

Infor ERP Implementation and Support: LOT 2: Cloud Software

VE3 Global Ltd
G-Cloud 14 Pricing Document
Infor ERP Implementation and Support
Lot 2: Cloud Software

All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 352326955350161

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £8,400 per year

Includes one live service instance, one test instance, up to 25 named users, core ERP configuration support, service administration and standard reporting.

Professional – £16,800 per year

Includes all Foundation features, plus up to 75 named users, workflow support, expanded integration support and enhanced operational reporting.

Enterprise – £32,400 per year

Includes all Professional features, plus up to 200 named users, multi-entity support, advanced controls, premium support and extended administration capabilities.

2. One-off setup and activation charges

Service onboarding and activation – £2,500 one-off

Includes initial setup, baseline configuration, service activation and onboarding of up to 3 business processes.

Additional business process onboarding – £600 one-off per process

Applies to each additional configured business process above the first 3 processes included within the onboarding charge.

3. Optional published add-ons

Additional named user pack – £1,800 per year

Adds up to 25 named users to any subscription tier.

Advanced integration and workflow add-on – £2,400 per year

Provides enhanced workflow configuration, additional integration support and extended monitoring.

Premium managed support option – £3,600 per year

Provides enhanced support coverage, priority issue handling and extended service administration support.

4. Included as standard

Standard administration, service monitoring and issue logging are included within the service.

Standard software support during UK business hours is included.

Scheduled platform updates, release management support and standard operational maintenance are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the user volume, process scope and support entitlement selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for Infor ERP Implementation and Support and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact prime@ve3.global