

VE3 Global Ltd
G-Cloud 14 Pricing Document
VE3 ServiceNow – ServiceNow Licencing Partner:
LOT 2: Cloud Software

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All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 853571327140899.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £7,800 per year

Includes one live ServiceNow configuration, one test or validation setup, up to 25 licensed users or fulfiller records, up to 5 named admin users, standard dashboards, licence tracking and core service management features.

Professional – £16,800 per year

Includes all Foundation features, plus up to 100 licensed users or fulfiller records, up to 15 named admin users, licence optimisation reporting, API access, workflow configuration and quarterly service reviews.

Enterprise – £31,200 per year

Includes all Professional features, plus up to 300 licensed users or fulfiller records, up to 50 named admin users, single sign-on, role-based access control, audit export and premium support.

2. One-off setup and activation charges

Service onboarding and activation – £2,000 one-off

Includes initial service setup, baseline configuration and onboarding of up to 3 ServiceNow modules or licence groups.

Additional module or licence group onboarding – £450 one-off per item

Applies to each additional ServiceNow module or licence group above the first 3 items included within the onboarding charge.

3. Optional published add-ons

Additional licensed user pack – £2,400 per year

Adds up to 25 additional licensed users or fulfiller records to any subscription tier.

Licence optimisation reporting add-on – £2,100 per year

Provides enhanced licence utilisation, optimisation recommendations and executive reporting. This add-on is included within the Enterprise subscription.

Private support channel – £2,400 per year

Provides a dedicated support channel for buyers requiring enhanced service coordination.

4. Included as standard

Role-based access control, standard audit logging and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

Licence tracking, usage reporting, service dashboards and standard support are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the licence volume, module entitlement, user entitlement and service options selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for this service and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact prime@ve3.global