



G-Cloud 14

Service Definition Document

May 2024

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Who we are



Canvs - Transforming Strategy into Delivery

- Large scale government strategies and policies are often complex, interdependent and ambitious. Successfully delivering these to achieve sustainable and impactful change sits at the heart of the role of Government.
- Canvs has decades of experience helping to transform strategies into reality. We have a depth of experience in how government work, a strong discipline around the various methodologies necessary for successful delivery and the recognition that every challenge is different; needing a slightly different approach to ensure success.
- Our model of delivery places users, staff and those impacted by change at the centre of delivery - building a delivery blueprint and benefits that anchor the delivery to the strategic objectives.
- Technology is often a key component to these changes. Making services more accessible, more efficient and more user friendly. To ensure the integration and adoption of technology drives these benefits, Canvs works closely with their clients to support them throughout the journey. We work with you from strategic planning and appraisal all the way through to implementation and change management to support successful adoption.

Our service offer

Analysis of the business objectives

Appraisal of the technology solutions

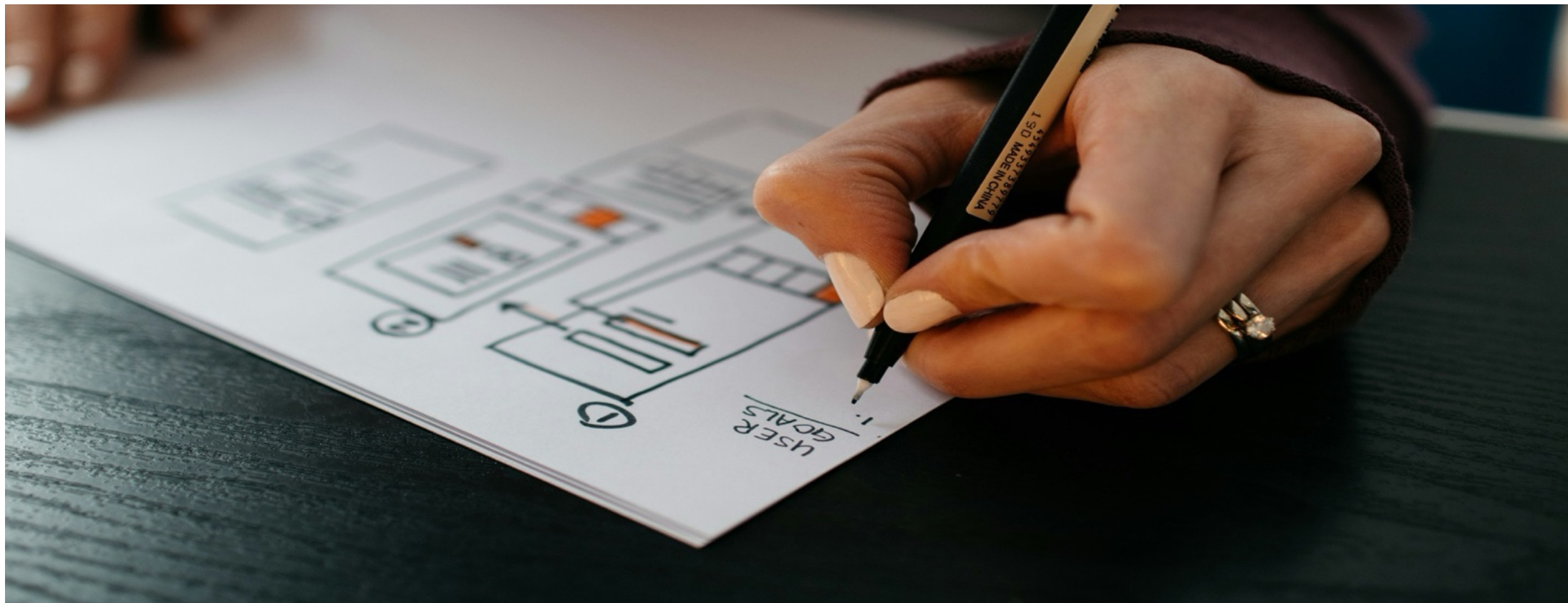
Audit & evaluation of the technology infrastructure

