

**MINDERA** GOVTECH

G-CLOUD 14

# MINDERA TERMS & CONDITIONS

OCTOBER 2024

## STANDARD TERMS

Mindera uses the standard Call-off Terms as detailed in the G-Cloud 14 Framework Call-off Contract. Any special terms shall be detailed in the Order Form as agreed between the buying organisation and ourselves. Our services are priced based on the SFIA definitions and rate card.

## PAYMENT TERMS

Our fees are invoiced 30 days in arrears. Payment terms are 30 days net of receipt of invoice. We strive to make the ordering and invoicing process as seamless as possible, ensuring transparency and clarity throughout. Our team is available to answer any questions and provide support throughout the entire process.

Our SFIA Rate Card assumes that all work undertaken will be on a Time and Materials basis with billing monthly in arrears based on actual utilisation.



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# GET IN CONTACT

To discuss your requirements in more detail and place an order, please contact our team at [govtech@mindera.com](mailto:govtech@mindera.com) . They will guide you through the process and provide any necessary assistance in completing the Order Form (Call-off contract).

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