



G-Cloud 14 Service definition document

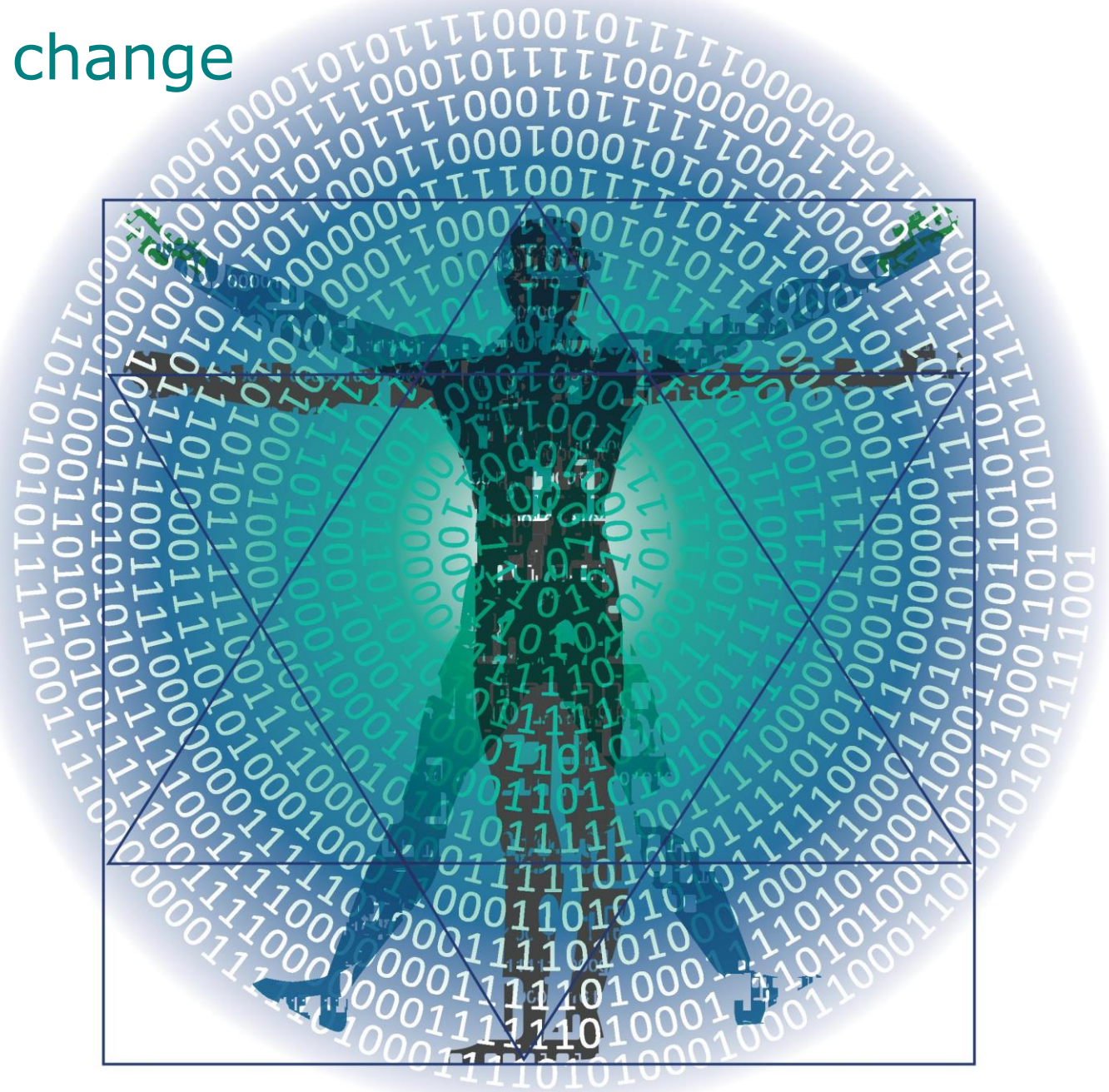


Community, collaboration, change

Our Mission:

To accelerate a transition to highly successful projects and enable the UK with dramatic productivity gains.

