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Simoda, The Maltings, 81 Burton Road, Sheffield, S3 8BZ

# **Terms and Conditions**

G-CLOUD 14

Version 1.0 - May 2024

### 1. Terms and Conditions

When engaging with G-Cloud 14, the provision and acquisition of services are regulated by three sets of terms and conditions:

- 1. The G-Cloud / Crown Commercial Service (CCS) Framework Agreement between CCS and Simoda.
- 2. A Call-off contract between you as the Buyer and Simoda as the Supplier.
- 3. Vendor-specific Terms and Conditions, if applicable.

The Framework Agreement terms govern the relationship between the supplier and the framework authority (CCS), and they are non-negotiable.

The Call-off Contract terms control the relationship between you, the public sector Buyer, and Simoda, the G-Cloud 14 Supplier. These terms can be adjusted to align with your specific needs, subject to the supplier's agreement.

Vendor Terms and Conditions come into play when a third-party vendor, such as a software provider, contributes services or software within our overall service or software offering. Having conducted a thorough review of the G-Cloud 14 terms and conditions, we confirm that they comprehensively address our requirements, and no additional terms are necessary.

### 2. Further Information

For further details on our G-Cloud services or to discuss your requirements, feel free to reach out to us at <u>info@simoda.co.uk</u>. Please include the following details in your email to ensure prompt assistance:

- Name of the service
- Your organisation's name
- Your name and contact information
- A brief overview of your business situation
- Your preferred timeline for commencing work





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#### 3. Contact Details

The principal point of contact for this service is:

**David Cook** 

- Head of public Sector
- <u>frameworks@simoda.co.uk</u>
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