

# **Terms and Conditions**

## Specific terms and conditions

### **Development Programme Term - Consultants**

For the period of twenty-four months from the date the consultant named in the statement of work has completed AiCore's standard training and is deployed on a project for any of AiCore's clients for the first time (their "Development Programme Term"), the customer will not directly or indirectly solicit that consultant.

The customer will not be considered in breach of the non-solicitation provisions where an offer of employment is made to the consultant after the expiry of their relevant Development Programme Term.

#### Non-Solicitation of other AiCore Personnel

During the term of the relevant statement of work and for a period of twelve (12) months after the termination or expiry of the statement of work, the customer will not directly or indirectly, and whether alone or in conjunction with, or on behalf of, any other person solicit or entice, or endeavour to solicit or entice any AiCore personnel that has been materially involved in providing the services.

### **Limitation of Liability**

Each party's aggregate liability to the other in respect of all causes of action arising out of or in connection with the agreement (whether for breach of contract, strict liability, tort (including negligence), misrepresentation or otherwise), shall be limited to two hundred per cent (200%) of the charges paid. Specifically, indemnities relating to intellectual property and data protection will be limited to an agreed capped amount.

Overtime Rates and Working Hours AiCore recognises the challenges of working in a professional IT delivery capacity and therefore will extend office hours for its staff from 09:00 - 17:00 Monday to Friday as termed in the SFIA Definitions and rate card template, increasing it by two hours each side to 07:00 – 19:00 Monday to Friday. The Daily Rates are for AiCore Employed Consultants and are calculated on the basis of an 8-hour workday. Any hours over an 8-hour day shall be compensated as overtime at overtime rates of a pro-rata hourly rate during the week and a 25% uplift on rates for weekend hours and 50% on bank holiday hours.