Delivery & support for cloud technology

Change Management

Organisational design to support technology implementation

Training & upskilling the workforce



How do we work



The Canvs delivery approach

At Canvs, our approach is defined by our core principles that drive how we work and deliver value

Strategy led

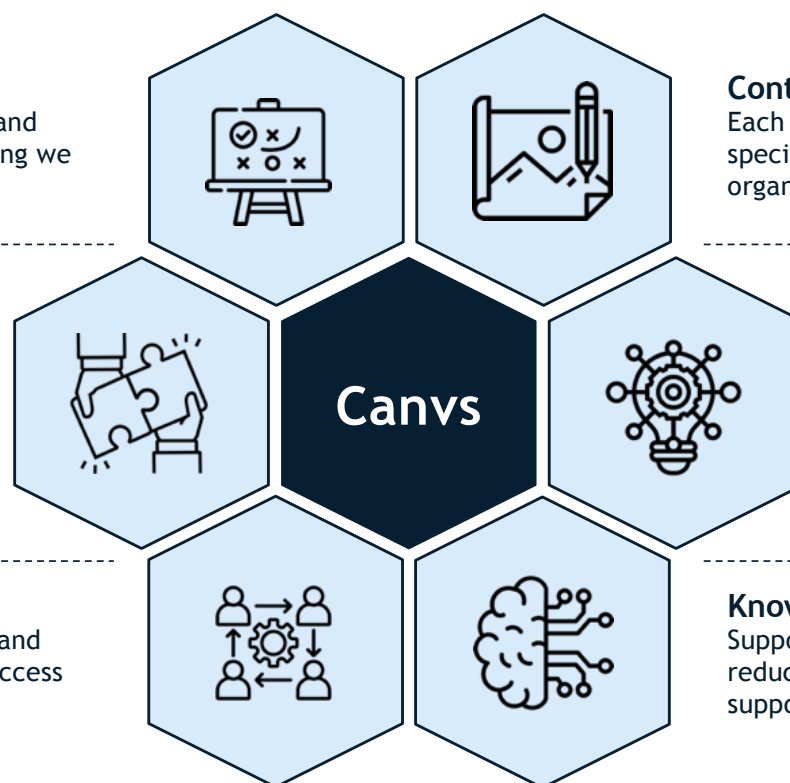
All our work is anchored to the business needs and strategic objectives of the organisation - ensuring we help you deliver what you need.

Collaborative engagement

Working in partnership with our clients means we draw on the expertise of the organisation, building on what you already have and developing solutions that last.

Impactful change management

Changing how people work, the roles that play and the skills they possess are crucial to delivery success



Context centric

Each organisation is unique and each context is specific, so our support is based on understanding your organisation's needs.

Data, insights and evidence driven

Our work is built on the foundations of data, insights and evidence to ensure that the solutions improve services and deliver real benefits.

