MXDR for Cloud

Cyber security.
Powered by people.

At Acumen, our purpose is clear: we protect modern businesses from the complexities of cyber threats 24/7. Our commitment is to ensure your business operates seamlessly, free from the disruption of cyber incidents.

We don't just offer security software; we are architects delivering your peace of mind. Rooted in our deep understanding of the rapidly evolving threat landscape, we are dedicated to innovation and advancement within the industry, staying ahead of the pace of continuous threat so you don't have to.

Our choice of technology partners – all market leaders in their fields – is a testament to this commitment, delivered by a team of expert security engineers operating from our 24/7 Security Operations Centre. We have reimagined how a SOC works. To help our engineers work smarter and detect threats faster. To create space for collaboration and time for professional development.

We prioritise our client relationships. Building strong, collaborative, lasting partnerships allowing us to deliver tailored solutions that evolve alongside your business. And we keep you in the loop. Because transparency is key to the way we work. No smoke, no mirrors. Our monthly incident reports outline it all and delivers the detail you need in a way that's easy to understand. We believe in a collaborative journey, where your security needs are met with bespoke strategies - designed not just for today's challenges, but for tomorrow's opportunities.

In a world where cyber threats are an ever-present reality, Acumen stands as a dynamic, responsive and vigilant partner. With Acumen, you're not just securing your present; you're building the foundation to a secure future.

We are with you when you need us, protecting your business, powered by people.

Managed eXtended Detection & Response (MXDR) for Cloud Infrastructure

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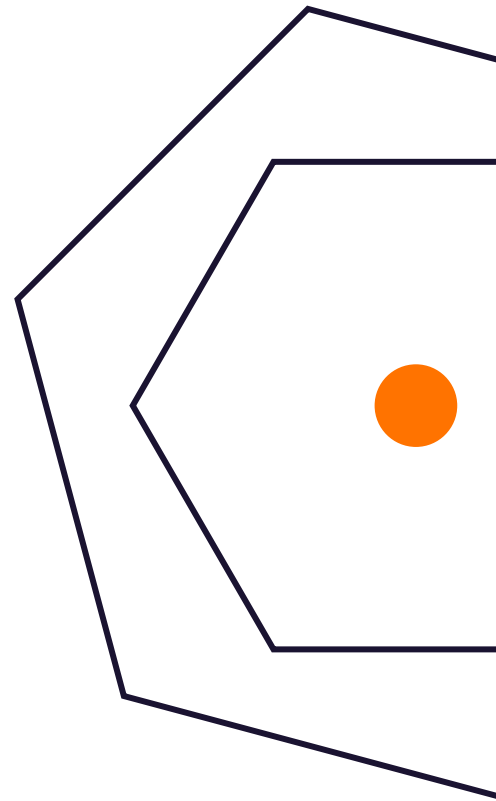
Service Description:

Ensuring the resilience of your cloud-based assets against the evolving landscape of cyber threats is no longer just a requisite; it is a strategic imperative. Acumen's Managed eXtended Detection & Response (MXDR) for Cloud Infrastructure service is a crucial component seamlessly integrated into our MXDR Complete offering. This exhaustive solution is reinforced by our vigilant 24x7 Security Operations team and powered by the robust Elastic engine. MXDR for Cloud Infrastructure adopts a 'layered' approach, enhancing the overall capabilities of our MXDR Complete service, and providing a comprehensive strategy to fortify your cyber defences specifically within the cloud environment.

Service Features:

Cloud-Native Security: Purpose-built for cloud environments, our MXDR service seamlessly integrates with leading cloud platforms such as AWS and Azure, providing a layered defence against cyber threats specific to the cloud landscape.

Advanced Threat Detection: Powered by market-leading Elastic engine, our service incorporates advanced threat detection capabilities, identifying and responding to sophisticated threats in real-time within cloud infrastructure.

Unified Security Visibility: Acumen's MXDR service provides a consolidated view of your entire cloud infrastructure's security posture through a centralized dashboard, ensuring efficient monitoring and analysis.

Automated Incident Response: Our 24x7 Security Operations team accelerate incident response with automated workflows and playbooks designed to address cloud-centric security incidents promptly, reducing response times, and minimizing the impact of security incidents on your business operations.

Layered Approach to Cyber Defence: Specifically designed to complement our Managed Detection & Response Complete service (MXDR Complete), the Cloud Infrastructure service provides an additional layer of defence tailored for the unique challenges of securing cloud-based assets.

Real-Time Threat Intelligence: We stay ahead of emerging threats with real-time threat intelligence feeds, ensuring that your security measures in the cloud are always up-to-date and adaptive to the latest cyber threats.

Compliance and Governance: Ensure compliance with industry regulations and internal governance policies through our MXDR service, backed by our expert Security Operations team.

Customisable Security Policies: Take control of your cloud cybersecurity with Acumen. Our 24x7 Security Operations team actively crafts and designs security policies specifically tailored to align with your organization's cloud-specific requirements.

