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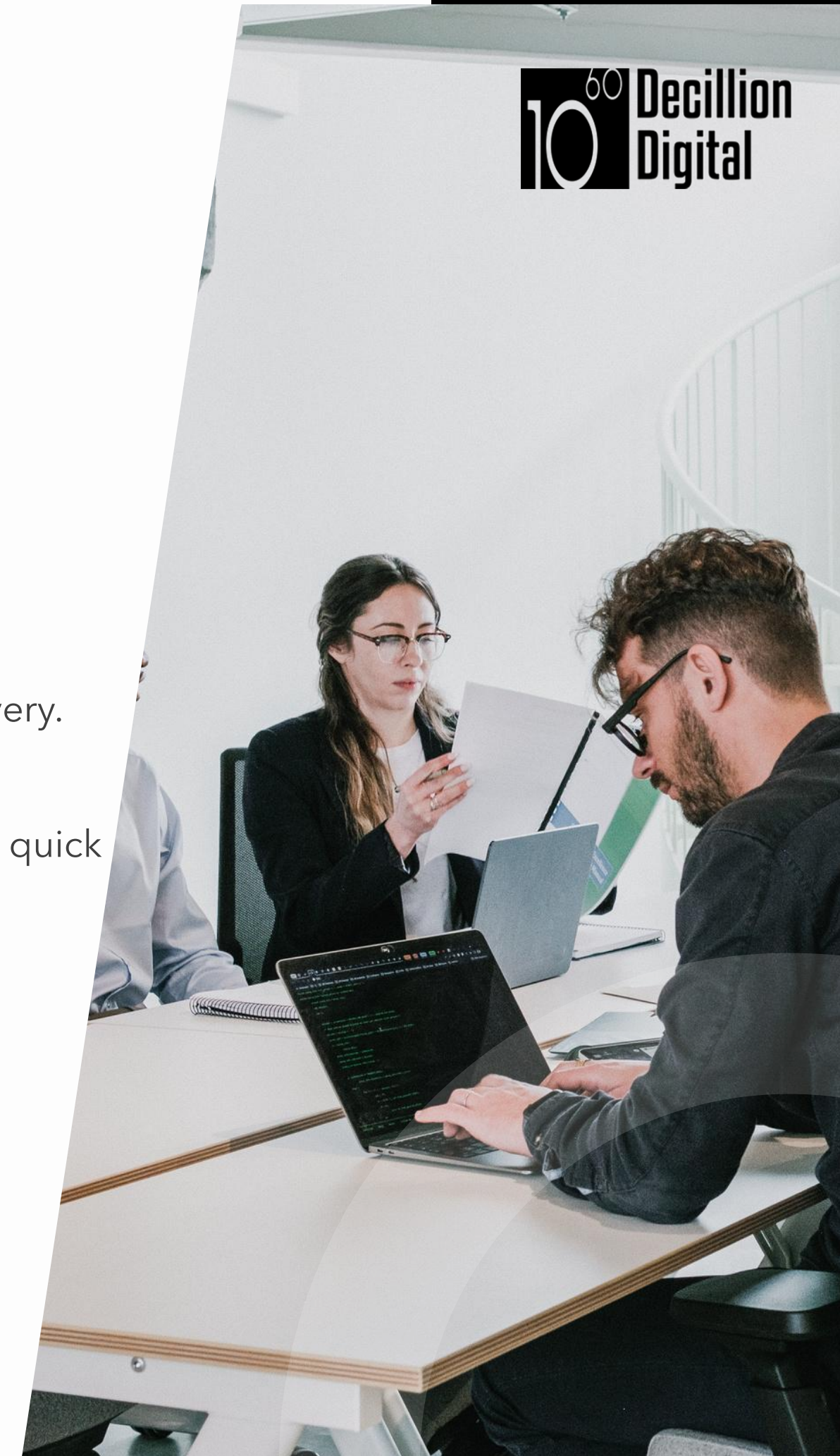
SERVICE DEFINATION
**Cloud Service Delivery,
Performance, Enhancement and
Operations Support**

INTRODUCTION

DECILLION offers full ITIL-based service delivery, performance enhancement, and operations support for cloud applications. With expertise in AWS, Azure, and GCP, we provide 24/7 incident resolution, change/configuration management, and security. Our Agile approach ensures flexible, cost-effective support from discovery to ongoing implementation, helping clients achieve their strategies efficiently.

SERVICE FEATURES

- Design and delivery of user training with consistent scope management.
- Operating model review and design for optimized performance across Azure, AWS, and GCP.
- Evidence-Based Management ensuring value measurement and continuous improvement.
- Design and delivery of user training with consistent scope management.
- Tailored training and maturity assessments for skill enhancement.
- Empirical and disciplined approach to program/project planning and initiation.
- Technology engagement facilitation and benefits realization planning for effective service delivery.
- Service optimization and improvement to suit client requirements for sustainable support.
- Reactive services for incident resolution, ensuring business needs are promptly addressed for quick ROI.
- Business analysis, requirements validation, and traceability across all cloud platforms.
- Full lifecycle expertise using Agile or Waterfall methodologies for project implementation.



SERVICE BENEFITS

- Enhanced organizational capability for cloud and digital transformations across Azure, AWS, and GCP.
- Transparent collaborative working and knowledge transfer ensure efficient delivery on all cloud platforms.
- Tailored approach to building agile and DevOps capability to suit your business goals.
- Continuous service improvement through integrated incident and problem management for optimal performance.
- Holistic approach for user adoption and delivery success, aligning services with your business needs.
- Short feedback loops enable rapid changes to service development, fostering agility.
- Clearly defined KPIs and SLAs improve performance management and operational efficiency.
- Complete change management facilitates smooth transition into business as usual across Azure, AWS, and GCP.
- Improved service quality, operational efficiency, and business continuity with robust software meeting acceptance criteria.
- Solid understanding of agile, DevOps, and Cloud maturity to facilitate successful transformations



ABOUT US

As a Decillion we partner in bridging technology and business innovation. With an extensive background across diverse technological verticals, we are dedicated to empowering your business through tailored digital solutions.

Our Expertise

Microsoft Dynamics	Technical Consulting	Azure DevOps	Technology Training	E-commerce Solutions
We specialize in MS Dynamics to streamline CRM and ERP systems, enhancing efficiency and productivity for businesses of all sizes.	Our expert consultants are adept at diagnosing your technical challenges and crafting strategic solutions that align with your business objectives.	We leverage Azure to improve your software development lifecycle, enabling faster deployment, reliable operations, and seamless integration of disparate systems.	Decillion Digital offers comprehensive training programs designed to upskill your team and keep them abreast of the latest technological advancements.	We create robust e-commerce platforms tailored to your specific needs, ensuring scalable, secure, and user-friendly shopping experiences.

At Decillion, we believe in the power of technology to transform businesses. Our approach combines innovative strategies with cutting-edge technologies to deliver measurable results. We are committed to providing exceptional service and building long-lasting relationships with our clients.

OUR MISSION

To enable businesses to achieve their full potential through the strategic implementation of technology.

OUR MISSION

To be a leading provider of technology solutions, known for our commitment to innovation, quality, and client satisfaction.

Explore how Decillion Digital can drive your business forward. Connect with us today to learn more about our services and how we can assist you in achieving your technological and business goals.

