

# ADVANCE SOLUTIONS

## SERVICENOW IMPLEMENTATION RATES

Implementation Role	Daily Rate
Chief Architect	£1,650.00
Practice Lead	£1,350.00
Architect	£1,300.00
Technical Consultant	£1,050.00
Project Manager	£950.00
Business Analyst	£950.00
Administrator	£605.00

### Expertise Across All Workflows

- IT Service Management
- IT Asset Management
- IT Operations Management
- Customer Service Management
- Public Sector Digital Services
- Integrated Risk Management
- HR Service Delivery
- Strategic Portfolio Management
- App Engine
- Supplier Lifecycle Operations

### ServiceNow Certified Resources

- All resources will have ServiceNow certification in respective modules
- CIS - Certified Implementation Specialist
- CSA - Certified System Administrator

**NOTE:** Fixed Fee/Time & Material Engagements are also available

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## SIFA DAILY RATES

CONFIDENTIAL

Level of Responsibility	Strategy and Architecture	Business Change	Solution Development and Implementation	Service Management	Procurement and Management Support	Client Interface
1. Follow	£295.00	£295.00	£295.00	£295.00	£295.00	£295.00
2. Assist	£672.00	£672.00	£672.00	£672.00	£672.00	£672.00
3. Apply	£995.00	£995.00	£995.00	£995.00	£995.00	£995.00
4. Enable	£1,248.00	£1,248.00	£1,248.00	£1,248.00	£1,248.00	£1,248.00
5. Ensure/Advise	£1,490.00	£1,490.00	£1,490.00	£1,490.00	£1,490.00	£1,490.00
6. Initiate/Influence	£1,550.00	£1,550.00	£1,550.00	£1,550.00	£1,550.00	£1,550.00
7. Set Strategy/Influence	£1,750.00	£1,750.00	£1,750.00	£1,750.00	£1,750.00	£1,750.00

### STANDARDS FOR CONSULTANCY DAILY RATE

- 8 hours Working Day, excluding travel and lunch
- Monday to Friday working week, excluding national holidays
- Office hours – 08:00 to 17:00 Monday to Friday
- Travel and subsistence: Daily rate excludes reasonable travel, mileage and subsistence, payable by the customer
- Professional Indemnity Insurance – Included in the daily rate
- Discount – Discounts can be discussed for specific implementations