, Partners, Vendors, CIAM, etc.)
Identity Provider Shift Assessment (IPSA)	Assessment	Moving From Multiple Identity providers to AAD
Securing Privileged Access	Build	Secure Privileges across the enterprise (PAM)
Single Sign On (SSO)	Build	Single Sign On for all Enterprise applications (MFA, Provisioning)
Active Directory Transformation	Build	Merger, Acquisition, & Divestiture
Password less	Framework	Use passwords less and decrease phishing. Identity Zero Trust Architecture.
Active Directory Assessment	Assessment	Investigate the security posture of Active Directory
Identity Maturity Assessment	Assessment	Exercise to evaluate the maturity of the Identity Fabric
Accenture Compromise Recovery	Framework	In a current breach, need support and guidance to get business back online safely
Incident response tabletop exercise (IRTTX)	Assessment	I would like to evaluate my Incident Response capabilities
Decentralised Identities PoC	Proof of Concept	Proof of Concept leveraging Azure Verifiable Credentials

4. Pricing

Please refer to the associated Pricing Document relevant to this Service.

5. Contacts

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6. About Accenture

Accenture is a leading global professional services company that helps clients build their digital core, transform their operations, and accelerate revenue growth—creating tangible value across their enterprises at speed and scale. We are uniquely able to create these outcomes because of our broad range of services in strategy and consulting, interactive, technology and operations, with digital capabilities across all of these services. We combine unmatched industry experience and specialised capabilities across more than 40 industries and all business functions. With 743,000 people serving clients in more than 120 countries, and a net revenue of $64.1 billion USD for the financial year ending on 2023, Accenture drives innovation to improve the way the world works and lives.

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