

Ideagen OnePlace

Pricing Document

G-Cloud 14

Lot 2 – Cloud Software

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Ideagen OnePlace Pricing Document

The Ideagen OnePlace Solutions suite provides enterprise email and document management for better improved information management, governance records and compliance across the Microsoft 365 platform.

The solution provides Intelligent personalisation and automation capabilities to engage business users with systems delivered on the SharePoint and Microsoft 365 platform.

The G-Cloud plan is provided on an annual subscription. Contact us to enable a greater understanding of your environment and business requirement for a detailed quotation.

Plan: G-Cloud 14 Email and Document Management

Licensed Users	Annual Fee / User
200 users	£88
500 users	£71
1000 users	£56
1,500+	Contact us for an evaluation of your environment and quotation

The prices are set in GBP for a one-year contract paid annually.

- ▶ Enterprise plans and time limited discounts may be available
- ▶ Individual prices may increase during the contract as per Crown Commercial Services guidelines
- ▶ 10% discount is available for the Education, Blue Light and Not For Profit Sectors

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The **Essential Plan** provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The **Standard Plan** elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a **15% uplift** in Licence fees shown above.

The **Premier Plan** delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a **25% uplift** in Licence fees shown above.

Payment Terms

- ▶ All prices exclude VAT
- ▶ All invoices are to be paid within 30 days of the invoice date
- ▶ Service may be terminated with 30 days' notice as per framework guidelines

Contact Details

Please forward your enquiry to g-cloud@ideagen.com where your enquiry will be passed to the most appropriate team member. Please include your name, contact number, organisation, and a brief description of your request.

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