

VE3 Global Ltd  
G-Cloud 14 Pricing Document  
Oracle Cloud BAU Support:  
LOT 2: Cloud Software

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All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 266425543046654.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £7,800 per year

Includes one live Oracle Cloud environment, one test environment, up to 25 supported users, up to 5 named admin users, standard dashboards, ticket triage and the core support knowledge library.

Professional – £16,800 per year

Includes all Foundation features, plus up to 100 supported users, up to 15 named admin users, enhanced incident analytics, service reporting, API access and release support.

Enterprise – £31,200 per year

Includes all Professional features, plus up to 300 supported users, up to 50 named admin users, single sign-on, role-based access control, audit export and premium support.

2. One-off setup and activation charges

Service onboarding and activation – £2,250 one-off

Includes initial service setup, baseline configuration and onboarding of up to 5 Oracle Cloud modules or support queues.

Additional module onboarding – £450 one-off per module

Applies to each additional Oracle Cloud module above the first 5 modules included within the onboarding charge.

3. Optional published add-ons

Additional supported user pack – £1,800 per year

Adds up to 25 supported users to any subscription tier.

Enhanced release support add-on – £2,400 per year

Provides additional release coordination, regression support and service transition workflows. This add-on is included within the Enterprise subscription.

Private deployment option – £6,000 per year

Provides a dedicated private deployment for buyers requiring a segregated environment.

4. Included as standard

Role-based access control, standard audit logging and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

Service reporting, ticket triage and support knowledge management are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the supported user volume, module entitlement and service options selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for this service and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact [prime@ve3.global](mailto:prime@ve3.global)