Knowledge sharing

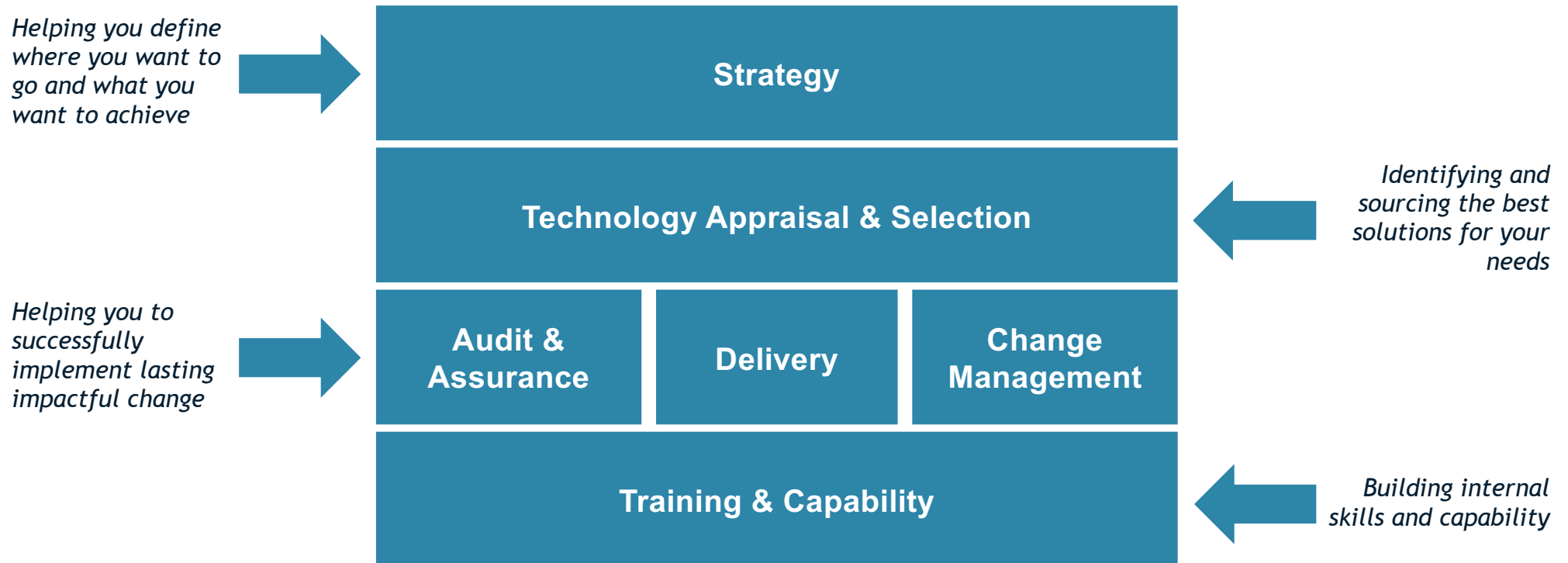
Supporting an organisation to build capability, reducing the need for longer term consultancy support.



Our range of G-Cloud 14 Services



Our G-Cloud 14 services to support you



Strategy

Defining the business strategies and challenges delivered through cloud technology

Establishing the digital strategy that brings together the unique elements of your organisation, the services you deliver and the opportunities ahead of you.

- Understanding the vision of the organisation, the core business needs and the challenges faced to define the role that digital solutions can play in the future.
- Working with you to develop an organisation wide digital strategy, reflecting the organisation's appetite and aspiration for digital transformation.
- Defining a data strategy that builds an understanding of your data sources, assess your data needs and defines a future operating model that maps your data future state.
- Development of the future state blueprint, phased delivery and roadmaps to delivery.
- Building business cases to support the changes.



Technology appraisal and selection

Working with you to identify and source the solutions that best fit your needs

Identifying the solutions that would best meet organisational needs; supporting you to engage with the market to secure this in the most commercially advantageous way.

- Understand your current technology landscape through an appraisal of current technology infrastructure in the organisation
- Market analysis to understand what solutions are available that meet your strategic objectives and the current technology infrastructure.
- Develop a procurement strategy, support market engagement and work with you through the procurement process to ensure you secure the best solution on the best terms available.

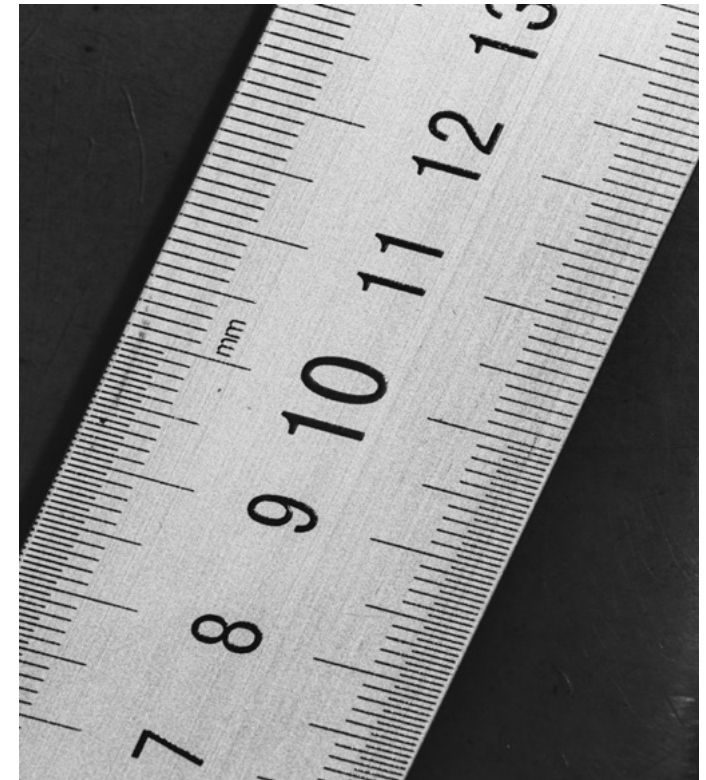


Audit and assurance

Understanding how well the organisation has incorporated current solutions

Supporting the organisation to understand how well it has implemented previously sourced solutions and assure delivery of current delivery.

