

Retain Cloud

G Cloud Pricing

1 Pricing

1.1 Product & Service Fees

Retain Cloud	Unit Costs 30-100 Users	Unit Costs 100-200 Users	Unit Costs 200-500 Users	Unit Costs 500-1000 Users	Unit Costs 1000+ Users
Monthly Subscription Cost Per Users	£20	£18	£15	£13	£12.50
Test Environment (Optional)	£4	£3	£3	£2.50	£2

Professional Services	Day Rate
See SFIA Rate Card	

The unit price per user per month is inclusive of all the following costs and provisions:

- 1) On-going management of the standard Retain Cloud SaaS solution, in particular in relation to usage of data and other price-sensitive components of the service (such as CPU usage, storage etc.)
- 2) Support costs in accordance with our Service Charter set out , no service credits apply.
- 3) “Sandboxes” (for example, test environments and the cost of resources such as software licences, storage and computing capacity and capabilities to be deployed within those environments).
- 4) Online and offline storage costs;

- 5) Pricing is provided at our current rate and is subject to annual RPI and third party (Microsoft Azure) increase review.
- 6) Pricing is subject to a minimum volume of 30 being maintained.
- 7) Pricing excludes VAT, customs, duties and/ or taxes including any other relevant local sales taxes, which is chargeable in addition.
- 8) Fees are quoted based on applying from the contract effective date for the term of the G-Cloud Order Form agreed.
- 9) Payment for the Azure fees will be annually in advance from the contract signature date.
- 10) Upon exit of the service, Data extraction will be provided within 90 days at no additional charge. Exit assistance, including agreeing Exit Plans will be chargeable using the SFIA professional services rate card.
- 11) Implementation costs are chargeable in addition using the SFIA professional services rate card. A statement of work is required to be mutually agreed within the G-Cloud Order Form.
- 12) The pricing is subject to a mutually acceptable G-Cloud 12 Order Form being agreed and executed by the parties and based on Retain Cloud standard terms and conditions as set out in the Supplier Terms..