Support Per User	Basic	Standard	Premium	Platinum (Enterprise)
1 -- 19	£23.00	£25.00	£35.00	POA
20 -- 99	£18.00	£20.00	£26.00	POA
100 +	£14.00	£16.00	£20.00	POA

Services		2023/24 Rate
Hourly In Hours Support		£85.00
Hourly Out of Hours Support		£125.00
Labour Weekday		£650
Labour Weekend Day		£850
Senior Consultant		£1,200

Support Onsite Commitment		2023/24 Rate
Weekly Onsite Engineer (per day)		£300
Fortnightly Onsite Engineer (per day)		£375
Monthly Onsite Engineer (per day)		£450

IT Services		2023/24 Rate
Acronyms Basic Security Package		£4.00
Acronyms Standard Security Package		£9.00
Acronyms Premium Security Package		£11.00
Security Awareness Training		£2.50
Antispam		£1.00
Exclaimer		£0.95
Microsoft 365 Backup spanning		£2.00
Altaro Backup Agent		£6.00
Offsite Storage (Per 1TB)		£48.00
DUO MFA		£3.00

Telephony Services		2023/24 Rate
Gamma SIP Trunks		£9.95
3CX (Per User Hosting) 5 to 39		£9.99
3CX (Per User Hosting) 40 to 69		£8.99
3CX (Per User Hosting) 70+		£500 a month
3CX (Per User Hosting) 150+		£750 a month

Connectivity Services		2023/24 Rate
Leased Lines		£120.00
FTTC		£54.95
SOGEA		£42.45
FTTP 330/50		£69.95
FTTP 220/30		£64.95
FTTP 160/30		£59.95
FTTP 80/20		£49.95
Annual Management Fee		£137.50

Hardware		2023/24 Rate
Hardware		22%