



## EUC Consultancy Service Service Definition

**G-Cloud 14 | Framework Ref: RM1557.14**

## EUC Consultancy Service

**We specialise in elevating public sector EUC services, offering bespoke strategies, design, and integration. Collaborating closely with existing teams and stakeholders, we help enhance operational efficiency and user productivity. Our value-driven approach includes expert project management and dedicated support to ensure lasting success.**

### Features:

- Strategic Consulting for Public Sector Digital Transformation
- Bespoke Design Services for User-Centric IT Solutions
- Seamless Integration of Identity and Access Management Systems
- Collaborative Stakeholder Engagement for IT Projects
- Operational Efficiency Consulting for Enhanced Service Delivery
- Productivity Boost through Advanced MDM and UEM Tools
- Fast Track Deployment for Identity Migration Projects
- Dedicated Support for MDM and UEM Systems
- Tailored Planning for MDM Replacements and Upgrades
- Long-Term Sustainability in Public Sector IT Deployments

### Benefits:

- Streamlines digital transformation in public sector.
- Enhances user experience with tailored IT designs.
- Simplifies identity management integration.
- Fosters effective collaboration across stakeholders.
- Increases efficiency in public service delivery.
- Boosts productivity with modern MDM and UEM tools.
- Speeds up deployment for critical IT projects.
- Provides reliable ongoing system support.
- Ensures smooth transitions in MDM and UEM upgrades.
- Achieves sustainable IT outcomes for long-term success.

### Pricing:

All pricing for services are based on our standard SFIA rate card (this can be separately downloaded). Where referenced, please note that any illustrated pricing scenarios are based on a minimum of 100+ user environments. Please contact us for further information if you have a requirement that sits outside of this guidance. All prices and rates are exclusive of VAT and in GBP.

|                                        |                   |
|----------------------------------------|-------------------|
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| <b>Enable</b>                          | from <b>£750</b>  |
| <b>Ensure, advise</b>                  | from <b>£850</b>  |
| <b>Initiate, influence</b>             | from <b>£1000</b> |
| <b>Set strategy, inspire, mobilise</b> | from <b>£1400</b> |

Consultant's working day: 8 hours exclusive of travel and lunch  
 Working week: Monday to Friday excluding national holidays  
 Office hours: 9:00am to 5:00pm Monday to Friday  
 Travel, mileage subsistence: Included in day rate within M25.  
 Payable at department's standard travel and subsistence rates outside M25

## About Postremo IT

Postremo IT is a managed service provider (MSP) that has been providing IT solutions to private companies, government organisations, and non-profit organisations since 2014.

We are experts in providing a broad range of managed services and support services that enable our clients in keeping up with the most recent technological trends and resolving IT-related issues. We take great satisfaction in our capacity to comprehend the particular requirements of any organisation and to provide tailored solutions that promote success.

### Our vision

Relentlessly drive innovation with Postremo IT's future-oriented solutions, honing in on our Apple and Jamf product expertise. We build powerful, mistake-proof networks that bolster your business strategy. Embrace superior managed support services, where intuitive client-centric solutions are crafted with rapid precision, transcending beyond the conventional customer service norms.

### Our mission

At Postremo IT, we craft advanced solutions, driven by evolving strategic themes, that will withstand the test of time. Our mission is to establish powerful solutions, rooted in objective design, that deliver flawless results. We are committed to creating swift and intuitive deliverables, prioritising personalised managed support over broad-scale customer service.

## Services provided

#### Managed Apple Device Service

Deliver efficiency with our Apple Managed Service, seamlessly integrating Jamf Pro, Protect and Connect.

#### Apple Deployment Assessment Service

Fast track your Apple deployment with our comprehensive assessment service. Receive on-site feedback, a detailed report, and best practice strategies for managing employee devices effectively.

#### Apple Devices Deployment Service

Our fast track deployment service utilises Jamf Pro, Jamf Connect, and Jamf Protect to integrate with your identity provider.

#### EUC Design, Implementation & Support

Specialising in public sector workspace solutions, we offer bespoke design and implementation services, aligning with user needs for enhanced service delivery.

#### EUC Consultancy Service

We specialise in elevating public sector workspace services, offering bespoke strategy, design, and integration expertise.

#### Service Desk

Offering comprehensive end user workspace support from 1st to 3rd line, delivered by certified professionals.

#### 3rd Line Support Escalation

Our 3rd line support service provides a comprehensive solution for managing complex issues when they arise, freeing the burden from your technical teams.



Registered Company Address  
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**postremoit.com**

Registered in England and Wales 09568468  
VAT Registration No. 212834432