At our core, we provide a scalable solution ensuring Nobel Prize-winning and leading institute ideas are applied consistently via our Confluency Standard.





What we do

Confluity services are designed to be scaled and ensure the research proven success factors for projects and change are addressed, consistently.

All services and those who provide them apply the Confluity Standard. With this and the Confluity Resourcing Service, we provide quality resources, with speed and confidence in more successful outcomes.



Empowered leaders



Apply learning to do the right things, in the best way.



Address the rules of thumb that affect how humans work, like optimism bias.



Teams that foster positive change.





Key messages



Public Sector Service:
Access to experienced resources, UK wide.



Outcomes Focus:
The Confluity mission is to elevate societal project performance, successful projects and change is our purpose.



Experience Reach:
Confluity connects networks of leading thinkers and practitioners, meaning our candidates have access to continuous support and insights.



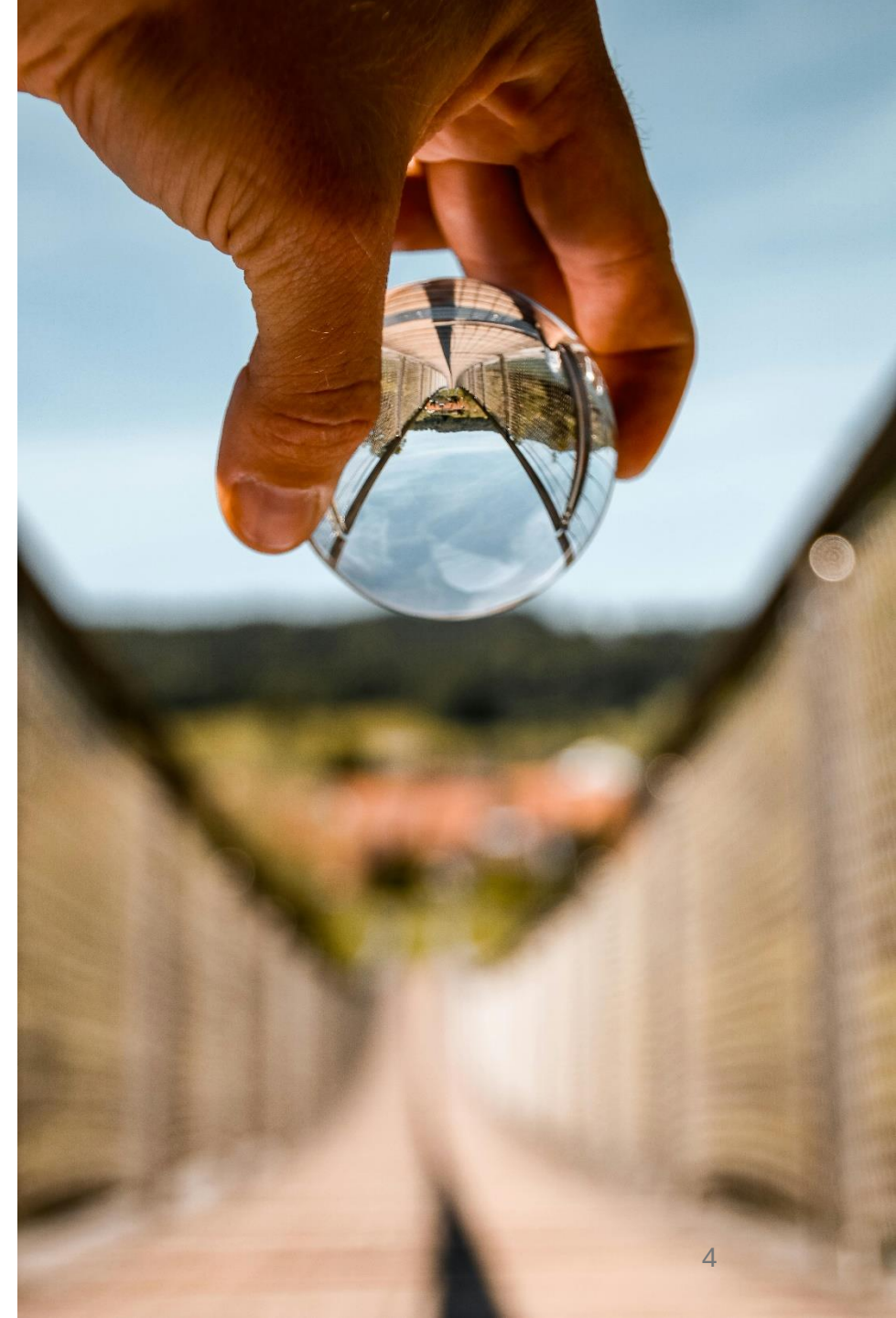
Flexibility & Scalability:
Confluity Resourcing Services scale to demand, adhering to Confluity Standard, ensuring consistent project success application



