

OnePlanet.

G-Cloud 14 Lot 3

Support Services Pricing Overview

Net Zero Navigation

Consultancy Training and Support

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Support services pricing overview

OnePlanet Consultancy, Training and Support

Packages

OnePlanet's support service is to be purchased in conjunction with our G-Cloud 14, Lot 2 Cloud Software Service which can be found on G Cloud 14, Lot 3 under OnePlanet Systems-Mapping platform. The support service includes consultancy, training and support at a four-level approach.

It is the client's decision to decide how they use their consultancy, training and support hours from their package, our services include:

- Basic training and resources
- Consultancy and technical support
- Strategy upload
- Workshops
- Software integration and custom functionality
- Template creation

See our G-Cloud 14, Lot 3 OnePlanet Systems-Mapping platform Service Offer document for further information about these services.

Levels of support:

Staff support	Hours of support	Cost of support
Level 1	8	£800
Level 2	14	£1400
Level 3	32	£3200
Level 4	50	£5000