

Pace Service Definitions

Cloud Change and Transformation  
Consulting and Delivery



Pace improve the way people and systems work together, using a pragmatic and human approach to process design, understanding organisations and implementing change. The outcome of Pace's work is performance and prosperity; agile and motivated workforces, creating high performing organisations.

### **Cloud-enabled Transformation**

Digital transformation is more than just moving your existing applications to the cloud, it is a significant change which provides new and better ways to interact with all users (students, customers, staff, suppliers etc.). This service enables you to fully understand the transformation opportunities and how these are aligned to your future business blueprint and provides you with the required delivery capability to realise the benefits.

### **Business Change and Transformation Management**

We provide process-driven Change and Transformation Management services, delivered by highly experienced consultants, following our tried and tested framework, our accelerators and tooling, to deliver outstanding results. We can deliver discrete outcome-based assignments, through to a fully integrated transformation programme.

### **PMO, Project, Programme and Portfolio Management**

We provide management of complex projects and programmes capabilities including; change management, strategic alignment, business readiness, mentoring and coaching.

### **Business Process Optimisation**

Our experienced process consultants follow our robust methodology, using the right supporting tools (Process Mining and Process Mapping, as appropriate) to discover, analyse, improve and deploy optimised business processes. PACE has a tried-and-tested approach to scoping out process-led engagements, with the starting point for every PACE customer engagement being a Scoping Workshop. To enable anyone in the customer organisation to collaborate on the mapping of business processes and to then easily follow the agreed business processes, Pace follow the Universal Process Notation (UPN) standard when designing and deploying business process content. UPN best supports Pace's approach to delivering a sustainable process asset which our customers continue to keep current and realise benefits from long term.

Pace is ISO9001 certified and Cyber Essentials and Cyber Essentials Plus accredited.

