



Managed Phishing Awareness Training

SERVICE BENEFITS

- ✓ Dramatically reduce susceptibility to phishing attacks.
- ✓ Measurable reduction in social engineering vulnerability.
- ✓ Centralised management of training and phishing initiatives.
- ✓ Customised campaigns tailored to specific departmental needs.
- ✓ Assists in meeting compliance requirements efficiently.
- ✓ Adaptable procurement options for operational flexibility.

OVERVIEW

36% of all data breaches are due to phishing (Verizon). Your employees are the last line of defense against phishing. No matter how much security technology you have, if an employee is fooled by a phishing email or message, the attackers have a way in. As phishing tactics continue to evolve, organisations are increasingly vulnerable to attacks, which can result in data breaches, financial losses and reputational damage.

Razorthorn's Managed Phishing Awareness Training service, using the KnowBe4 platform, offers comprehensive defence against phishing threats with tailored simulations, expert support, and detailed reporting. By integrating simulated phishing campaigns, targeted training and continuous monitoring, we aim to empower client's employees to effectively identify and address phishing threats, enhancing the organisation's overall cybersecurity resilience. It empowers employees, ensures compliance and enhances security resilience. KnowBe4's platform provides interactive training modules, simulated attacks, and customisable campaigns, reducing susceptibility to social engineering and fostering a cybersecurity culture.

THE RAZORTHORN APPROACH

Our service follows a comprehensive approach to mitigate phishing risks through continuous employee education and training:

1. Initial Setup and Configuration

- Kick-off meetings to align on requirements, timelines, and expectations
- Configure the platform with custom branding, MFA integration, and whitelisting
- Test emails and phishing simulations for user engagement
- Import user data and set up Active Directory Integration (ADI)
- Implement Phishing Reporter button for efficient threat reporting

2. Phishing Campaigns and Training

- Confirm pre-approved email templates, training modules, and success criteria
- Design custom phishing simulations and landing pages for targeted training

- Tailor campaigns for specific departments (e.g., CEO fraud for finance team)
- Plan USB drive tests to assess physical security awareness
- Agree on mandatory training modules and quarterly success criteria

3. Continuous Monitoring and Improvement

- Monthly phishing campaigns with immediate on-click training
- Monthly review meetings to evaluate campaign success and training effectiveness
- Quarterly mandatory training campaigns with performance tracking
- Access to comprehensive reports and customised executive reports
- Flexibility to utilise additional platform resources or expand the service

The service provides a proactive approach by continuously educating employees, tailoring campaigns to specific requirements and monitoring performance.