Innovative Data & Tooling:
Nobel prize and leading university inspired tools, data and training to address the underlying factors for project success, enhancing estimates by 30-50%.

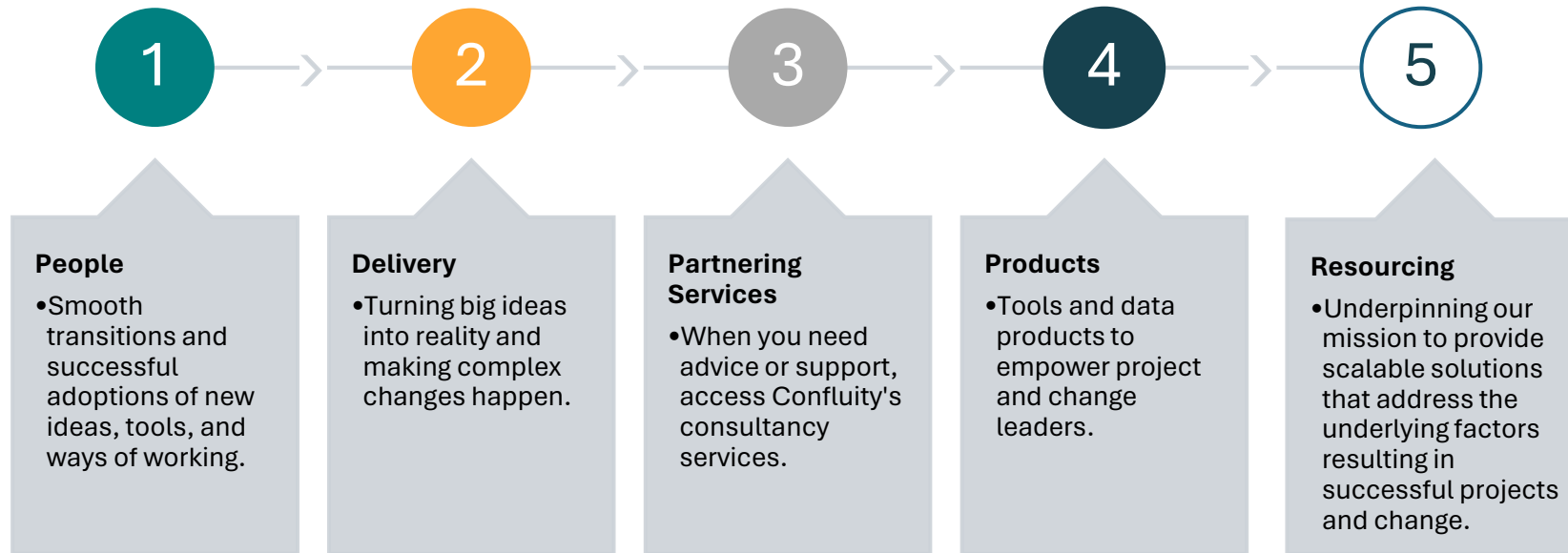


Confluity Standard benefits:
Can boost quality performance by 24%, increase customer satisfaction by 20%, decrease risk factors by 50%, boost efficiency by 58%, improve strategic alignment by 60%



G-Cloud 14: Navigating Confluency Services

Our services fall under five core areas





G-Cloud 14 Services

Programme Management

Service Overview

Programme management success is what Confluency was founded in 2023 to advance. Its mission, to support programme leaders deliver, through the transformation influenced Confluency Standard.

