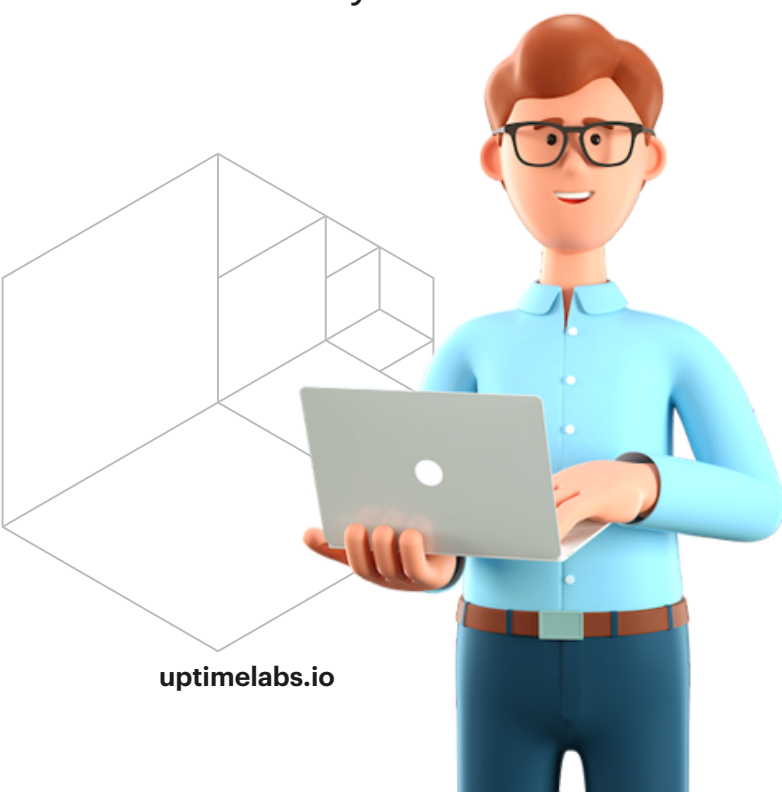# Uptime Labs

Pricing Document

The World's First Realistic Incident Drill Platform

About Us

"It's unbelievable that we expect people to fix critical incidents without practice and learn on the job during real incidents."

Uptime Labs introduces the world's pioneering AI-driven incident drill platform, designed to revolutionize your incident response capability.

This proactive security platform is tailored for IT operations and development teams actively engaged in on-call rotations, ensuring they are well-equipped to handle any situation effectively and proactively mitigate threats before they escalate.

Enhancing Incident Response Capability

Uptime Labs understands the critical nature of incident response. That's why our simulation platform is specifically designed to refine the core competencies of your software engineers and first responders. By enhancing their incident response capability, we empower your teams to tackle disruptions swiftly, resulting in minimal MTTF (Mean Time to Failure), and improved MTTR (Mean Time to Recovery).

Our platform takes security operations to the next level, ensuring teams are not only reactive but also proactive in their approach to cyber resilience.

Prioritizing Uptime Monitoring and Website Performance

Uptime Labs emphasizes the need to equip your teams with the skills and drills required to efficiently manage all incident types, focusing on both prevention and recovery.

This aligns with the philosophy of proactive security platforms, which prioritizes continuous visibility monitoring, ensuring that any anomalies are detected and addressed as quickly as possible.

Pricing Model - SFIA Rate Card

Uptime Labs adopts a transparent pricing model for all training and consultancy services offered through G-Cloud 14. Our pricing is based on a time and materials charging model aligned with the SFIA (Skills for the Information Age) rate card, accessible on G-Cloud 14, Digital Marketplace.

	Strategy and Architecture	Change and Transformation	Development and Implementation	Delivery and Operation	People and Skills	Relationships and Engagement
Follow	N.A	N.A	350	350	N.A	N.A
Assist	N.A	N.A	650	650	N.A	N.A
Apply	850	850	800	750	750	800
Enable	1000	1000	900	850	850	900
Ensure & Advise	1100	1100	1000	1000	1000	1000
Initiate & Influence	1300	1300	1300	1200	1200	1200
Set Strategy & Inspire	1700	1700	1500	1400	1400	1400

Pricing Model - Uptime Labs Simulation Platform

The pricing model for the Uptime Labs simulation platform is designed with clarity and simplicity, following a user-based structure. Comprehensive details regarding pricing can be found in our dedicated pricing document.

We collaborate with you to determine the optimal team structure and contract arrangement that delivers maximum value and benefits to your organisation.

- Price per User - £100 per month (Ex-VAT)
- Term - 12 months (3 month break clause)
- 30 day payment terms

Why Choose Uptime Labs

1 Frequent drills (Engineers & Ops)
Always ready to respond.

2 Tailored coaching plan
Designed for need of each individual

3 Skill-gap report
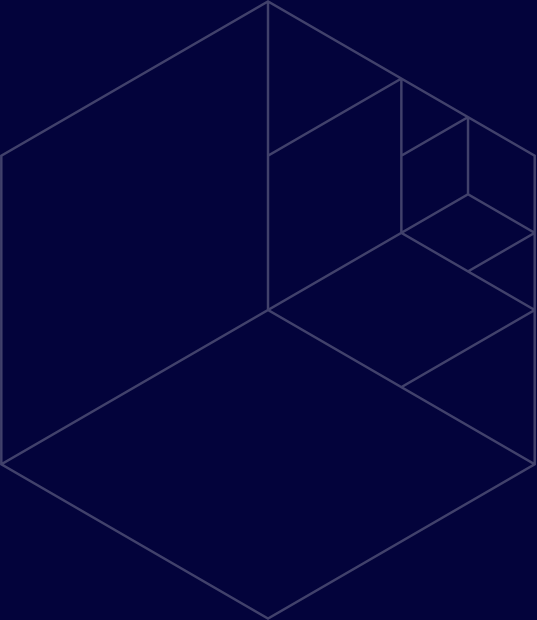Designed for need of each individual

4 BCDR & SIRP exercises

Trusted By...

Partner with Us

By partnering with Uptime Labs, your organisation gains the ability to assess and manage its comprehensive readiness to tackle incidents. This collaboration not only highlights areas for individual enhancement but also empowers you to maximise the utility of your existing toolsets, ultimately transforming the trajectory of future incident responses within the framework of a proactive security platform.

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