EUC Design, Implementation & Support Service Definition

G-Cloud 14 | Framework Ref: RM1557.14

EUC Design, Implementation & Support

Specialising in public sector EUC solutions, we offer bespoke design and implementation services, aligning with user needs for enhanced service delivery. Our end-to-end process, adhering to NCSC guidelines, incorporates discovery, design, and delivery, featuring Fast Track deployment of technologies like MDM, Identity, and SSO with major providers like Microsoft and Google.

Features:

- Comprehensive EUC service from Discovery through to Delivery.
- Project and Delivery Management ensuring efficient project completion.
- Dedicated support teams for continuous system maintenance.
- User-centric designs tailored to specific public sector requirements.
- Architecture for EUC tools like MDM, UEM, Cloud Identity, SSO.
- Comply with NCSC guidelines for enhanced security.
- Scalable solutions adaptable to organisational growth and changes.
- Seamless integration with existing platforms like Microsoft, Google, AWS and GCP.
- Focus on user benefits and operational improvements.
- Specialised in advanced EUC technologies for public sector efficiency.

Benefits:

- Streamlines operations through integrated Discovery to Delivery process.
- Enhances project success with expert management and oversight.
- Ensures system reliability with dedicated, ongoing support.
- Solutions designed to meet specific public sector user needs.
- Access to leading EUC tools boosts efficiency and security.
- Meets stringent security standards to protect sensitive data.
- Adapts easily to changes in size and scope of operations.
- Leverages top tech providers for compatibility and performance.
- Focuses on improving user satisfaction and productivity.
- Drives operational improvements with cutting-edge technology integration.

Pricing:

All pricing for services are based on our standard SFIA rate card (this can be separately downloaded). Where referenced, please note that any illustrated pricing scenarios are based on a minimum of 100+ user environments. Please contact us for further information if you have a requirement that sits outside of this guidance. All prices and rates are exclusive of VAT and in GBP.

Follow	from £250
Assist	from £500
Apply	from £600
Enable	from £750
Ensure, advise	from £850
Initiate, influence	from £1000
Set strategy, inspire, mobilise	from £1400
Consultant's working day: 8 hours exclusive of travel and lunch Working week: Monday to Friday excluding national holidays Office hours: 9:00am to 5:00pm Monday to Friday Travel, mileage subsistence: Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25	

About Postremo IT

Postremo IT is a managed service provider (MSP) that has been providing IT solutions to private companies, government organisations, and non-profit organisations since 2014.

We are experts in providing a broad range of managed services and support services that enable our clients in keeping up with the most recent technological trends and resolving IT-related issues. We take great satisfaction in our capacity to comprehend the particular requirements of any organisation and to provide tailored solutions that promote success.

Our vision

Relentlessly drive innovation with Postremo IT's future-oriented solutions, honing in on our Apple and Jamf product expertise. We build powerful, mistake-proof networks that bolster your business strategy. Embrace superior managed support services, where intuitive client-centric solutions are crafted with rapid precision, transcending beyond the conventional customer service norms.

Our mission

At Postremo IT, we craft advanced solutions, driven by evolving strategic themes, that will withstand the test of time. Our mission is to establish powerful solutions, rooted in objective design, that deliver flawless results. We are committed to creating swift and intuitive deliverables, prioritising personalised managed support over broad-scale customer service.

Services provided

Managed Apple Device Service

Deliver efficiency with our Apple Managed Service, seamlessly integrating Jamf Pro, Protect and Connect.

Apple Deployment Assessment Service

Fast track your Apple deployment with our comprehensive assessment service. Receive on-site feedback, a detailed report, and best practice strategies for managing employee devices effectively.

Apple Devices Deployment Service

Our fast track deployment service utilises Jamf Pro, Jamf Connect, and Jamf Protect to integrate with your identity provider.

EUC Design, Implementation & Support

Specialising in public sector workspace solutions, we offer bespoke design and implementation services, aligning with user needs for enhanced service delivery.

EUC Consultancy Service

We specialise in elevating public sector workspace services, offering bespoke strategy, design, and integration expertise.

Service Desk

Offering comprehensive end user workspace support from 1st to 3rd line, delivered by certified professionals.

3rd Line Support Escalation

Our 3rd line support service provides a comprehensive solution for managing complex issues when they arise, freeing the burden from your technical teams.

Registered Company Address 34 Croydon Road, Caterham, Surrey, England, CR3 6QB

postremoit.com

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