



PIGMENT
CONSULTING

LEARNING & DEVELOPMENT

WHO ARE PIGMENT CONSULTING?

Pigment has the renowned heritage of a tried and trusted professional services firm with over 30 years of delivering change and transformation to the Public and Private sector, together with the backing of a parent group of affiliate businesses. This enables us to scale globally and at pace.

By nurturing our partnerships with a collaborative approach, we are able to truly understand your unique challenges. By Underpinning your programme objectives through benefits realisation, we design bespoke solution models and methods aligned to your programme and overall organisational success.

KEY BENEFITS:

- Tangible organisational gains ensured from training investments through portfolio management.
- Boosting confidence and performance levels of employees through enhanced competence.
- Fostering a culture that embraces innovation and new ways of working.
- Improved communication and knowledge sharing facilitated by enhanced content quality.

SERVICE DEFINITION:

Pigment Consulting offers a comprehensive approach to training and development integration, ensuring teams are equipped with the necessary skills for operational capability within new environments. We promote a continuous learning culture by designing, delivering, and managing training experiences tailored for continuous improvement, supporting organisations in adopting a long-term strategic drive for learning.

With a focus on understanding clients' learning needs, Pigment conducts comprehensive analyses to identify gaps in knowledge, skills, and behaviours, subsequently designing strategies, processes, materials, and systems to address these needs effectively. We can create innovative learning environments that enable recording, tracking, analysis, and measurement of learning progress, providing for mobile, collaborative, and offline learning experiences. Through strategic business alignment, Pigment analyses and maps opportunities to guide learners through outcomes, successfully implementing policies, targets, and processes to reinforce engagement.

With a team of diverse facilitators and specialised training practitioners, we lead learning through workshops tailored to specific business objectives, catering to various sectors and levels within organisations. Our focus on tailored learning solutions ensures that training programs are customised to meet unique organisational needs, fostering the adoption of best practices for long-term skill retention within a sustainable learning framework.



PLANNING:

Pigment Consulting specialises in seamless cloud hosting and software system implementations, maximising benefits realisation for organisations. Our integrated planning services define strategic goals, analyse user needs, and secure funding with compelling business cases and transition strategies. Our teams deliver end-to-end IT, ERP, and Cloud Services across sectors, ensuring business benefits. With comprehensive project and programme management support, we guide through internal assurance and design Target Operating Models for success. Our highly skilled planning and project controls professionals, certified by APM and PRINCE 2, leverage leading tools for robust planning, ensuring adherence to timelines and GDS standards. At Pigment Consulting, we empower organisations to navigate cloud transformation with confidence, clarity, and tangible results, guaranteeing successful outcomes in every project.

SETUP & MIGRATION:

Pigment Consulting specialises in seamless setup and migration services for cloud hosting and software systems, ensuring optimised outcomes at every stage. Our approach integrates meticulous technical planning and execution, emphasising through-life cost, operational, and technical needs. We work closely with clients to tailor solutions that align with organisational strategies and maximise benefits realisation. Our expert teams provide detailed, resourced, and costed plans, addressing governance, risks, assumptions, and dependencies specific to setup and migration activities. We assess organisational readiness and develop integrated test, evaluation, and acceptance strategies for smooth transitions. Stakeholder engagement is prioritised to ensure buy-in and support throughout the process. Certified by APM and PRINCE 2, our highly skilled professionals leverage leading tools for robust planning, adherence to timelines, and compliance with industry standards. At Pigment Consulting, we empower organisations to navigate cloud transformation confidently, ensuring service continuity and successful outcomes in every migration project.



QUALITY ASSURANCE & TESTING:

Pigment Consulting harnesses industry best practices to enhance technical quality assurance and performance testing, ensuring robust and cost-effective solutions. Our onsite teams excel in requirements capture, design, testing, and compliance, supported by comprehensive governance and continuous assurance. We adhere to the ISO 9001:2015 and rigorous Quality Management System, fostering transparency and shared goals with our clients. Our flexible approach encompasses full lifecycle development and verification, tailored to meet program requirements. Utilising performance testing, we identify bottlenecks and ensure specifications are met, guaranteeing optimal system performance. In case of challenges, our resolution team, led by experienced Project Delivery managers, leverages the resources of Pigment Consulting to deliver timely and effective solutions.

TRAINING:

At Pigment Consulting, we prioritise people-centric transformation, recognising the crucial role of skill development in cloud system maintenance. Our approach integrates both informal and formal training methods to ensure knowledge retention and capability building. We offer informal training through knowledge transfer, coaching, mentoring, and upskilling during project delivery. This ensures that our best practices are adopted by client teams, fostering skill development and knowledge transfer for long-term success. Additionally, we provide formal training services delivered by accredited trainers with extensive industry experience. Our training courses are designed to empowering individuals with valuable skills and expertise.

Furthermore, Pigment Consulting offers ongoing support throughout the project lifecycle, proactively identifying and managing learning needs. We believe in continuous improvement and offer tailored learning solutions to address short-term training needs while fostering a culture of continuous learning for long-term strategic growth. By designing, delivering, and managing training experiences, we ensure that our clients' teams are equipped with the necessary skills to drive success in cloud implementation projects and beyond.



USER SUPPORT:

Pigment Consulting delivers tailored user support solutions to maximise organisational success. Our approach integrates dedicated support personnel, ensuring a seamless experience throughout engagements. Each project is overseen by a dedicated Account Manager, offering expertise in the relevant field and coordinating service delivery. This ensures continuity, addresses escalations, and provides additional intelligence across projects. We prioritise effective communication, offering a secondary point of contact for enhanced support. Our flexible approach enables on-site or remote support, accommodating client preferences and project needs. We emphasise alignment with organisational objectives, ensuring the delivery of sustainable and lasting change. Our commitment to client success extends beyond project completion, with ongoing support available as needed. Additionally, our ability to scale resources ensures responsiveness to changing project demands, guaranteeing timely and effective support. At Pigment Consulting, we prioritise client satisfaction and strive to exceed expectations in every engagement.

ONBOARDING/ OFFBOARDING:

We carefully support client stakeholders to understand and define project requirements and scopes ensuring the onboarding of relevant consultants within a timely manner ensuring knowledge transfer is completed prior to our consultant's departure.

ORDERING/INVOICING:

Specific requirements should be sent to PoweringChange@Pigmentconsulting.co.uk so we can respond with a priced proposal.

Purchase Orders for invoicing should be sent to Accounts@pigmentconsulting.co.uk to action.