

## Service Provision Pricing

- **Regular onsite support** - £39.99 per hour up to 8 hours per week
- **Regular onsite support** - £36.70 per hour 9 hours per week up to 26 hrs per wk
- **Regular onsite support** - £33.90 per hour 26 hours plus per week
- **Out of Hours onsite support** - £49.99 per hour
- **Emergency onsite Call Outs** - £69.99 per hour
- Discounts can be on the above if there are multiple consultants and/ or 52wk rather than term time 41wks
- **Primary Curriculum support desk** - £1130 per year
- **Secondary curriculum support desk** - £2260 per year + additional servers
- **Secondary additional servers** - £220 per year
- **Overnight stay** - £120 per person per night
- **Post 30miles from Hertford, Hertfordshire** - £0.50 per mile
- **ULEZ, tolls or additional unavoidable travel costs** – at cost + 15%
- Remote backup £200 plus 8p per gb per month
- **Cloud Infrastructure device management (WAP, Switch)** - £16.75 per device per yr

*We reserve the right to increase prices in line the Retail Price Index*

## On-Boarding Charges

	Strategy and architecture	Change and Transformation	Development and implementation	Delivery and Operation	People and skills	Relationships and engagement
<b>Follow</b>	£362	£362	£362	£362	£362	£362
<b>Assist</b>	£362	£362	£362	£362	£362	£362
<b>Apply</b>	£362	£362	£362	£362	£362	£362
<b>Enable</b>	£399	£399	£399	£399	£399	£399
<b>Ensure or advise</b>	£399	£399	£399	£399	£399	£399
<b>Initiate or influence</b>	£399	£399	£399	£399	£399	£399
<b>Set strategy or inspire</b>	£499	£499	£499	£499	£499	£499

\* Discounts available if there are multiple consultants and/or 52wk rather than term time 41wks

## Off-Boarding Charges

Service	Pricing
Handover consultancy	£362 per day
Documentation for incoming support	£362 per day
Outstanding future plan consultancy	£362 per day

This service is provided by Senior Managers / Directors

## Termination Charges

License costs for remainder of its term (e.g., if it's a one-year Google license paid monthly – the remaining months are to be paid past termination up until the license end) includes, but is not limited to: Antivirus, Cloud backup, Cloud device management, MDM Licensing, Print Management Software, M365 Licensing, Google Licensing.

## Training Charges

Service	Pricing
½ day	£185 per trainer
Full day	£362 per trainer
Overnight stay	£120 per person per night

## Consultancy Charges

Service	Pricing
Project Management	£362 per day
Documentation	£362 per day
Handover (incoming/ outgoing)	£362 per day

## Standards for consultancy day rate cards

- Consultant's working day: 8 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:00pm Monday to Friday
- Travel, mileage subsistence: Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- Mileage: As for travel, mileage subsistence
- Professional indemnity insurance: included in day rate

## Other Charges

Service	Pricing
Corrective works if required	£362 per consultant per day
Cheque payment charges	£2 per invoice
Late payment fee	£40
Late payment interest	+ 8% per month
Re stocking fees	50% per item

## For our Arbor MIS Service:

1st year introductory rate is £349 for a primary school, and the subsequent regular rate is £699. Secondary schools are case by case depending on size and 3rd party integrations.

- **Arbor MIS Support Desk** - £699 per year regular rate
- **Training Charges:**
- **½ day** - £185 per trainer
- **Full day** - £362 per trainer
- **Overnight stay** - £120 per person per night
- **Consultancy Charges:**
- **Project Management** - £362 per day
- **Documentation** - £362 per day
- **Handover** (incoming/ outgoing) - £362 per day
- **Standards for consultancy day rate cards:**
- **Consultant's working day:** 8 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday
- **Travel, mileage subsistence:** Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- **Mileage:** As for travel, mileage subsistence
- **Professional indemnity insurance:** included in day rate