

VE3 Global Ltd
G-Cloud 14 Pricing Document
Salesforce.com managed services:
LOT 2: Cloud Software

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All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 818016551772033.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £8,400 per year

Includes one live Salesforce environment, one test environment, up to 5 managed Salesforce modules, up to 5 named admin or power users, standard dashboards, configuration support and the core service-management library.

Professional – £18,000 per year

Includes all Foundation features, plus up to 15 managed Salesforce modules, up to 15 named admin or power users, release support, API access, automation support and service reporting.

Enterprise – £34,800 per year

Includes all Professional features, plus up to 40 managed Salesforce modules, up to 50 named admin or power users, single sign-on, role-based access control, audit export and premium support.

2. One-off setup and activation charges

Service onboarding and activation – £2,250 one-off

Includes initial service setup, baseline configuration and onboarding of up to 5 Salesforce modules or service queues.

Additional Salesforce module onboarding – £500 one-off per item

Applies to each additional Salesforce module or service queue above the first 5 modules included within the onboarding charge.

3. Optional published add-ons

Additional managed module pack – £3,000 per year

Adds up to 5 additional managed Salesforce modules or service queues to any subscription tier.

Enhanced release support add-on – £2,400 per year

Provides additional release coordination, regression support and service transition workflows. This add-on is included within the Enterprise subscription.

Private deployment option – £6,000 per year

Provides a dedicated private deployment for buyers requiring a segregated environment.

4. Included as standard

Role-based access control, standard audit logging and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

Configuration management, service reporting and support knowledge management are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the managed module volume, user entitlement and support scope selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for Salesforce.com managed services and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact prime@ve3.global