G-Cloud 14

Pricing Information

Framework reference: RM1557.14

Introduction

Indigo IT are committed to providing our clients a competitive and value for money based service which is evidenced by our scalable and flexible pricing models.

This document sets out the pricing approach we offer to the public sector.

For additional consulting work, we firstly gather requirements with the customer and then price according to our SFIA ratecard which is attached as part of our G-Cloud submission.

All of our pricing can be discussed in advance to ensure they fit the specific customer requirements before commencements.

Pricing Models

SmartSource Solutions

- Our pricing is on a per user basis as outlined in our Service Description documents.
- Pricing is as detailed at Annex 1.
- In addition we are able to provide a wide range of additional products and services to complement our SmartSource solutions.
- Please contact us to learn more about our relationships with credible and verified third part providers and how we can assist you in finding the best solution to meet your needs.

Professional Services

- Our professional services are priced based on the SFIA Ratecard.
- All professional services are priced and delivered by consultants on a per working day basis.
- Indigo IT welcome discussions with customers to discuss specific requirements, enabling projects to be priced according to needs.
- All services are delivered and charged in a transparent fashion, with no hidden costs.

Annex 1 – SmartSource Pricing

Options & Pricing Smart Source IT Plans

	Fundamentals	Professional	Enterprise
User Support Price (Per user, per month. Ex. VAT)	£41.00	£55.00	£93.50
Contract Duration	30 Day Term	30 Day Term	30 Day Term
Devices per User	1	2	5
Live IT Helpdesk	8am - 6pm	8am - 6pm	24/7
Essential Defence Toolkit*	Included*	Included*	Included*
Helpdesk Ticket Portal	Included	Included	Included
INDIGO AI Device Report	Included	Included	Included
Email Tenant & Domain Protection	1	2	3
Onsite IT Support	Chargeable	Included	Included
IT Audit & Board Report		Annually	Quarterly
Cyber Essentials (Including 25K Insurance)		Included	Included
Advanced Defence Toolkit**		Included**	Included**
Cyber Essentials Plus		Available	Included
Email Footer Management			Included
Yearly Network Penetration Test			Included
Biometric Password			Included
ISO 27001 & SOC 2 Management			Included
Live Audit Compliance Portal			Included

*Essential Defence Toolkit

Email Spam Filter

Anti Virus Management

Device Health Management

User File & Email Backup

Update & Patch Management

**Advanced Defence Toolkit

Phishing Email User Testing & Training

Email Phishing Filter

24/7 Security Operations Centre

Endpoint Detection and Threat Response

DarkWeb Monitoring & Live Alerts

DMARC Enforcement & Monitoring

Site Support Price (Per month. Ex. VAT)			
Virtual Head Office	£77.00	£172.00	£2,231.00
OR			
Physical Head Office	£231.00	£326.00	£2,385.00
Per Additional Physical Site	£154.00	£154.00	£154.00

Indigo IT - G-Cloud 14 Pricing Information, RM1557.14