

VE3 Global Ltd
G-Cloud 14 Pricing Document
Oracle ERP Cloud CX Implementation Services:
LOT 2: Cloud Software

VE3 Global Ltd
G-Cloud 14 Pricing Document
Oracle ERP Cloud CX Implementation Services
Lot 2: Cloud Software

All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 511747075265477.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £8,400 per year

Includes one live environment, one test environment, up to 3 Oracle CX modules, up to 5 named admin or power users, standard dashboards, alerts and the core CX configuration library.

Professional – £18,600 per year

Includes all Foundation features, plus up to 8 Oracle CX modules, up to 15 named admin or power users, journey orchestration, API access and cross-module reporting.

Enterprise – £34,800 per year

Includes all Professional features, plus up to 20 Oracle CX modules, up to 50 named admin or power users, single sign-on, role-based access control, audit export and premium support.

2. One-off setup and activation charges

Service onboarding and activation – £2,500 one-off

Includes initial service setup, baseline configuration and onboarding of up to 3 Oracle CX modules.

Additional Oracle CX module onboarding – £500 one-off per Oracle CX module

Applies to each additional Oracle CX module above the entitlement included within the onboarding charge.

3. Optional published add-ons

Additional Oracle CX module pack – £3,000 per year

Adds up to 3 additional Oracle CX modules to any subscription tier.

Advanced journey and integration add-on – £2,400 per year

Provides enhanced customer journey workflows, integration patterns and CX reporting controls. This add-on is included within Enterprise.

Private deployment option – £7,200 per year

Provides a dedicated private deployment for buyers requiring a segregated environment.

4. Included as standard

Role-based access control, standard audit logging and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

CX configuration, journey workflow management and implementation reporting are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the Oracle CX module volume, user entitlement and service options selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for this service and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact prime@ve3.global