

VE3 Global Ltd
G-Cloud 14 Pricing Document
Microsoft Teams Phone System:
LOT 2: Cloud Software

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All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 619858993942757.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £5,400 per year

Includes one live environment, one test environment, up to 25 Teams Phone users, up to 5 named admin or power users, standard call routing, voicemail configuration, and core reporting features.

Professional – £12,600 per year

Includes all Foundation features, plus up to 100 Teams Phone users, up to 15 named admin or power users, advanced call routing, auto-attendant configuration, API access, and service reporting.

Enterprise – £24,000 per year

Includes all Professional features, plus up to 300 Teams Phone users, up to 50 named admin or power users, single sign-on, role-based access control, audit export, and premium support.

2. One-off setup and activation charges

Service onboarding and activation – £1,750 one-off

Includes initial service setup, baseline configuration, and onboarding of up to 25 Teams Phone users or calling profiles.

Additional user or calling profile onboarding – £25 one-off per item

Applies to each additional Teams Phone user or calling profile above the first 25 included within the onboarding charge.

3. Optional published add-ons

Additional Teams Phone user pack – £1,200 per year

Adds up to 25 additional Teams Phone users or calling profiles to any subscription tier.

Advanced call-flow add-on – £1,500 per year

Provides advanced auto-attendant, call queue, and reporting workflows. This add-on is included within the Enterprise subscription.

Private deployment option – £6,000 per year

Provides a dedicated private deployment for buyers requiring a segregated environment.

4. Included as standard

Role-based access control, standard audit logging, and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

Call-flow monitoring, configuration management, and standard service reporting are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the Teams Phone users, calling configuration and service-management entitlement selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for Microsoft Teams Phone System and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact prime@ve3.global