Acumen's MXDR for Cloud Infrastructure is your strategic partner in defending against the ever-evolving landscape of cyber threats in the cloud, providing the tools and insights needed to secure your cloud assets effectively. Rely on Acumen and

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Elastic MXDR to empower your organization with robust, proactive, and intelligent security measures designed for the cloud.

A Comprehensive Cyber Security Partnership.

At Acumen, we don't just offer Managed Cyber Security services; we create lasting partnerships that transcend traditional supplier-customer relationships. We firmly believe that safeguarding your business against ever-evolving cyber threats requires more than just a service provider – it necessitates the establishment of a comprehensive, ongoing alliance. When you choose us as your Cyber Security partner, you gain more than a solution; you gain a dedicated team of security experts who become an integral extension of your own team.

> **"Maintaining an effective Security posture is a journey, not a destination. You need a partner to go on the journey with you."**

Accessibility to Cyber Security Experts

In the evolving threat landscape, access to experienced Cyber Security professionals is essential. As your cyber security partner, we provide you with a direct line to our team of experts who are always at your disposal. We don't just respond to emergencies; we are proactively available to answer questions, provide guidance, and offer advice. This accessibility ensures that your concerns are addressed promptly and that you have a trusted resource to rely on whenever you need it.

You will have access to the following key personnel at Acumen:

Named Account Director: Your Named Account Director is the overall owner of the relationship between your team and Acumen. They act as your dedicated advocate and strategic partner, ensuring that our services align with your evolving security needs. Their responsibilities encompass resource allocation, regular communication, issue resolution, and continuous improvement, all geared towards enhancing your security posture and fostering a dynamic, value-driven partnership.

Senior Management Team and C-Suite: Our commitment to your success extends beyond your named contacts. Our entire team, from our SOC Manager, Mark Williams, who oversees day-to-day operations, to our Chief Security Officer, Kevin Robertson, who provides senior service delivery oversight and thought leadership, our CEO, Tony Quinn, and Chief Commercial Officer, Mark Robertson, are all actively invested in the success of our partnership. This access to senior management, including the C-suite, ensures that your security needs are heard at the highest levels, reflecting our dedication to providing a truly personalised and effective security solution tailored to your unique requirements.

Staying Informed: A Shared Responsibility

Our commitment goes beyond providing cyber security services. We firmly believe that knowledge is the first line of defence against cyber threats. Together, we'll keep you informed about the latest developments in the threat landscape, emerging trends, and evolving best practices. Through regular communication, briefings, and educational sessions, we empower your team to stay aware and proactive, strengthening your organisation's security posture.

Building a Future Roadmap for Security

It's no secret that the threats facing organisations are constantly evolving. To stay ahead of these ever-changing challenges, a proactive and strategic approach is vital. We recognise that a one-size-fits-all security strategy is no longer effective. Instead, we tailor a future roadmap specifically for your organisation.

Collaborative Planning: Your Goals, Our Expertise
Our approach to building a future roadmap begins with collaboration. We work closely with your team to understand your business goals, objectives, and unique requirements. By gaining deep insights into your organisation's structure and operations, we ensure that the roadmap aligns with your overarching business strategies. This collaborative process is the foundation of a successful and customised security plan.

Dynamic Adaptation: Evolving with the Threat Landscape
The roadmap we create is not static; it's a dynamic and responsive plan that evolves in parallel with the shifting threat landscape and emerging technologies. Our team of Cyber Security experts stays at the forefront of the threat intelligence field, continuously monitoring new risks and trends. This knowledge is incorporated into the roadmap to ensure your security measures are always up to date and effective.

Strategic Focus Areas: What the Roadmap Covers

The future roadmap addresses key focus areas, such as:

Emerging Threats: It outlines strategies for proactively countering new and evolving threats to prevent potential breaches or vulnerabilities.

Technology Integration: The roadmap includes recommendations for integrating cutting-edge security technologies that align with your organisational goals.

Regulatory Compliance: Ensuring your organisation remains compliant with evolving data protection and privacy regulations, safeguarding against potential fines or legal issues.

Staff Training and Education: Recommendations for ongoing staff training and education, ensuring your team remains informed and empowered to make sound security decisions.

Peace of Mind: Security as a Priority
Ultimately, the future roadmap is designed to give you peace of mind. It ensures that your organisation's security is a priority, not just for today, but well into the future. With this comprehensive plan in place, you can confidently focus on your core business objectives, knowing that your security is in capable hands and that you have a clear path to follow to maintain an effective Cyber Security posture.

More Than a Supplier: An Extension of Your Team

In essence, we become an integral extension of your own team. Our dedicated approach means that we are fully invested in your security, just as if it were our own. We understand your unique needs and work collaboratively to ensure that your business remains protected. This level of commitment is the hallmark of our comprehensive partnership, and it sets us apart from the traditional supplier-customer model.

At Acumen, we are more than just a Cyber Security services provider; we are your trusted ally in the constant battle against cyber threats. Our team of experts stands by your side, ready to guide, educate, and safeguard your business. When you partner with us, you're not just gaining a service; you're gaining a long-lasting partnership dedicated to your security and success.

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