

VE3 Global Ltd  
G-Cloud 14 Pricing Document  
VE3CaseMgt: Microsoft Dynamics 365 for Case Management:  
LOT 2: Cloud Software

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All prices are stated in GBP and exclude VAT. This document sets out the complete published pricing structure for this service so that a buyer can calculate the applicable Call-Off Contract charges without contacting the supplier.

Framework / Lot: RM1557.14 / Lot 2 – Cloud Software

Supplier: VE3 Global Ltd

Digital Marketplace Service ID: 242479769000564.

Pricing basis: Published annual subscription pricing with fixed one-off onboarding charges and fixed optional add-ons.

1. Published subscription pricing

Foundation – £7,800 per year

Includes one live environment, one test environment, up to 5 case types, up to 5 named admin or power users, standard case workflows, dashboards, alerts and the core case management library.

Professional – £16,800 per year

Includes all Foundation features, plus up to 20 case types, up to 15 named admin or power users, advanced workflow automation, API access, service dashboards and cross-team case reporting.

Enterprise – £31,200 per year

Includes all Professional features, plus up to 50 case types, up to 50 named admin or power users, single sign-on, role-based access control, audit export and premium support.

2. One-off setup and activation charges

Service onboarding and activation – £2,100 one-off

Includes initial service setup, baseline configuration and onboarding of up to 3 case type or integrations.

Additional case type or integration onboarding – £450 one-off per item

Applies to each additional case type or integration above the first 3 items included within the onboarding charge.

3. Optional published add-ons

Additional case type pack – £1,800 per year

Adds up to 5 additional case types or workflows to any subscription tier.

Advanced workflow automation add-on – £2,400 per year

Provides escalation rules, SLA workflows, integration-ready automation and enhanced reporting. This add-on is included within the Enterprise subscription.

Private deployment option – £6,000 per year

Provides a dedicated private deployment for buyers requiring a segregated environment.

4. Included as standard

Role-based access control, standard audit logging and service usage dashboards are included within the service.

Standard software support during UK business hours is included.

Case workflow management, dashboard reporting and service usage monitoring are included within the subscribed service entitlement.

5. Pricing assumptions and notes

The annual subscription is billed annually in advance and is based on a minimum contract term of 12 months.

The applicable subscription tier is determined by the case type volume, user entitlement and service options selected by the buyer.

Where the buyer exceeds an included entitlement, the relevant published add-on charge will apply.

The prices in this document are the published G-Cloud 14 prices for this service and apply equally to all buyers. Any discounts are published in this document and are available to all buyers on the same basis.

For general queries regarding this service listing, please contact [prime@ve3.global](mailto:prime@ve3.global)