

## Customer Relationship Management (CRM): LOT 2: Cloud Software

VE3 Global Ltd  
G-Cloud 14 Pricing Document  
Customer Relationship Management (CRM)  
Lot 2: Cloud Software

All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 - Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 681925395643965

Pricing basis: Published monthly subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

### 1. Published subscription pricing

Foundation - £450 per month per organisation

Includes one live environment, up to 10 named users, core account and contact management, case management, standard workflows, and dashboard reporting.

Professional - £1,250 per month per organisation

Includes all Foundation capabilities plus up to 35 named users, sales and service automation, marketing workflows, API integration support, and advanced reporting.

Enterprise - £2,750 per month per organisation

Includes all Professional capabilities plus up to 100 named users, field service and project service modules, role-based access controls, audit reporting, and premium support.

### 2. One-off setup and activation charges

Service onboarding and activation - £2,000 one-off

Includes initial service setup, baseline configuration, workflow configuration, and onboarding of up to 3 source data sets.

Additional source data onboarding - £350 one-off per source

Applies to each additional source data set above the entitlement included within the onboarding charge.

### 3. Optional published add-ons

Additional named user pack - £300 per month

Adds up to 10 named users to any subscription tier.

Additional sandbox environment - £200 per month

Provides one additional non-production environment for testing and change assurance.

Annual prepayment discount - 5%

Applies to recurring subscription charges and is available to all buyers on the same basis.

### 4. Included as standard

Standard software support during UK business hours is included.

Standard dashboards, workflow administration controls, and service reporting are included.

Routine software updates, release management, and platform administration within the subscribed entitlement are included.

### 5. Pricing assumptions and notes

Recurring charges are billed monthly unless otherwise agreed through a published payment schedule.

The applicable subscription tier is determined by the number of named users and service entitlement selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for Customer Relationship Management (CRM) and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact [prime@ve3.global](mailto:prime@ve3.global)

