

VE3 Global Ltd  
G-Cloud 14 Pricing Document  
WordPress Support Service:  
LOT 2: Cloud Software

VE3 Global Ltd  
G-Cloud 14 Pricing Document  
WordPress Support Service  
Lot 2: Cloud Software

All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 504723014477516.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

#### **1. Published subscription pricing**

##### **Foundation – £4,800 per year**

Includes one live environment, one test or pilot environment, up to 1 supported WordPress site, up to 5 named admin or editor users, standard support dashboards and core service features.

##### **Professional – £10,800 per year**

Includes all Foundation features, plus up to 3 supported WordPress sites, up to 15 named admin or editor users, enhanced patch support, API access and service reporting.

##### **Enterprise – £21,600 per year**

Includes all Professional features, plus up to 10 supported WordPress sites, up to 50 named admin or editor users, single sign-on, role-based access control, audit export and premium support.

#### **2. One-off setup and activation charges**

##### **Service onboarding and activation – £1,250 one-off**

Includes initial service setup, baseline configuration and onboarding of up to 3 WordPress site or support workflows.

##### **Additional WordPress site or support workflow onboarding – £450 one-off per item**

Applies to each additional WordPress site or support workflow above the first 3 items included within the onboarding charge.

#### **3. Optional published add-ons**

##### **Additional supported WordPress site pack – £1,500 per year**

Adds one additional supported WordPress site to any subscription tier.

##### **Enhanced support and monitoring add-on – £1,800 per year**

Provides enhanced monitoring, priority triage and optimisation reporting. This add-on is included within Enterprise.

##### **Private deployment option – £6,000 per year**

Provides a dedicated private deployment for buyers requiring a segregated environment.

#### **4. Included as standard**

Role-based access control, standard audit logging and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

Support triage, patch coordination, standard monitoring and reporting are included within the subscribed service entitlement.

#### **5. Pricing assumptions and notes**

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the supported site volume, user entitlement and service options selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for this service and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact [prime@ve3.global](mailto:prime@ve3.global)