Programme management reimagined with Nobel Prize-winning and top institute ideas. Confluency delivers cloud, digital, cybersecurity and software programme management across central government, defence, and infrastructure.

Features

- Data designed programme management, aligning business case benefits to strategy.
- Proven change management and transformation, people support and leadership.
- Rapid experienced programme management, Scaled Agile, waterfall and hybrid resources.
- Digital, cloud, cybersecurity, and infrastructure. Local, Central Government and NGO.
- Product and service development, quality management, analytics and reporting.
- GDS, NCSC, ITIL, ITSM compliant delivery, across disaggregated multi-sourcing environments.
- Organisational change and value creation through strategic planning and transformation.
- Leading edge programme management, risk, cost, planning, assurance, and governance.
- Programme delivery leadership coaching, training, mentoring and workshop facilitation.
- PMO, Project, Programme, Portfolio (P3M), business analysis consultancy services.

Benefits

- The Confluency Standard by design enhances programme management performance.
- Confluency techniques increase programme success rates above industry averages.
- Reducing 80% probability the initiative will not deliver desired outcomes.
- Enhance programme management business case time-cost estimate accuracy by 30-50%.
- Increasing programme and agile capability-maturity over average performing suppliers, benefits:
- Quality management and testing performance increased by 24%.
- Increases customer satisfaction by 20% with value led programme management.
- Innovative risk management cuts success risk factors by 50%.
- 58% operational efficiency with Scrum-Agile and Scaled Agile (SAFe).
- Improve strategic goals, OKR and KPIs alignment by 60%.

Delivery services

Public Sector Service

Experience Reach

Innovative Data & Tooling

Outcomes Focus

Flexibility & Scalability

Confluency Standard Benefits



Public Sector

Our people have delivered for public sector.

Selection of our customers where we have delivered transformation, change, project delivery.



Ministry
of Defence



Association for
Project Management



Strategic Command
Defence Digital



UK Health
Security
Agency



UK Research
and Innovation



Private Sector

Our people have delivered for private sector.

Selection of our customers where we have delivered transformation, change and project delivery across cybersecurity, cloud, digital and software.



EVERCORE





ONBOARDING & OFFBOARDING

Thorough Requirement Analysis:

Confluency engages with clients to understand project requirements, ensuring we assign appropriately skilled resources committed to diversity and economic equality.

Sustain Team Engagement:

We maintain a consistent team throughout the project to ensure timely and quality outputs, supporting work-life balance and flexible working arrangements. Building client capability to transition from Confluency services is at the core of our mission.

Innovative Collaboration:

