



Redstone Cloud Consulting

Identity and Access Management Support

G-Cloud 14 Service Definition & Pricing Document

Service Description

Service Summary

Redstone will help you review and improve your identity and access management processes and technology to support cloud systems and improve your overall security posture and risk management. Cloud based solutions are often not controlled based on network access or device certificates so require changes to joiner, mover, leaver processes and different integration with SIEM tools.

We can help design solutions for both staff and citizens to support easier login process to applications and portals. This will help improve customer experience for both groups of users. This can involve looking to improve existing solutions or designing new ones that can provide single sign on.

Often many councils rely on perimeter and device security to secure applications, if you don't have access to the core network you can't access any applications. With the adoption of cloud systems this changes your perimeter security as now applications can be accessed directly over the internet. This requires a review and refresh of how you handle joiner, mover and leaver processes as the need to administer application access moves from a should to a must do activity. Redstone can help look at your business processes and your technology solutions helping the create an access control model that spans systems and is role / position based as well as improving the process by which accounts in cloud systems are managed. We can also review key systems within your organisation, often your HR system and Active Directory to help integrate these systems to mean your organisation model is up to date and support better management of contractors or other temporary staff.

We can support you improving your other processes and technology around all aspects of authentication, authorisation and identity management, supporting improvements in user experience and security.

Features & Benefits

Features, include: -

- Review of Joiner, Mover, Leaver processes
- Creation of roles based access control models (RBAC)
- Support adoption of single source of truth for staff data
- Global review of access and adoption of principles of least privilege
- Support for privileged account management.
- Advise on using and managing systems and service accounts
- Use of single sign on SSO technologies
- Support for delegated administration and power user models

Benefits, include: -

- Secure cloud systems
- Prevent issues with bad leavers
- Reduce cyber security risks
- Processes that support on-prem and cloud solutions
- Remove security dependency on network perimeter and devices
- Improve user experience accessing applications
- Improve onboarding experience for new staff and managers

Social Value Statement

As a micro enterprise Redstone is embedded in a local community engaging with local business to source the services it needs for its facilities and staff. We are committed to a sustainable environmental footprint and source our energy from our own renewable sources and a supplier that provides 100% green energy. Our travel policy is committed to sustainable travel and looks to maximise the usage of public transport where practical.

Pricing Details

Our support and advisory services are priced based on our SFIA rate card.

Based on the description of the services you need we will provide either a fixed price or time and materials based quote for an agreed set of deliverables. Our time and materials quotes will be based on the SFIA levels required to fulfil the work required.

Expenses will be agreed on a per person per week basis.

Contact Details

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