



Axiom Software-as-a-Service (SaaS) License

G-Cloud 14 Service Definition

May 2024

Service Description

Service Overview

Axiom is a secure communications and task management application that enables organisations to communicate, coordinate, and compensate globally dispersed teams – effectively, efficiently, and securely – across the world’s most challenging environments.

Axiom transforms the way that Public Sector organisations manage global projects – in a single platform, organisations can verify, track, engage, task, and pay their people at scale in high stakes environments with speed.

Service Features

ENGAGE

- Encrypted Messaging with reverse translation
- Task Management: create, assign and approve tasks

VISUALISE

- User Geolocation and Mapping

VERIFY

- Verified Media and Document Submission
- User Verification: Biometric user enrolment and secure device checks

PAY

- Digital Payments

Service Benefits

- Securely communicate with your teams in 133+ languages
- Easily co-ordinate and track project execution
- Visualise the location of your teams on a single map
- Pay your global teams in USD pegged stablecoins
- Ensure the validity and security of user submitted content
- Automated identity and device verification for your teams

Service Components

Axiom Communicator

Axiom Communicator is a mobile application for smartphones through which a user sends and receives messages, reviews and completes task assignments, and receives digital payments. The mobile application tracks the user’s location and performs device checks to

ensure the security of the user's device. Media (video and photo) captured and sent using the Axiom Communicator app will have enhanced metadata verifying the authenticity and location of the media.

Axiom C2

Axiom C2 is a mobile application for tablets through which executive users manage and coordinate teams of users. Through the C2 application, executive users can send and receive messages, create and assign tasks, send digital payments, and track the geolocation of users.

Security

Security is fundamental to Axiom – we secure your teams and your data. Labrys employs defence-in-depth to keep customer data safe. This includes encryption at rest and in transit, network security and server hardening, administrative access control, system monitoring, logging and alerting and more.

Axiom supports GDPR compliance requirements and has passed ISO IEC 20071:2022 visits and is awaiting certification from BSI.

Pricing

Product	Description	Price
Axiom C2 Platform	Verify, Visualise, Engage, Pay 3 Admin/Planner Licenses	£62,500/p.a
KYC	Biometric enrolment, Government ID verification	£2.00/enrolment
KYC Plus	As KYC with global PEP and sanctions check	£2.50/enrolment

Additional Licenses

License Type	Price (PUPM)
C2 Admin/Planner	£750

C2 Network Coordinator	£125
Communicator User	Free

- Axiom platform pricing quoted above is based on a shared tenancy model which uses independent Kubernetes resources in a shared cluster for each customer workspace. Each workspace has high-availability and can scale independently. We use best practice management to ensure total isolation between tenants.
- Labrys Technologies also offers a Private Cloud Option, where dedicated resources on client-controlled cloud infrastructure, allowing for custom performance and scalability settings. Customers are responsible for managing the deployment and On-Premise Deployment, which provides maximum resource control with the platform running on client's own hardware, fully isolated from external demands. These deployment models cater to varying needs for resource independence and performance assurance, ensuring robust service quality across different client requirements. These deployment models are custom configurations that will require additional scoping and quoting with the customer based on the project length and utilising the G Cloud 14 SFIA rate card.
- Additional C2 licenses will be added and charged on a prorated basis to align to contract renewal date.
- KYC & KYC Plus enrolment covers 12 months from initial Communicator User onboarding and will need to be refreshed per user, as required, upon expiration.
- There is no limit to the number of Communicator users that can be onboarded.

Customer Support

Labrys provides customer support as part of its SaaS license. Each customer is assigned a Customer Success Manager, who provides basic product training, platform onboarding, and technical support.

Customers can contact the Customer Success team through our online helpdesk. The helpdesk is staffed from 8AM to 6PM UK time, Monday through Friday, excluding bank holidays.

Technical Requirements

Axiom is a SaaS (Software-as-a-Service) solution. Users access the service through the installed Android application which is compatible with Android operating systems that are officially supported by Google Mobile Services (GMS) and we guarantee support and product compatibility for devices that are running on Android operating system versions that are no more than three major releases behind the latest Google officially supported Android operating system release.