

Cloud Transformation Support Service Terms & Conditions

03 May 2024

BlueprintCo Cloud Transformation Support Service Definition

Terms and Conditions for Cloud Services

1. Introduction: These terms and conditions ("Terms") govern the use of cloud services ("Services") provided by BlueprintCo ("Provider"). By accessing or using the Services, you agree to be bound by these Terms. If you do not agree with any part of these Terms, you may not use the Services.

2. Service Description: The Services include but are not limited to consulting, training solutions, strategic requirements capture, concept development, change management and assurance, organisational vision and strategy design, compliance and evaluation frameworks. The scope of Services provided will be detailed in the service agreement or statement of work agreed upon between the Provider and the Client.

3. Client Responsibilities:

The Client is responsible for providing accurate and complete information regarding their business requirements, infrastructure, and objectives.

The Client must comply with all applicable laws and regulations governing the use of the Services.

The Client is responsible for maintaining the security of their account credentials and ensuring that only authorized personnel access the Services.

4. Payment Terms:

The Client agrees to pay the fees for the Services as outlined in the service agreement or statement of work.

Payment terms, including billing cycles and accepted payment methods, will be specified in the service agreement.

Invoices are due upon receipt. Late payments may be subject to penalties or suspension of Services at the Provider's discretion.

5. Intellectual Property:

Any intellectual property developed or provided by the Provider as part of the Services, including but not limited to software, documentation, and methodologies, remains the property of the Provider.

BlueprintCo.

2 Villiers Court, 40 Upper Mulgrave Road Cheam, SM2 7AJ
BlueprintCo LTD

is a limited company registered in England and Wales. Company Registration No. 14777447.

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Price Breakdown 03 May 2024

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The Client may use the intellectual property solely for the purpose of accessing and using the Services in accordance with these Terms.

6. Confidentiality:

The Provider and the Client agree to maintain the confidentiality of any proprietary or sensitive information exchanged during the course of providing or receiving the Services.

Confidential information includes but is not limited to business strategies, technical designs, and financial data.

7. Limitation of Liability:

In no event shall the Provider be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with the use of the Services, even if advised of the possibility of such damages.

The total liability of the Provider for any claim arising under these Terms shall not exceed the fees paid by the Client for the Services giving rise to the claim.

8. Termination:

Either party may terminate the Services upon written notice if the other party breaches any material term of these Terms and fails to cure such breach within a reasonable period.

Upon termination, the Client must cease all use of the Services, and the Provider may delete or retain the Client's data in accordance with its data retention policies.

9. Governing Law and Dispute Resolution:

These Terms shall be governed by and construed in accordance with the UK laws.

10. Amendments:

The Provider reserves the right to amend these Terms at any time. Any amendments will be effective immediately upon posting on the Provider's website or other notification to the Client.

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Continued use of the Services after the effective date of any amendments constitutes acceptance of the amended Terms.

11. Entire Agreement:

These Terms constitute the entire agreement between the Provider and the Client regarding the subject matter herein and supersede all prior or contemporaneous agreements, understandings, and communications, whether written or oral.

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