- Assess the current use of cloud solutions within the organisation to understand how well previously sourced solutions have been implemented, explore opportunities for improvement and learn lessons for future delivery.
- Undertake assurance of current delivery, providing the organisation with a snapshot of how well the current delivery is going, flagging concerns and recommending tweaks and changes that could improve the overall delivery success.



Delivery

Skilled and experienced delivery professionals to support your organisation

Working with your teams to deliver support across a range of delivery functions to support successful implementation.

- Set up the project during the initiation phase. This could include areas such as scoping, planning, development of the governance, risk management frameworks.
- Development of the requirements through user research, process analysis and process improvement and full service design.
- Documenting of the technical requirements.
- Project oversight in both agile and waterfall environments.
- Supplementing the workforce across the range of disciplines involved in delivery to enable the organisation to scale appropriately for successful delivery.



Change management

Creating an environment for success by building the change within the organisation

Undertaking the work within the organisation that will ensure the technology solutions are set up for success.

- Communication and engagement functions throughout the delivery lifecycle to ensure ongoing support, engagement and high levels of adoption.
- Organisational design to define how the organisation will need to be structured to appropriately incorporate the new digital solutions - developing target operating models that optimise the allocation to people to build a strong overall service.
- Undertaking organisational readiness assessments, to ensure that the organisation is ready for the technology solutions including undertaking roles, clarity on processes, escalation channels and any new ways of working.

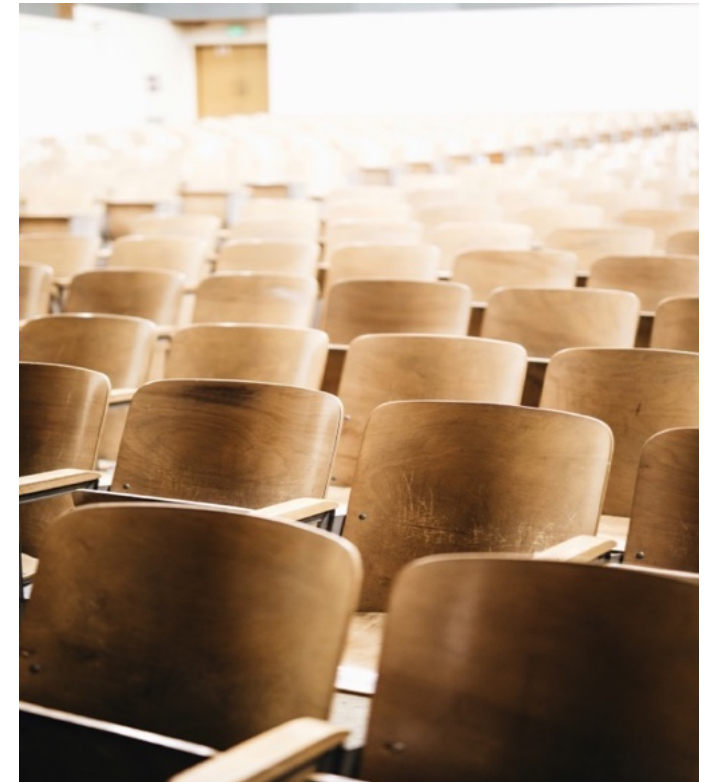


Training and capability

Developing the organisational capability to both deliver the change and work in the new world

Working with the organisation to build staff upskilling programmes through a range of structured learning to ensure staff have the skills needed to deliver the new operating model.

- Delivering skills and capability audits to understand what support staff may require to succeed in their new roles or in a new way of working.
- Upskilling the organisation in how successful change is delivered; the tools, methodologies and practices used to deliver change.
- Leadership development training for new leaders or leaders working in new environments.
- Development and roll out of training programmes ranging from formal accredited training to light touch upskilling.





How to get in touch



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