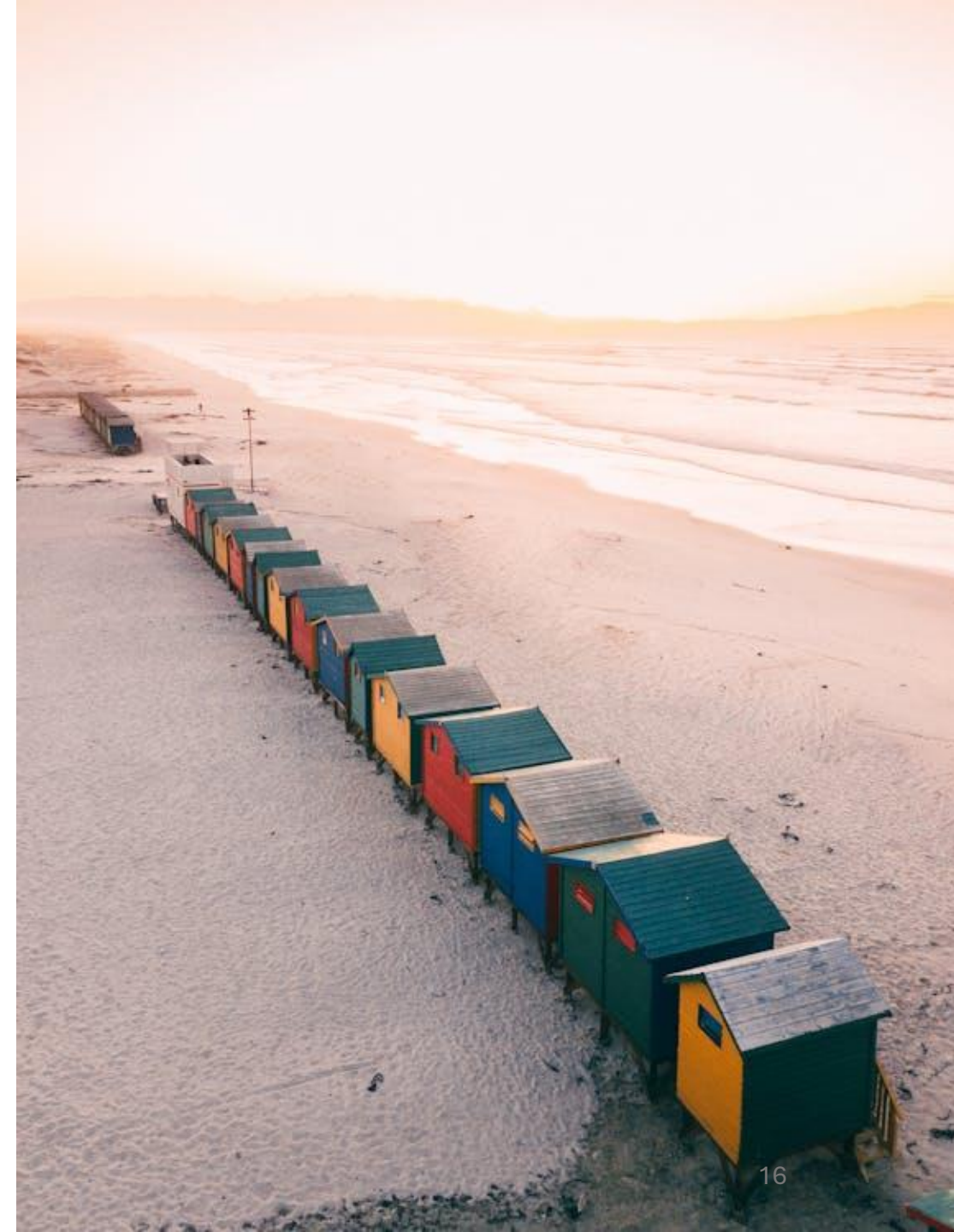
Our approach combines innovative methods with proven practices to deliver both cost-effective and impactful solutions. We aim to leave our clients in a better place than when we started.

Define Project Scope Clearly:

We clearly define project deliverables, timelines, and quality expectations while considering social and environmental impacts to meet and exceed client expectations.

Flexible Project Agreements:

Confluency offers flexible engagement models, allowing for iterative reviews and adjustments to the Services Agreement to align with client goals and objectives.



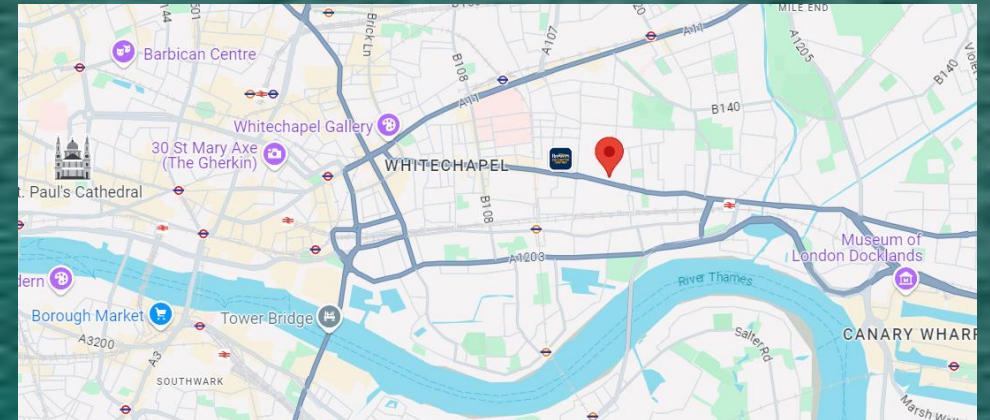
Contact Details

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